

Port of Hay Point Community Reference Group

CHAIR: BRENDAN WEBB

8 NOVEMBER 2018



SMART PORTS • BRIGHT FUTURE
HAY POINT • MACKAY • ABBOT POINT • WEIPA





Purpose of the Community Reference Groups

“To inform the decision-making of NQBP through providing an advisory and consultative role”

The purpose of the CRGs is to:

- Establish good working relationships
- Promote information sharing
- Provide feedback
- Provide a forum for discussion

on issues directly relating to the NQBP operations, development and planning activities within the Port of Hay Point



CRG representative roles and responsibilities

- Code of Conduct
- Key contact between NQBP and the community/stakeholder groups
- Conflict of interest
- Confidential material



Port of Hay Point
Community Reference Group

Terms of reference

July 2018



For more information:
P 1300 129 255
E communications@nqbp.com.au

nqbp.com.au
f t in e

HAY POINT • MACKAY • ABBOT POINT • WEIPA
SMART PORTS • BRIGHT FUTURE

NQBP CORPORATE OVERVIEW

CEO Nicolas Fertin

Our place in the world

Our Vision

We set the global standard in sustainable trade and port development.

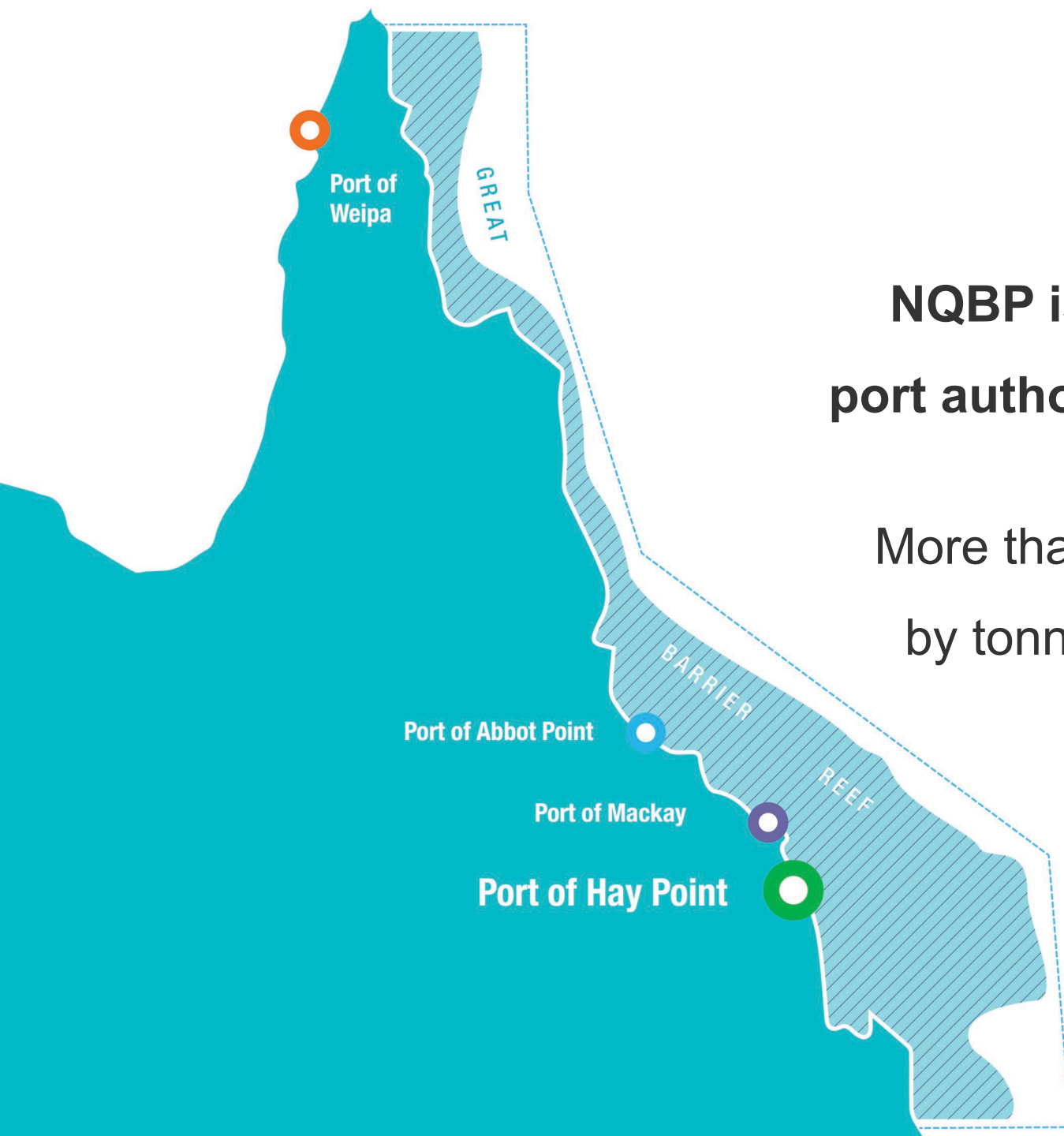
Our Mission

We lead our ports to operate in balance with iconic natural environments and the community for the prosperity of current and future generations.



