

Port of Hay Point Community Reference Group

CHAIR: NICOLAS FERTIN

13 MAY 2020

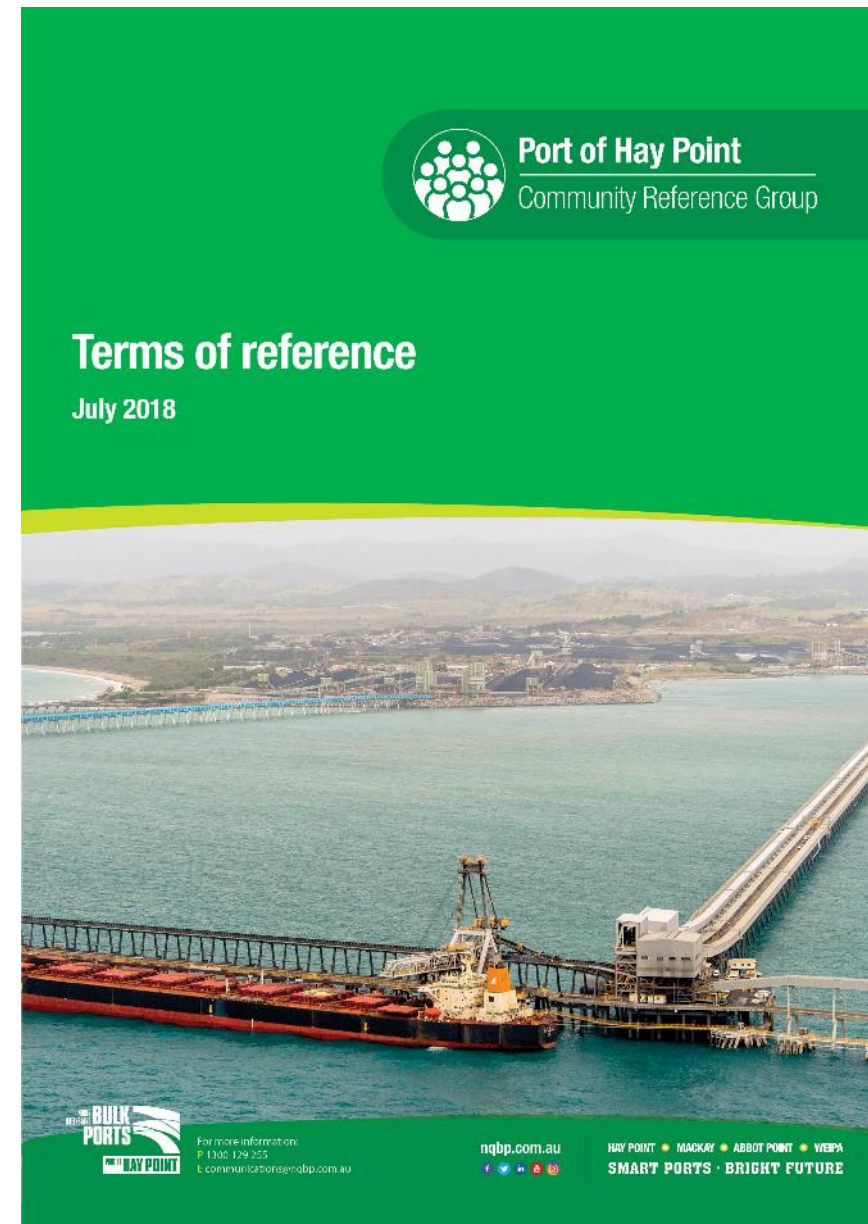


SMART PORTS • BRIGHT FUTURE
HAY POINT • MACKAY • ABBOT POINT • WEIPA



CRG agenda

- Welcome to Country
- House-keeping
- Apologies
- Conflict of interest
- Correspondence and questions
- Actions register
- NQBP updates
- General business