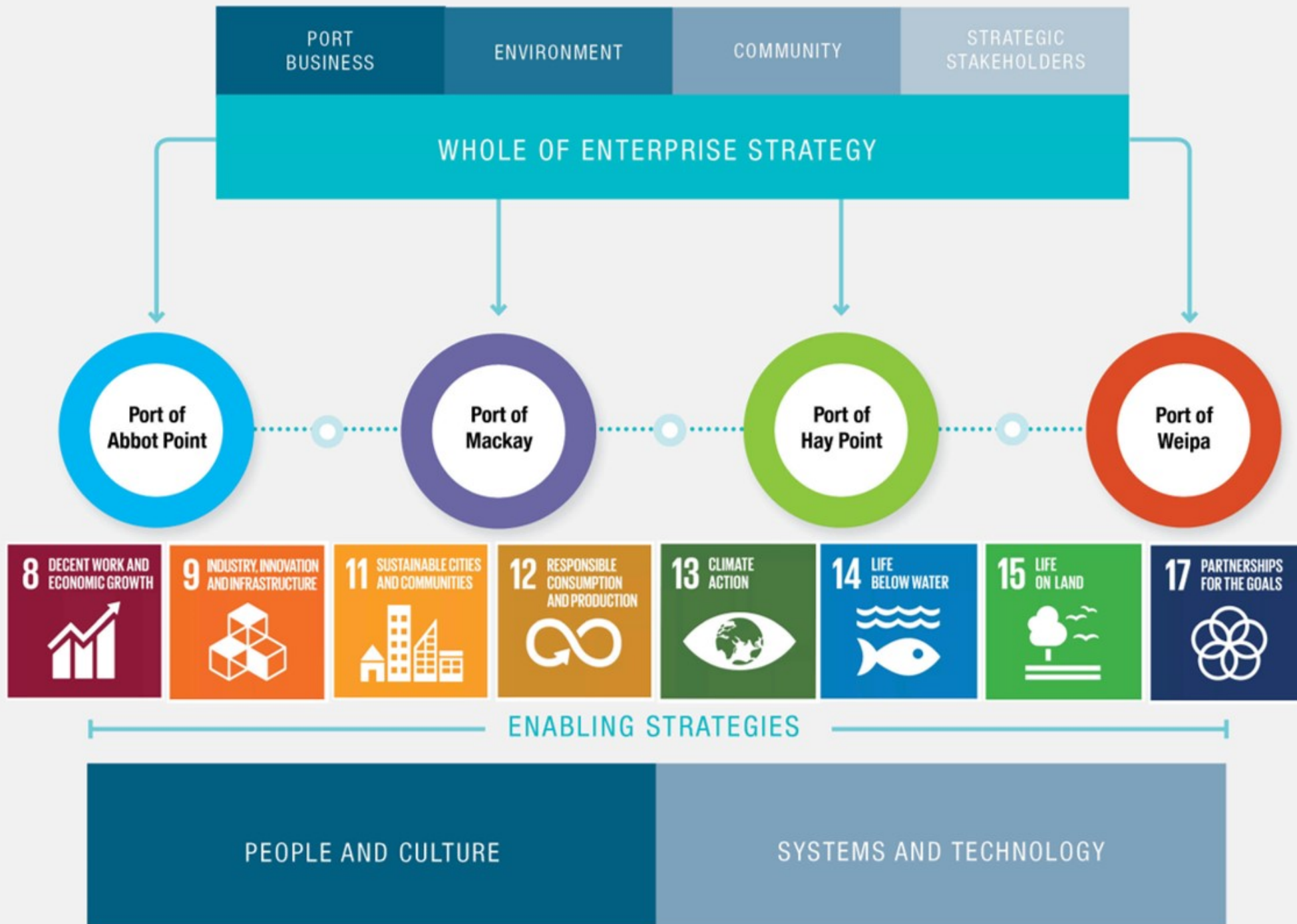
Our Role

As a trade-based port authority, we bring together business, environment, community and strategic stakeholder interests to make our ports sustainable for everyone in the long term.



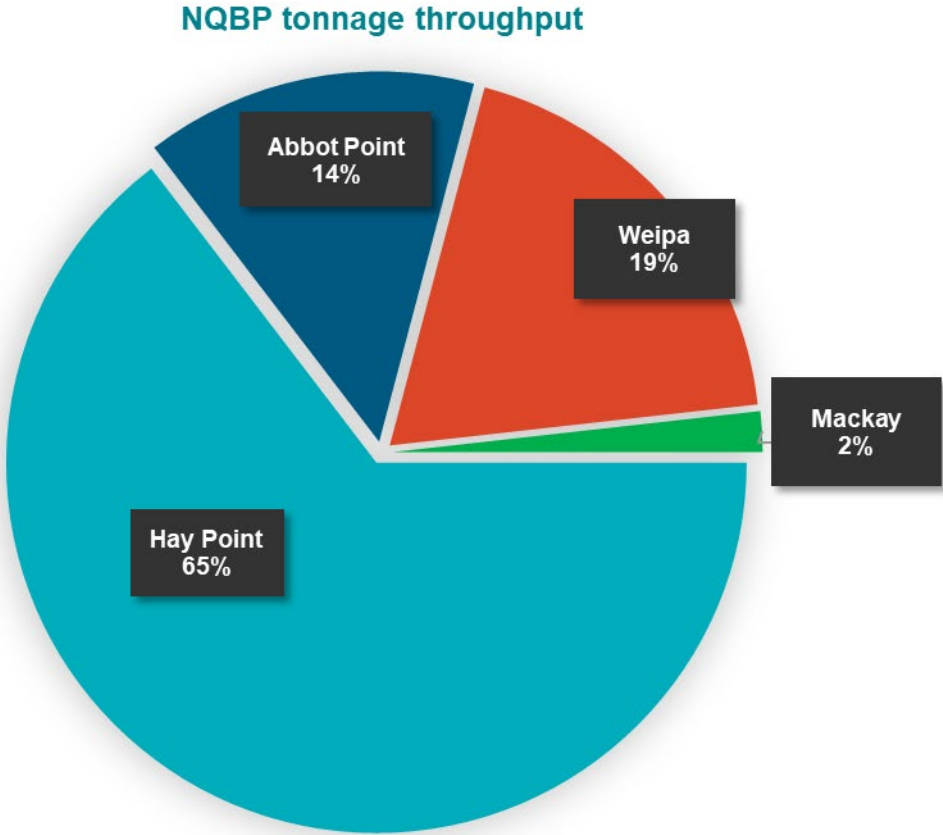
**NQBP is one of Australia's largest
port authorities by tonnage throughput**