NQBP UPDATE
CEO
Nicolas Fertin

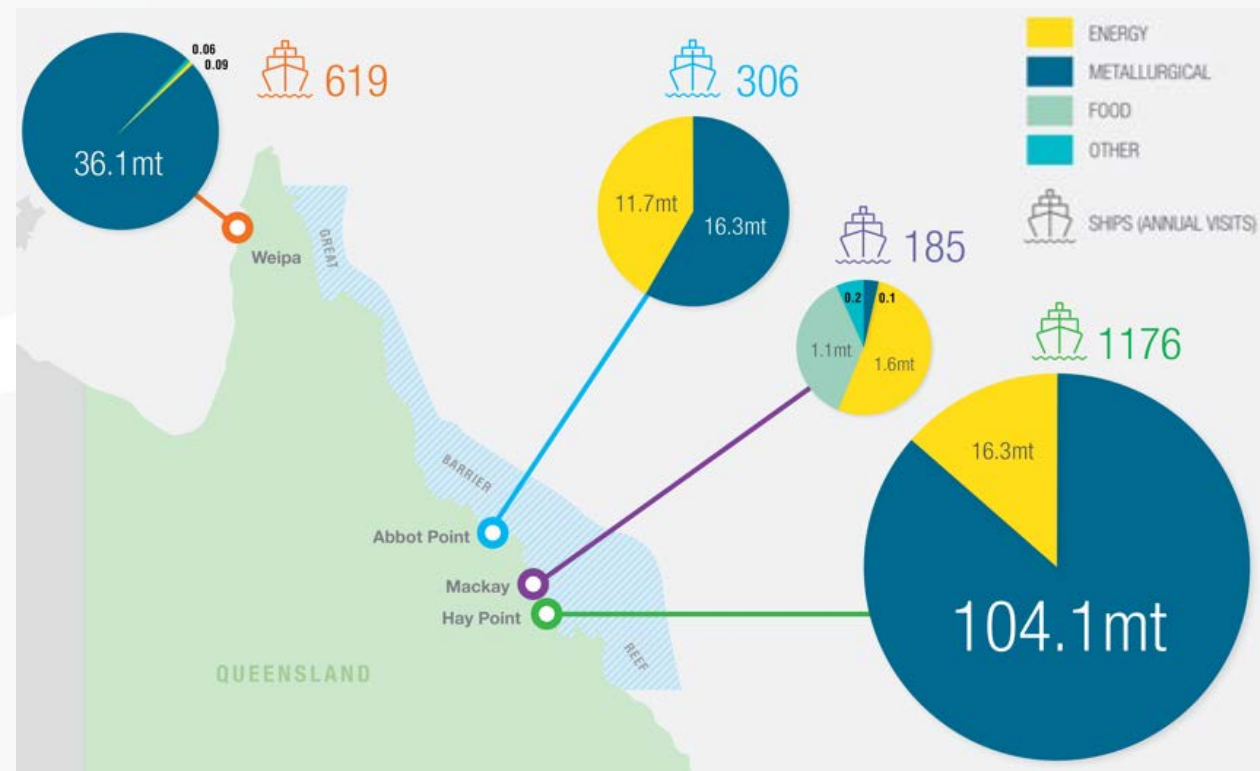