More than half of Queensland's trade,
by tonnage, pass through our ports





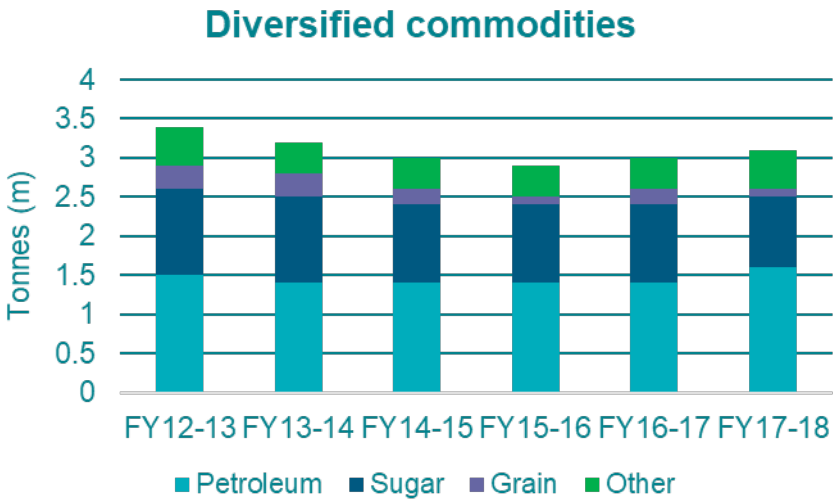
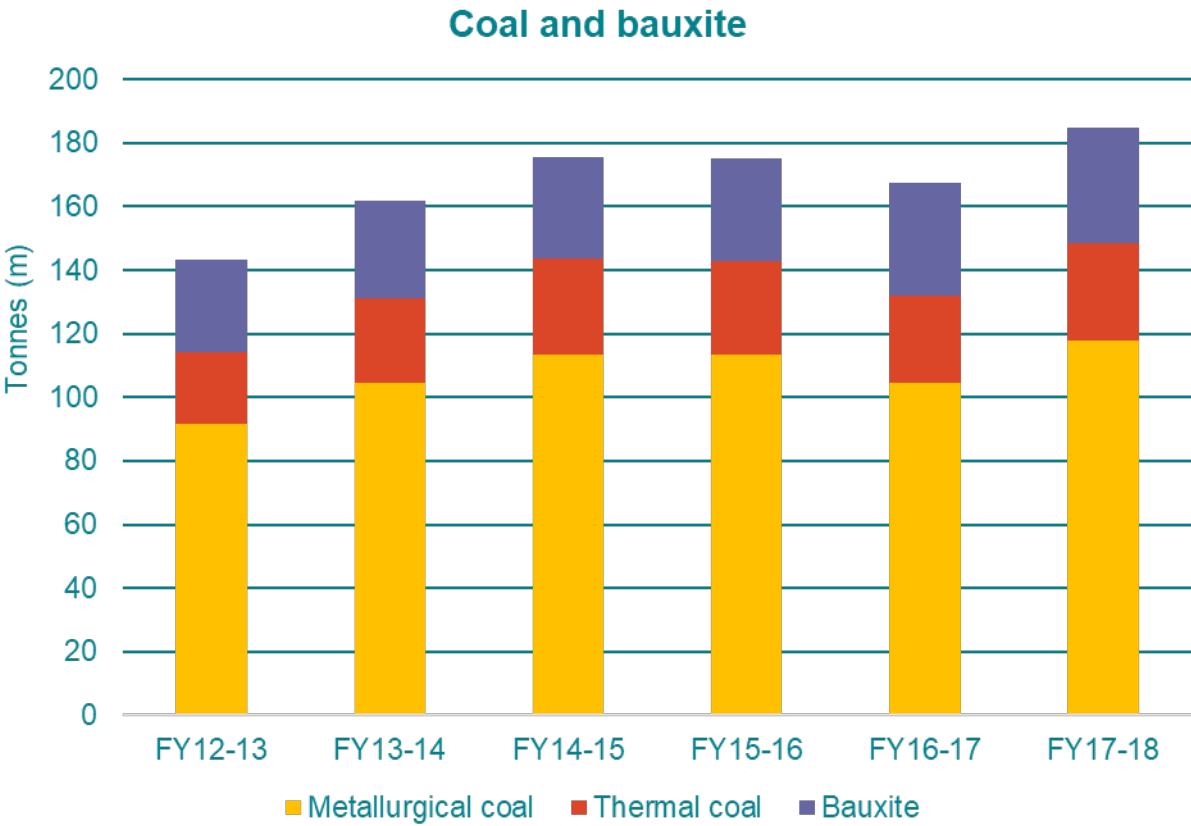
Throughput by port



Note: Represents average throughput contribution from FY12-13 to FY17-18

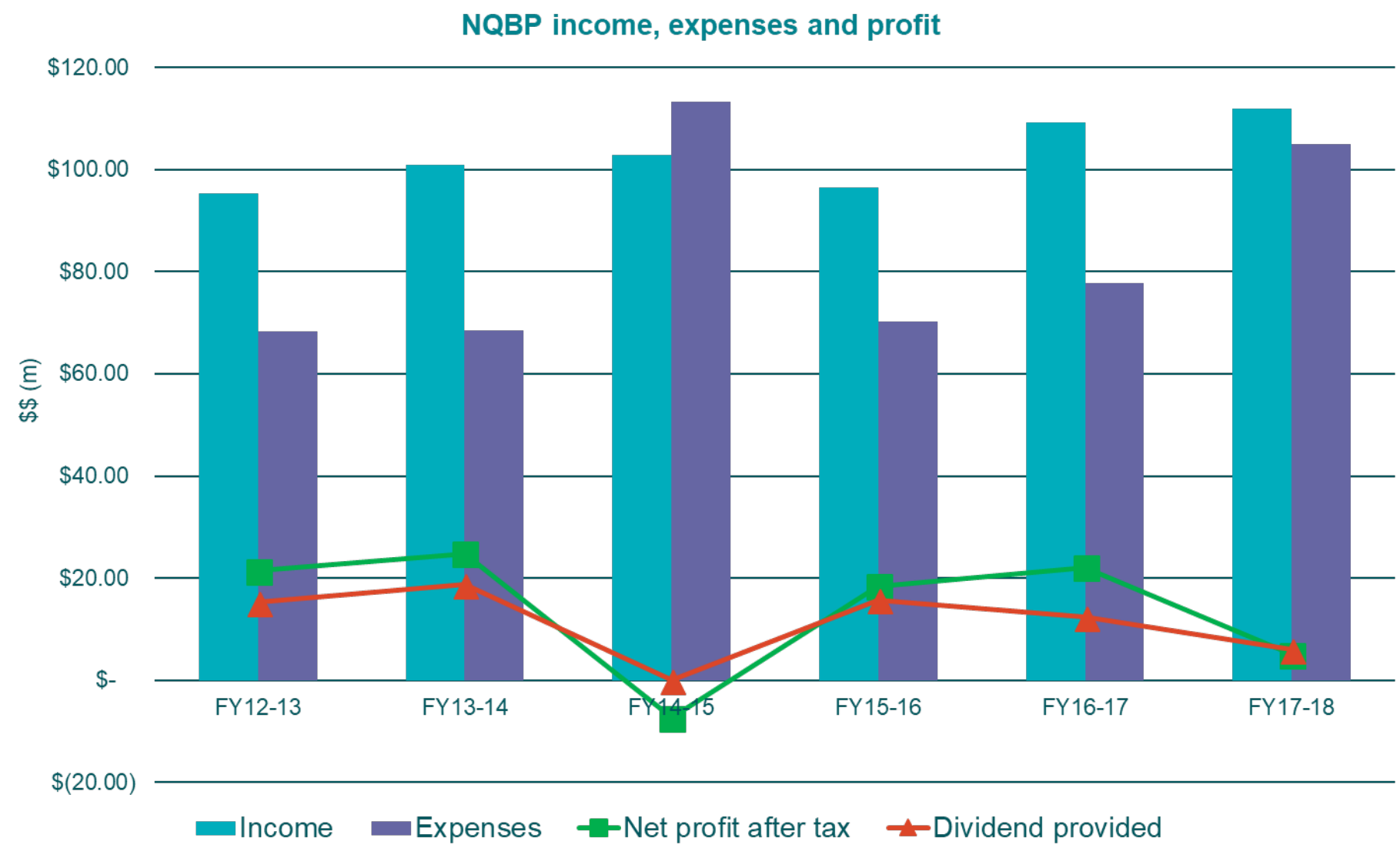


Commodities through our ports



Note: Metallurgical and thermal coal split uses port figures available from Department of Natural Resources, Mines and Energy for calendar years 2015, 2016 and 2017. Assumptions from these figures are applied to NQBP financial years FY12-13 to FY17-18.

Financial performance





What's on the horizon?

Quarter 1, FY18-19 (vs prior period)

Hay Point	Mackay	Abbot Point	Weipa
29.5m ↓ 6%	0.8m ↑ 10%	8.0m ↑ 20%	9.5m ↑ 6%
Total throughput 30.4m tonnes ↑ 4%			

My priorities

- Momentum
- Diversification
- Agility
- Supply chain
- Investment





Nicolas Fertin
Chief Executive Officer



Gary Campbell
Director Sustainability
and External Relations



Peter Sinnott
Director Legal People
and Governance



Tim Lewis
Acting General Manager
Engineering and
Development



Brendan Webb
General Manager Trade
and Operations



Bernard Wilson
Chief Financial Officer



Gary Campbell
Director Sustainability
and External Relations



Kevin Kane
Senior Manager
Environment and
Planning



Amanda Blines
Senior Advisor
Community Relations

NQBP OPERATIONS

Chair and General Manager Trade and Operations

Brendan Webb

An aerial photograph of a coastal region. In the upper left, a winding river or inlet flows through a green, forested landscape. To the right, a large body of water, likely a bay or harbor, is visible. In the center, a large industrial facility, identified as the Dalrymple Bay Coal Terminal, is situated. It features several long, parallel conveyor belts or tracks extending from the land into the water. To the right of this facility, another industrial area, identified as the Hay Point Coal Terminal, is visible. Further down the coast, a small harbor, identified as Half Tide Tug Harbour, is enclosed by a stone breakwater. A small boat is visible in the water of this harbor. The coastline is characterized by sandy beaches and green vegetation. A long bridge or pier extends from the land into the water on the right side of the image. The water is a clear, light blue-green color. The sky is not visible in this aerial view.

Dudgeon Point

Dalrymple Bay Coal Terminal

Hay Point Coal Terminal

Half Tide Tug Harbour

2017-18 throughput



Primarily exports metallurgical coal,
a key resource in steel making:

- 1,176 ships visited the port
- 120.4 million tonnes of throughput

DBCT

- 70.8 million tonnes

HPCT

- 49.6 million tonnes





Operation highlights



Improvements made to enhance port productivity:

- Updates to Under Keel Clearance system
- Transition to electronic pilot passage plans



Electronic Passage Plans delivers several operational efficiencies for marine pilots like Luca Orlandi

NQBP PROJECTS

Acting General Manager Engineering and Development
Tim Lewis



Half Tide Tug Harbour floating walkway

- Increase the safety of all boat users
- \$589,000 project funding provided by Transport and Main Roads Marine Infrastructure Investment Program.