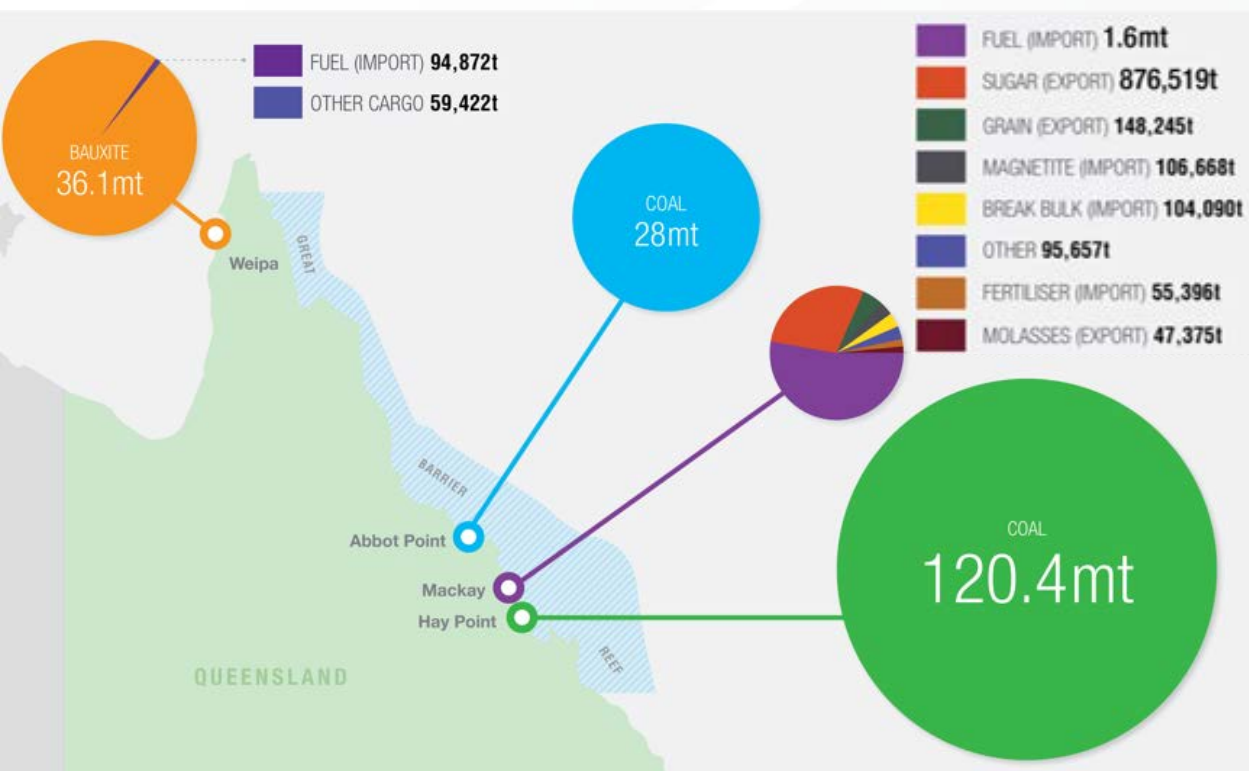
Response to COVID-19



NORTH QUEENSLAND BULK PORTS

A KEY STRATEGIC DRIVER

NQBP connects regional Queensland to countries consuming our trade used in their food, energy and metallurgical industries. These industries are the subject of transitions at different paces.



VISION, MISSION AND STRATEGIC THEMES

Vision

To be global leaders in sustainable facilitation of port trade

Mission

To manage safe and efficient ports that connect regional Queensland to the world by balancing the needs of iconic natural environments, communities, stakeholders and port users.

Strategic Themes

Planning for
transitioning
trade

Open for
business

Partnering to
enhance
reputation

Improving
employee
engagement
and
efficiency

Planning for transitioning trade

Leaders of our business in 2040 will look back to 2020 and be grateful that business and infrastructure plans were established to allow transitioning trade to be facilitated.



- Long-term development plans for Hay Point and Mackay
- Tug provisioning solutions in Abbot Point, Mackay and Hay Point
- Future of Bowen Wharf
- Weipa future after bauxite
- Weipa 10-year dredging permit
- And other projects...

Gudyara Road – opens up land to facilitate new opportunities

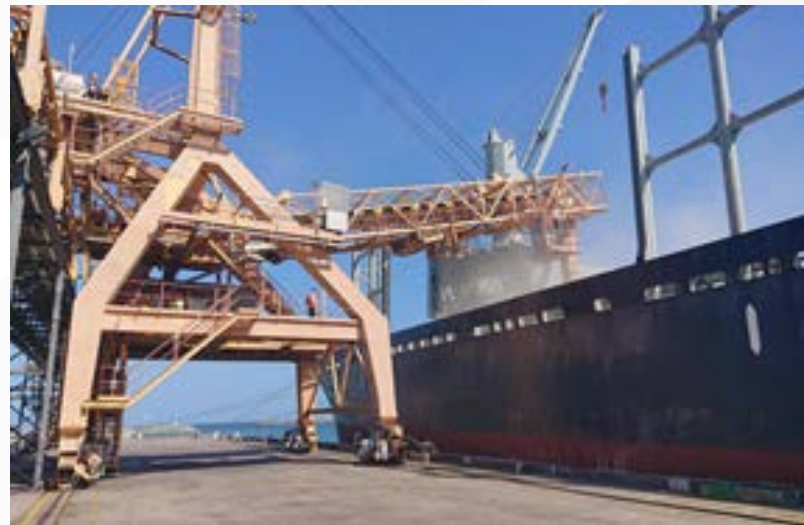
NORTH QUEENSLAND BULK PORTS STRATEGIC THEMES

Open for
business

We will continue to deliver projects to meet our ports' current needs and position ourselves as a “port of choice”.



OEM mining machinery



Chickpeas

- Developing tourism trade
- Developing bio futures trade
- Customer focus – attracting trade and partnership opportunities
- And other projects...

Partnering to enhance reputation

By developing effective and mutually-beneficial partnerships, we could influence policies and public sentiment towards new and existing trade.



**Partnership with Indigenous
organisation, Juru Enterprise Limited**



**Environmental Partnership with
James Cook University**

- Reconciliation Action Plan
- Whitsundays water monitoring
- North Queensland Cowboys Community Partnership
- Partnering with industry / trade sectors
- And other projects...

Improving
employee
engagement
and
efficiency

Emphasis on setting clearly defined goals and refining how we prioritise the urgent versus the important.



**Employee engagement and values
training for all employees**



**Transformer project to streamline
business processes**

- Brisbane office relocation
- Safety Management System
- And other projects...

Community Reference Groups – renewal of membership

Extension of CRG Membership Term

- Given the current COVID-19 situation, propose to extend CRG membership term to **March 2021 (term began November 2018)**.
- Propose to pause recruitment of new members and processing of new membership applications until current Community Reference Group members review the proposed changes to the Terms of Reference.
- Draft Terms of Reference to be circulated ahead of next CRG meeting.

Review of Terms of Reference

Key proposed changes:

- Include selection committee.
- Extend CRG membership term to three years.
- Legal review included recommendations regarding Code of Conduct and Nomination Form criteria and Confidential Information.
- Add proximity criteria for local resident/business representatives.

NQBP TRADE AND MARINE OPERATIONS

General Manager Trade and Marine Operations

Brendan Webb

Trade continues to flow safely and efficiently

Trade figures (as at 8 May 2020):

- Port of Hay Point - 83.6Mt
 - Port of Mackay - 2.5Mt
 - Port of Abbot Point – 24.2Mt
 - Port of Weipa – 15.1Mt
-
- Record throughput for Port of Mackay achieved for nine-month period in March – 2,450,814t (2012/13: 2,384,163t).
 - Preparations are underway for sugar industry's 2020 crushing season start (June) and associated exports.

Training during COVID-19 lockdown

- Marine pilots have been using a remote simulator (Smart Ship) to undertake training typically conducted in Brisbane (pictured right).



Ethanol exports

- More than 9 million litres shipped via Mackay to domestic markets for use in hand sanitizer and cleaning products.

Hoegh New York

- Monthly break bulk service continues at Port of Mackay (a key supply chain service to Central Queensland) with arrival of Hoegh New York in April (pictured right).