Key facts

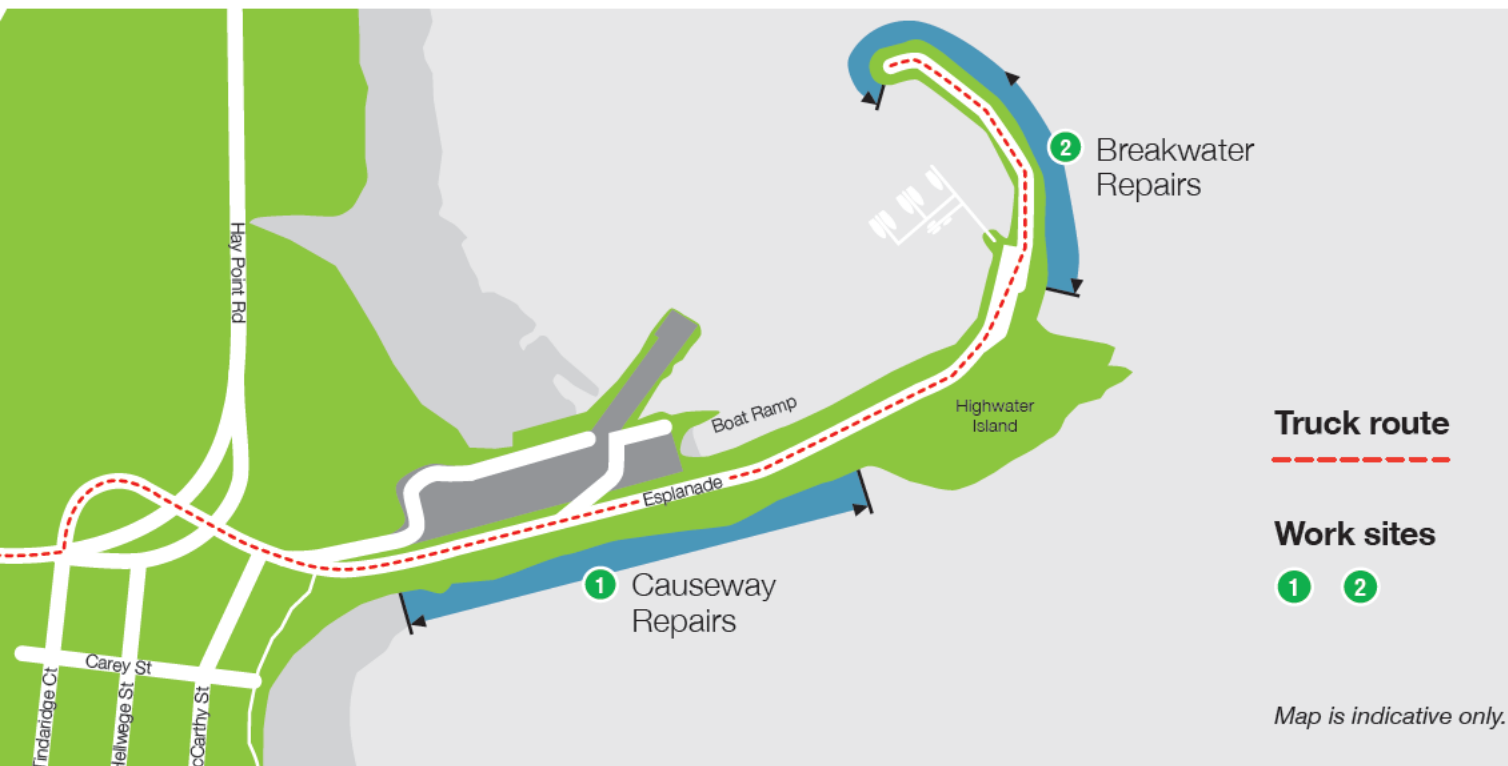
- 2.4m wide and 40m long
- Ambulant accessible
- Vessels can access floating walkway from both sides
- Designed for vessels up to 7.5m in length
- Boat ramp remains two lanes wide
- At high tide up to six vessels could use the facility at once



The Half Tide floating walkway was completed in July this year

Half Tide Tug Harbour repair works

- Repair works to the breakwater and causeway undertaken from June to August
- Involved the placement of 9,000 tonnes of rock on the rock walls
- Contractors Vassallo Constructions Pty Ltd undertook the works





Former caravan park site

- Works to beautify the former Caravan Park site including pathways, gardens, picnic shelters including tables and chairs, bench seating and a carpark are now complete.
- This space is open and available for all community members to enjoy.
- Permanent bollards will be installed to prevent car access through the site to the beach in coming weeks.



Works began in 2016 to beautify the former Caravan Park Site and were completed this year.

ENVIRONMENTAL UPDATE

Senior Manager Engineering and Planning

Kevin Kane

Environmental Monitoring and Performance

Key environmental management activities:

- Coral monitoring
- Marine water quality
- Seagrass monitoring and research program
- Groundwater monitoring
- Air quality monitoring

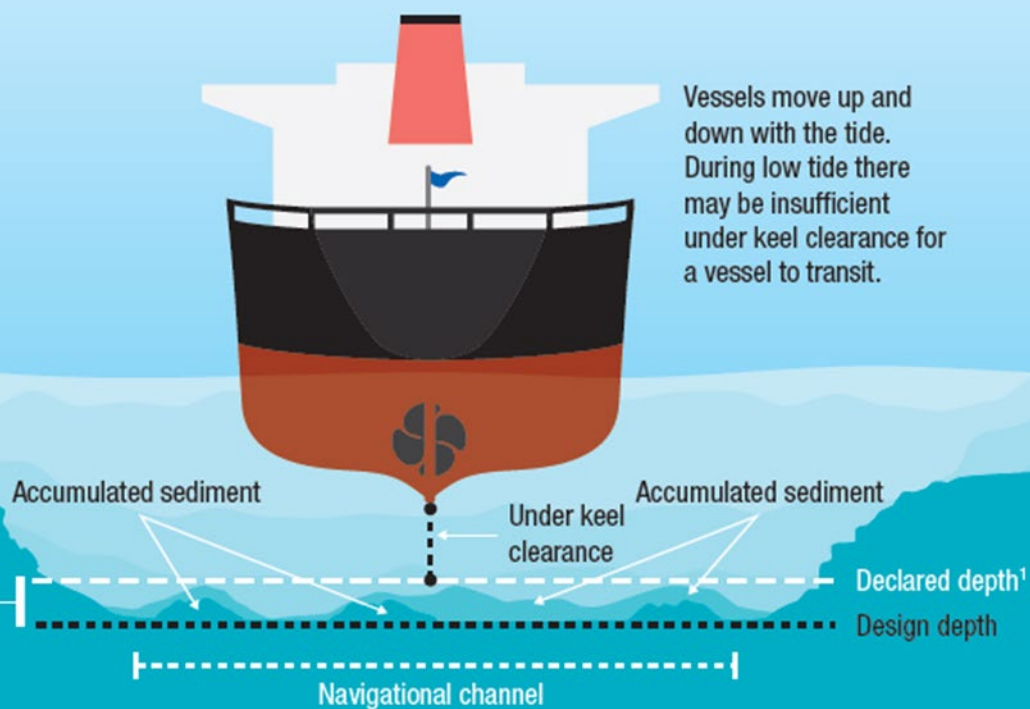


TropWATER Senior Research Scientist and co-director of the partnership Michael Rasheed