NQBP PROJECTS AND LAND OPERATIONS

General Manager Infrastructure and Land Operations

Tim Lewis

Hay Point maintenance program (general)

- Signage at the entrance to Horyu Maru Drive and the VTS building was recently replaced.



Hay Point maintenance program (general) cont'd

- Weed spraying and vegetation management has just been completed at the small boat harbour.
- General maintenance and tidying up of the caravan park has been undertaken and will be ongoing over the coming months.
- Removal of large tree that had fallen over unexpectedly on the Esplanade at Louisa Creek was undertaken last week (pictured right).
- New lighting has been installed at the intersection of Horyu Maru Drive.
- Working on fire management plans for Hay Point with a view to conduct maintenance burns in the cooler months.



ENVIRONMENTAL AND INDIGENOUS ENGAGEMENT

Director Environment
Kevin Kane

Reconciliation Action Plan

- NQBP has been working with Traditional Owners for over 30 years.
- We have always sought to be proactive in engaging with Traditional Owners, this is the driver for the development of an “Innovate” Reconciliation Action Plan (RAP).
- NQBP’s vision for the RAP is to:
 - build meaningful partnerships and relationships with Aboriginal and Torres Strait Islander peoples;
 - enhance reconciliation through embracing diversity; and
 - build respect and provide equitable opportunities.
- Building and maintaining strong relationships with Aboriginal and Torres Strait Islander peoples is a critical element of the RAP.
- The RAP aligns with NQBP’s commitment to achieving an inclusive and diverse culture.
- In June 2020, NQBP will submit its RAP to Reconciliation Australia for endorsement.



Current activities in the Mackay and Hay Point regions

- We engage with Traditional Owners to provide Welcome to Country for major events.
- In 2019, NQBP provided sponsorship for the Mackay NAIDOC committee.
- For the past two years we have provided sponsorship to the Mackay Indigenous Rugby League Carnival.
- Consulted Traditional Owners on the naming of the Gudyara Road at the Port of Mackay.
- In partnership with the North Queensland Cowboys, we engage with local schools and businesses.
- We work with the Yuwi Board.



Environment audit returns great results

Our excellent environmental and sustainability reputation was highlighted recently with a positive audit of performance

- NQBP's Environmental Management System (EMS) is certified under ISO14001:2015 (International Standard) to ensure continual improvement in environmental performance.
- This is audited annually, with a more comprehensive recertification audit required every three years.
- Recent results from our recertification audit returned a great outcome for NQBP's international reputation and environment work we do on the doorstep to the reef and elsewhere.
- Of note, were zero minor or major non-conformances to the standard and only two minor "Opportunities for Improvement" identified.



COMMUNITY UPDATE

Senior Advisor Community Relations

Amanda Blines

Tough measures at ports

MELANIE WHITING

NEW control measures are being deployed by North Queensland Bulk Ports amid COVID-19, but essential service delivery will continue at ports in Bowen and Weipa.

In an update to shareholders, NQBP chief executive Nicolas Fertin said office employees were working from home, meaning the Mackay Marina and Brisbane offices would be unattended.

However, the Mackay Port security office remains open and vessels will continue to be serviced. It follows revelations in January that Aurizon coal haulage wagons delivered to the Port of Mackay were built in Wuhan, the Chinese city at the centre of the outbreak.

Four representatives from the wagon manufacturer were flown to Mackay in January to

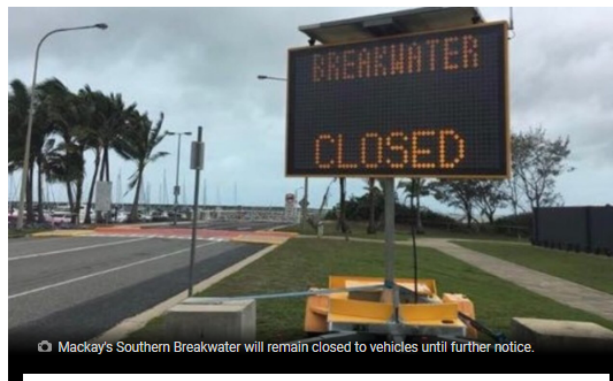
help with commissioning, however an Aurizon spokesman said they had not presented any symptoms of the virus.

Mr Fertin says NQBP's four ports would remain open.

"Across all ports we're maintaining our service delivery including first strike response capability for pollution events," he said. "Essential service delivery, including security, critical maintenance and breakdown services, will continue to be provided for the ports and infrastructure at Bowen and Weipa."

Social distancing measures have been implemented for operations delivered at the ports, including security, pilotage, lines handling and infrastructure management.

"We also recognise that our ports are critical to around 27,000 miners, farmers and transport providers," Mr Fertin said.



© Mackay's Southern Breakwater will remain closed to vehicles until further notice.

HEALTH

Popular Mackay spot closed to traffic indefinitely

STEPH ALLEN

11th Apr 2020 4:00 PM

Subscriber only



MACKAY'S Southern Breakwater has been closed to all traffic amid COVID-19 crack downs.

The area at Mackay Harbour was closed on Saturday, after the recommendations made by Mackay's Local Disaster Management Group.

Pedestrians are still permitted to access the area while abiding by social distancing rules and official COVID-19 information.

Mackay police are actively patrolling the area throughout the day and will perform street checks on people.

Police will also follow up on any complaints or reports of people in the area.

The Southern Breakwater will remain closed to traffic until further notice.

For the latest COVID-19 information, visit [Queensland Health](#) or the [Queensland Government website](#).

A different 40th work anniversary for Debbie

MELANIE WHITING

DEBBIE McDonald could never have imagined she would celebrate her 40th work anniversary from her home office.

The popular North Queensland Bulk Ports financial reporting officer is among the majority of port staff who have been working remotely due to coronavirus.

Ms McDonald's colleagues ensured the milestone did not go unnoticed through plenty of congratulatory calls.

NQBP chief executive Nicolas Fertin thanked Ms McDonald for her loyal service.

"Debbie has played a part in many large changes in the business over the years and she is a much-respected member of the team as it is today," Mr Fertin said.

Ms McDonald said working on a range of projects was what she loved most about the job.

"The diverse range of projects that I could be working on any given day and the people are very special," she said.

Despite the global impact of COVID-19, NQBP operational

staff continue to fulfil essential roles under adapted circumstances, while other staff have been working remotely.

Ms McDonald said two phrases had helped her stay upbeat during the "new normal".

"I repeat to myself my two favourite sayings: 'Life is what happens when you are busy making other plans' and 'This too shall pass'," she said.



MILESTONE: Debbie McDonald has celebrated 40 years working at North Queensland Bulk Ports. Picture: Contributed

Social media


Ports Australia
 April 9 at 11:00 AM · 🌐

North Queensland Bulk Ports showing how they've adapted their ways of connecting the workforce.

We've spoken to many of our member #ports in recent weeks about their business continuity plans. With so much to consider, a massive focus across the board is the safety and well-being of their staff - and that's not just physical, but social and mental well-being as well!