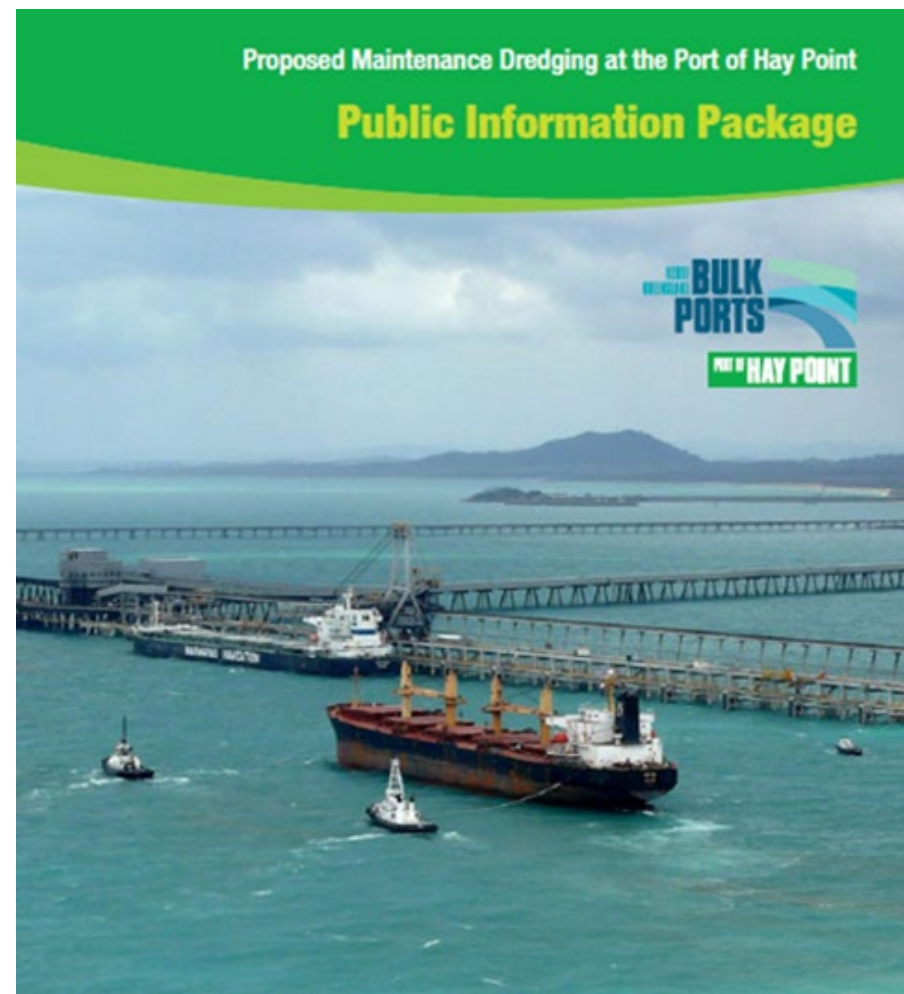
Proposed Hay Point Maintenance Dredging

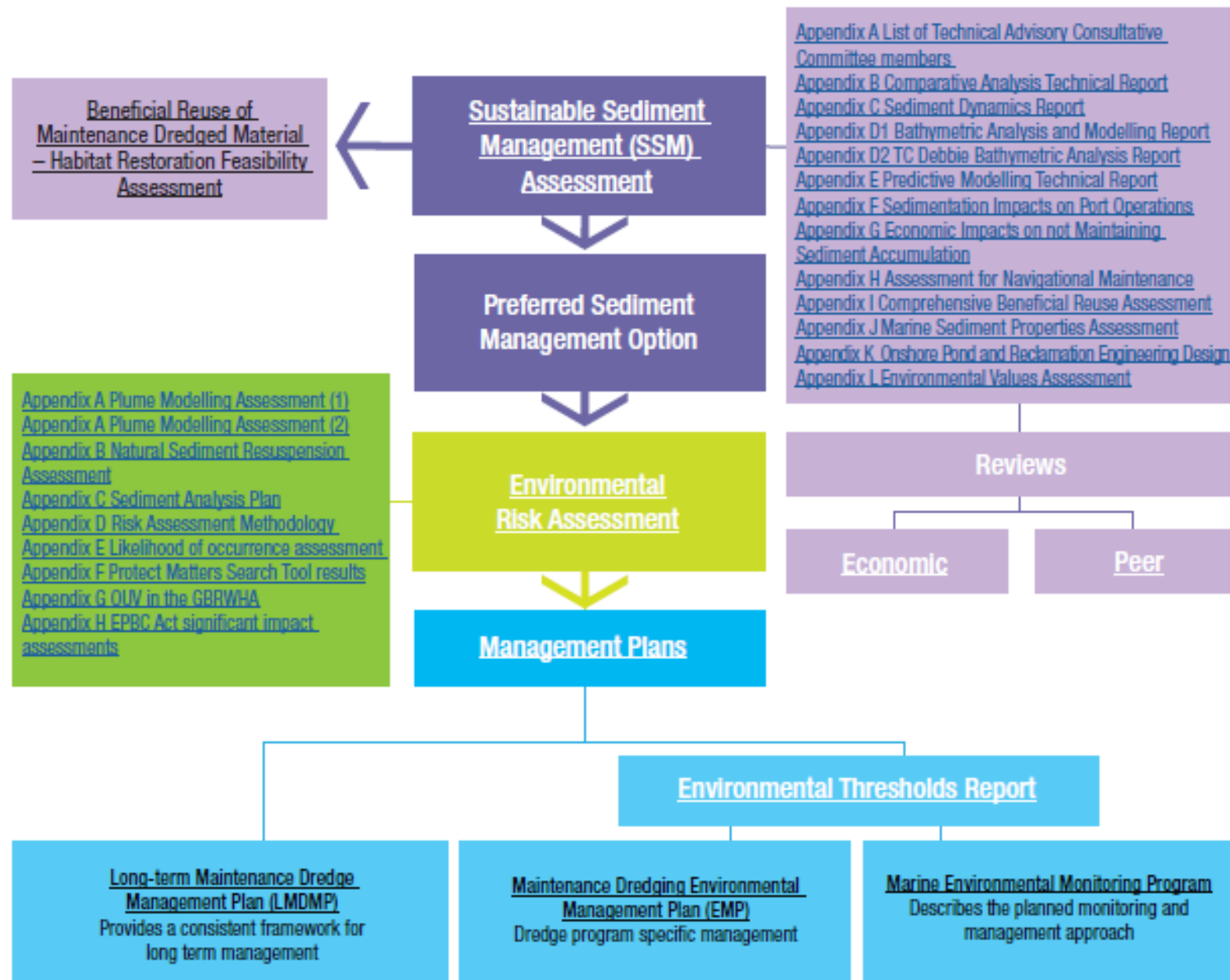
Figure 4. Accumulated sediment in navigation areas

Maintenance dredging removes naturally accumulated sediment in navigation areas to ensure vessels move safely and efficiently through our ports.



¹ Declared depth advised by the Harbour Master





COMMUNITY UPDATE

Senior Advisor Community Relations

Amanda Blines

External Affairs

- Media relations
- Corporate communication
- Community engagement
- Strategic stakeholder engagement
- Corporate identity
- Sponsorships and donations
- Respond to community complaints and requests



Cowboys community partnership 2018 at Sarina Kindergarten.



Media report

Dredging permit lodged

An application for further dredging off the Port of Hay Point is before the State Government.

North Queensland Bulk Port submitted the application to the Great Barrier Reef Marine Park Authority for a permit to conduct maintenance dredging works to remove about 350,000m³ of sediment.

A company spokesperson
CONTINUED PAGE 8

Dredging permit lodged

FROM PAGE 3 said it would "restore berth pockets and departure paths to their design depths", due to sediment build up since 2010, when the last dredging was carried out.

BHP, which operates Hay Point Coal Terminal at Hay Point, would also benefit.

A spokesman for BHP Mitsubishi Alliance (BMA) said: "We are aware NQBP has submitted applications to the Great Barrier Reef Marine Park Authority for permits to undertake maintenance dredging at the Port of Hay Point.

"We are supportive of these permits as they will ensure the safe and efficient operation of the Port, in accordance with the Queensland Government's Maintenance Dredging Strategy." A spokesperson for GBRMPA confirmed it was assessing a permit application.

Ports' new boss on board

From Western Australia to the east coast, new CEO takes reins

LUKE MORTIMER

luke.mortimer@dailymercury.com.au

THE new chief executive officer heading up North Queensland Bulk Ports Corporation undoubtedly has a massive job ahead of him.

Nicolas Fertin has taken the reins of the corporation about eight months after former chief Steven Lewis made his exit, and on the back of record trade for the 2017-18 financial year.

Now, Mr Fertin will oversee operations at the trading ports of Hay Point, Mackay, Abbot Point and Weipa, alongside the non-trading port of Maryborough. About half of Queensland's trade by tonnage passes through the ports, bringing billions of dollars to the state.

Mr Fertin, who will be based in Brisbane, made his first visit to Mackay this week, where he expects to spend considerable time, after joining the port authority in mid-September.

Most recently in a 14-year career in the transport industry, Mr Fertin worked as chief executive officer of Southern Ports Authority in Western Australia.

He's expecting the new role, a step up, will allow him to cement the recent success of the ports to the future.

"It (NQBP) is a leader in its practices nationally and that's what really attracted me to the role. It's been a very easy transition so far," Mr Fertin said.

The new leader hopes his extensive knowledge regarding supply chains will help to "improve operation outside of the ports".

"Whether they be rail oper-

ation, road operation, as well as marine, making it more efficient. I want to expand my contribution to the port industry," he explained.

"But also expanding the core operations across the four locations.

"Making sure that every one

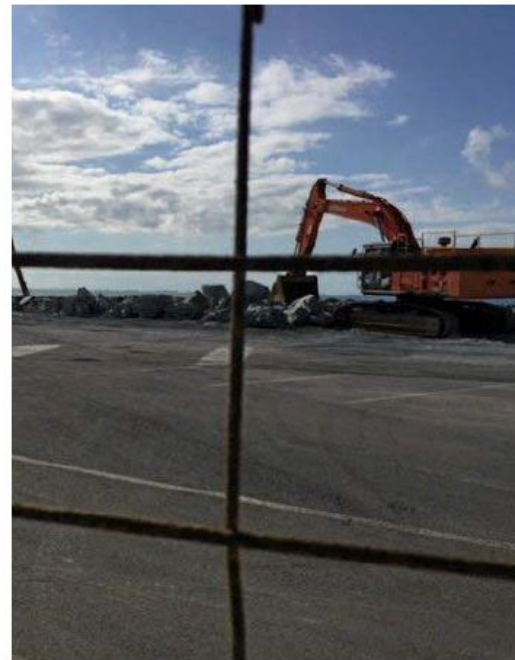
of the ports expands in their own right and we can use the diversity of the operations to benefit each other."

Mr Fertin was keen to further inspect operations, scanning for potential room for improvement, before he makes any long-standing decisions.

Currently, BMA and Glenore were the largest customers using the ports, Mr Fertin said, and metallurgical coal was the most common item passing through.



Nicolas Fertin, the new CEO of NQBP. Photo: Luke Mortimer



Works on the Southern Breakwater in Mackay are progressing well and should be completed by the end of the year. Photo: Paul McLoughlin

Breakwater repairs on schedule

REPAIR works on Mackay's Southern Breakwater are running to schedule and it is anticipated that they will be completed by the end of this year.

Traffic access to the popular location has been blocked since the project commenced earlier this year.

A spokesman for the North Queensland Bulk Ports Corporation (NQBP) said that the rock armour placement towards the end of the breakwater (on the seaward slope) is

approaching completion.

He said works have also started from the middle of the breakwater and will move south in the coming days and weeks.

Final rock placement on the top of the breakwater (capping) is scheduled towards the end of the project.

Access along the breakwater remains open to both pedestrians and cyclists. The works were necessary following damage to the structure during Cyclone Debbie.

Record trade for our ports

RECORD trade is among a key achievement highlighted in North Queensland Bulk Ports' 2017-18 annual report, tabled in State Parliament last Friday.

A record 1877 million tonnes of throughput passed through NQBP's four operating ports and net profit after tax was \$5 million. NQBP paid an annual dividend of \$6 million to the state.

NQBP's new CEO Nicolas Fertin, who began on September 17, congratulated the team on the result. "While I have only recently begun at NQBP, our commitment to facilitating trade, developing opportunities and investing in our ports and our people is clear in this result," Mr Fertin said.

"Our role is to bring together business, environment, community and strategic stakeholders to make our ports sustainable for everyone in the long term. Each of our ports offers unique advantages to the state and, in the year ahead, we will continue to support regional growth and deliver value for our ultimate shareholders, (Queenslanders)."

The flagship infrastructure project for the 2017-18 year was a \$9.8 million upgrade at Port of Mackay to allow roll-on roll-off vessels to berth.

Meanwhile, NQBP pilotage also experienced a record year, with marine pilots executing 2836 ship movements at the ports of Mackay and Hay Point.