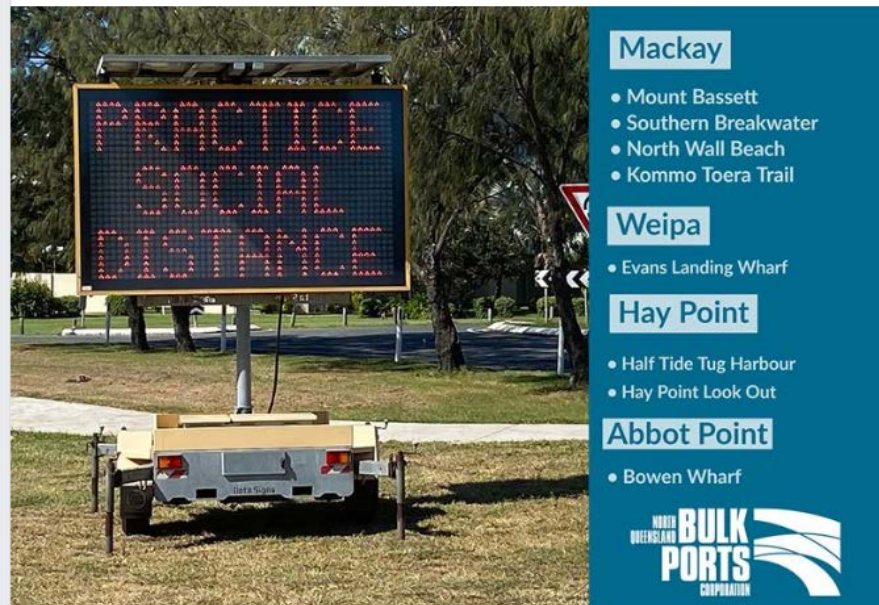
North Queensland Bulk Ports Corporation
 Published by Hootsuite [?] · April 9 at 10:26 AM · 🌐

As we know is can be tough at the moment, but sometimes it just needs a smile from a colleague to break the grind. 😊

At NQBP one of our core values is "Unity" a...
[See More](#)

 Like
  Comment
  Share


Ports Australia
 April 7 at 10:09 AM · 🌐



North Queensland Bulk Ports Corporation
 Published by Hootsuite [?] · April 6 at 2:58 PM · 🌐

We can all help #SlowTheSpread

That includes when you're using our publicly accessible facilities.

Please note, Australian and Queensland Government Health di...
[See More](#)

 You and 1 other

 Like
  Comment
  Share


North Queensland Bulk Ports Corporation
 April 14 at 11:19 AM · 🌐

We're delighted to be helping Wilmar BioEthanol to connect with Australian customers via our Port of #Mackay. 🇦🇺

Did you know more than 9 million litres of ethanol was exported through Mackay in March 2020 ?

#MakingItForQLD



Growing Queensland

April 10 at 2:47 PM · 🌐

Where there's a Wilmar, there's a way!




Queensland-based Wilmar BioEthanol has increased supply to pharmaceutical customers by 80% and to cleaning and hygiene ...
[See More](#)

737
 People Reached

35
 Engagements

Boost Unavailable


 13

 Like
  Comment
  Share

Sponsorships and donations

- Given the impact of COVID-19 on our port communities, we are engaging with our community partners, so they know they have our support during these difficult times.
- The pandemic has meant many charity, community groups and organisations have been impacted.
- NQBP will continue to honour sponsorship and donation funding we have pledged to our community partners and we will work with them to support changes to their programs, projects or events to meet the new requirements.

Stakeholder perception survey

- In recognition that everyone's focus is on health and safety and their business operations, NQBP has decided not to undertake our Annual Stakeholder Perception Survey at this time.
 - We are committed to maintaining our close engagement with all stakeholders and look forward to gaining the valuable insights that survey provides at the appropriate time.
-

Sponsorships and donations

\$5,000 CRG grant

1. CRG members suggest opportunities
2. CRG discusses opportunities
3. Criteria:
 - a. environmental, social or cultural benefit?
 - b. Level of benefit?
 - c. Ability to implement the initiative

CRG vote

Nominations

- Half Tide Cenotaph (Tom Andrews)
- Alligator Creek Tae Kwon Do Club
(Peta Drummond)

Vote

GENERAL BUSINESS

Future Port of Hay Point CRG topics and meeting dates

What topics would you like to hear more/less of:

- Corporate strategy
- Trade and operations
- Engineering and development
(projects/maintenance)
- Environmental monitoring
- Communications

Wednesday 5 August 2020

NQBP MACKAY MARINA OFFICE

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