Public and ports to meet soon

THE inaugural meetings of the recently revived ports community reference groups are set to be held later this year, as North Queensland Bulk Ports begins notifying successful applicants.

NQBP chief executive Brendan Webb said they received more than 30 applications from members of the community to be on the Port of Mackay and Port of Hay Point community reference groups by the time applications closed at the end of August.

The reference groups, which have been running on and off for 20 years, were reactivated after 18 months in limbo.

The community reference groups are the main way the council communicates ratepayers' issues to NQBP.

"We're in the process of notifying successful applicants and looking forward to the first meetings later this year," Mr Webb said.

"[The groups] provide a forum for NQBP and community members to discuss and raise issues of relevance and mutual interest relating to port operations, development and planning activities."

Six positions, including three community representatives, one local marina resident and two recreational group (boating, surfing or fishing) representatives, are available on the Port of Mackay group.

Seven positions are available for community representatives and interest group representatives on the Port of Hay Point CRG.

The council nominated Cr Karen May to take up a spot on the Port of Hay Point reference group, with Cr Fran Mann ex-

pected to sit on the Port of Mackay reference group. Cr Justin Englert will act as her proxy.



Cr Karen May.

Media – looking ahead

- First meeting of community reference groups
- Hay Point Maintenance Dredging (pending permits)
- Sarina Beach run launch December (event in May 2019)

Port of Mackay

- Southern Breakwater works complete – public access open to vehicles
 - Groundwater detailed site investigation update
-

Community engagement

Community Reference Groups

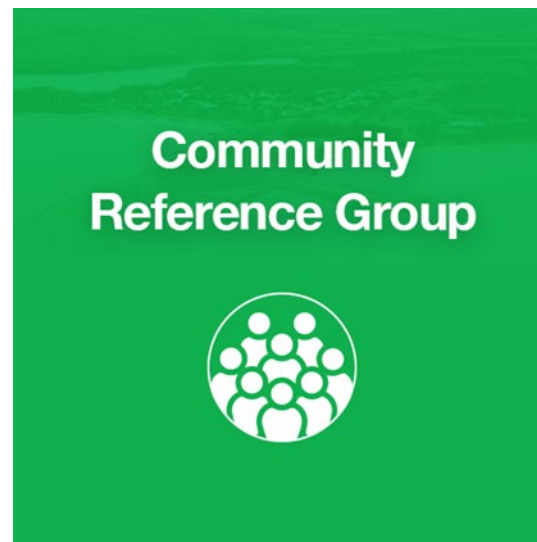
- Re-established with membership endorsed Aug/Sept
- First 2018-19 meeting to be held this week

Community information and feedback

- Floating Walkway
- Hay Point Maintenance Dredging Public Information package
- Half Tide cyclone repairs

Stakeholder event EOFY celebration

- 26 November 2018





Community engagement – complaints management

A complaint can be lodged with NQBP in a number of ways such as:

- verbally, for example at a public forum
 - by telephone **1300 129 255** - between the hours of 9am to 5pm
 - via email communications@nqbp.com.au
 - by completing the online form on our website www.nqbp.com.au/about-us/contact-us
 - by mail to Level 1, Waterfront Place, Mulherin Drive, Mackay Harbour
 - or a similar form of written communication posted or hand delivered to an NQBP office or representative.
-



Sponsorships and donations

We support many and varied initiatives that benefit the wider community and relate to the following areas of port community interest:

- community health and well-being
- environment
- education and training
- regional sustainability
- culture and community



Includes:

- Cowboys Community Partnership
- Corporate Sustainable Partnerships
- Sponsorships and donations across all ports
- EcoPorts

The process

- Applications open, assessed all year
- Guidelines and application form available online nqbp.com.au/community/sponsorships-and-grants

Sponsorship and donations

Major sponsorships

- \$5,000 Cruisin' the Coast Beach Fun Run
- \$5,000 Sarina Beach Coconut Festival
- \$3,500 Resource Industry Network
Corporate sponsorship

Donations

- Alligator Creek State School Learn to Swim program, helping to subsidise transport and pool entry costs



NQBP was a gold sponsor of the recent Sarina Beach Coconut Festival



EcoPorts

Alligator Creek State School

Purchase or making of a 'can cage' for collection of aluminum cans for recycling

Sarina State High School

Implement a paper and cardboards, recycling system for the school



Alligator Creek State School's collection bin ready for use is located on Borg Road side of the school enabling the community to support recycling effort.

Community Partnership - North Queensland Cowboys

NQBP's largest community engagement program saw the Cowboys visit Hay Point over a two-day Bulk Port Blitz. The players encourage young people to dream big and make smart choices.

School visits

More than 450 students

4 schools

St Annes Catholic, Alligator Creek

Sarina Primary, Sarina High



Connecting with local players

70+ Junior Rugby League (JRL) players

Free JRL skills session with Cowboys

20 JRL Cowboy memberships

Connecting with local business and community leaders

40 business & community members
Jersey presented to Mackay Hospital Foundation

Community Partnership - North Queensland Cowboys



Publications, advertising, digital engagement

PortLife shares the stories of our ports.

Next edition out December 2019.

More than 12,000 copies, three times a year:

- Saturday insert in the *Daily Mercury*
- Wednesday insert in the *Bowen Independent*
- Posted to Hay Point and Mackay tenants
- Available in local cafes and organisations

In 2019, expected *PortLife* release dates:

- Mar/Apr 2019
- July/Aug 2019
- Nov/Dec 2019



Publications, advertising, digital engagement

- Publications including Annual report, fact sheets and education material

Strong social and online presence

- Second biggest Facebook following of any port in Australia
- YouTube channel has more than 40 videos about our ports and people
- We share community content
- Follows us on your favourite social media channel
- Website rich source of information including news releases and corporate publications, environmental reporting, digital dashboards



DBCT Management Masterplan

GENERAL BUSINESS

Proposed future Port of Hay Point CRG topics and meeting dates

What topics would you like to hear more/less of:

- Corporate strategy
- Trade and operations
- Engineering and development
(projects/maintenance)
- Environmental monitoring
- External Affairs
- Port tour

Thursday 7 February 2019

Thursday 9 May 2019

Thursday 8 August 2019

NQBP MACKAY MARINA OFFICE

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Mackay Marina

CHAIR

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