

# Port of Mackay Community Reference Group

CHAIR: NICOLAS FERTIN

6 NOVEMBER 2019

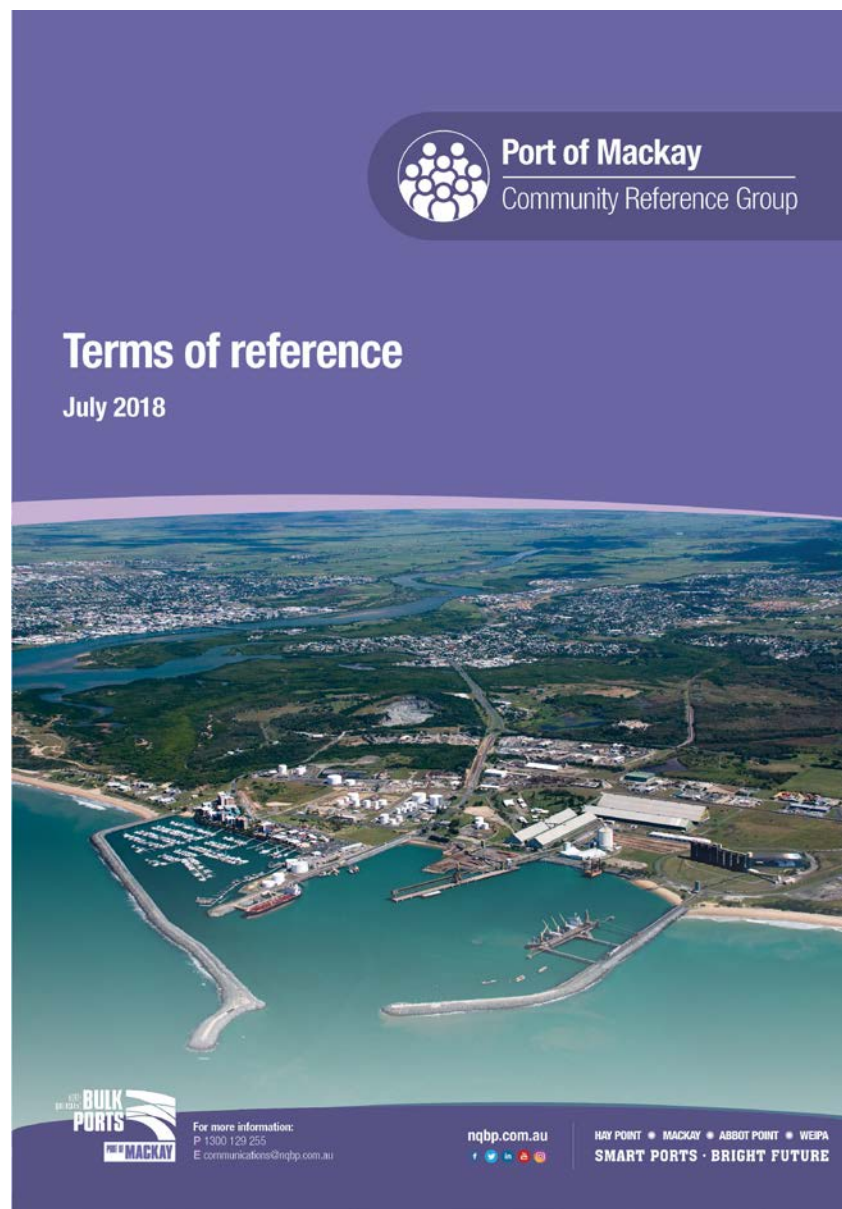


SMART PORTS • BRIGHT FUTURE  
HAY POINT • MACKAY • ABBOT POINT • WEIPA



## CRG agenda

- Welcome to Country
- House-keeping
- Apologies
- Conflict of interest
- Correspondence and questions
- Actions register



# NQBP UPDATE

## CRG Chair and NQBP CEO Nicolas Fertin

## Highlights from 2018/19

- ✓ Facilitated trade movement worth \$40 billion through the four ports
- ✓ Welcomed 6 RORO vessels to the Port of Mackay for the first time in the port's history
- ✓ Successfully completed maintenance dredging at the Port of Hay Point for the first in 10 years
- ✓ Achieved an overall Corporate Reputation Index score of 62, which compares favourably to the All Australian Average of 46
- ✓ Launched two publicly available online environmental monitoring dashboards
- ✓ Supported 40 community organisations, events and initiatives
- ✓ Continued to leverage partnership with NQ Cowboys, providing the opportunity for 2,000 children to meet their footy heroes

# Proposed changes to terms of reference

## Summary of key proposed changes

- Terms of Reference
- 1.0 Background – *‘NQBP’s corporate strategy recognises the importance of engagement with the community as strategic stakeholder’.*
- 1.3 Community engagement implementation – *‘Providing an opportunity for new members to apply and former members to reapply at the end of each term’*
- 2.0 Purpose of the Group – amended to *‘...and implementation of: New and emerging projects, community engagement activities, provide suggestions in terms of sponsorship and donations.....’*
- 3.1 Membership of CRG – adds *‘one (1) DBCTM representative (can be a rotating representative)’*
- *‘\*Membership guide is not intended to be prescriptive and therefore positions are pending applications received and assessment.’*
- 3.2 Chair – removes *‘and report annually to NQBP on the operation of the committee, and provide a copy of the group’s annual report to be published on the NQBP website’.*
- 3.4 Term of appointment – amended to *‘two years (term ending September 2020)’.*
- 4.4.1 Circulation and publication of minutes – amended to *‘within 2-3 weeks of meeting’.*

# CRG Annual Evaluation Survey

## Background and objective

Gauge effectiveness of Community Reference Group following one-year term and identify opportunities for improvement.

**7** surveys completed out of  
11 memberships 2019

**7** surveys  
completed in 2017

## Expectations

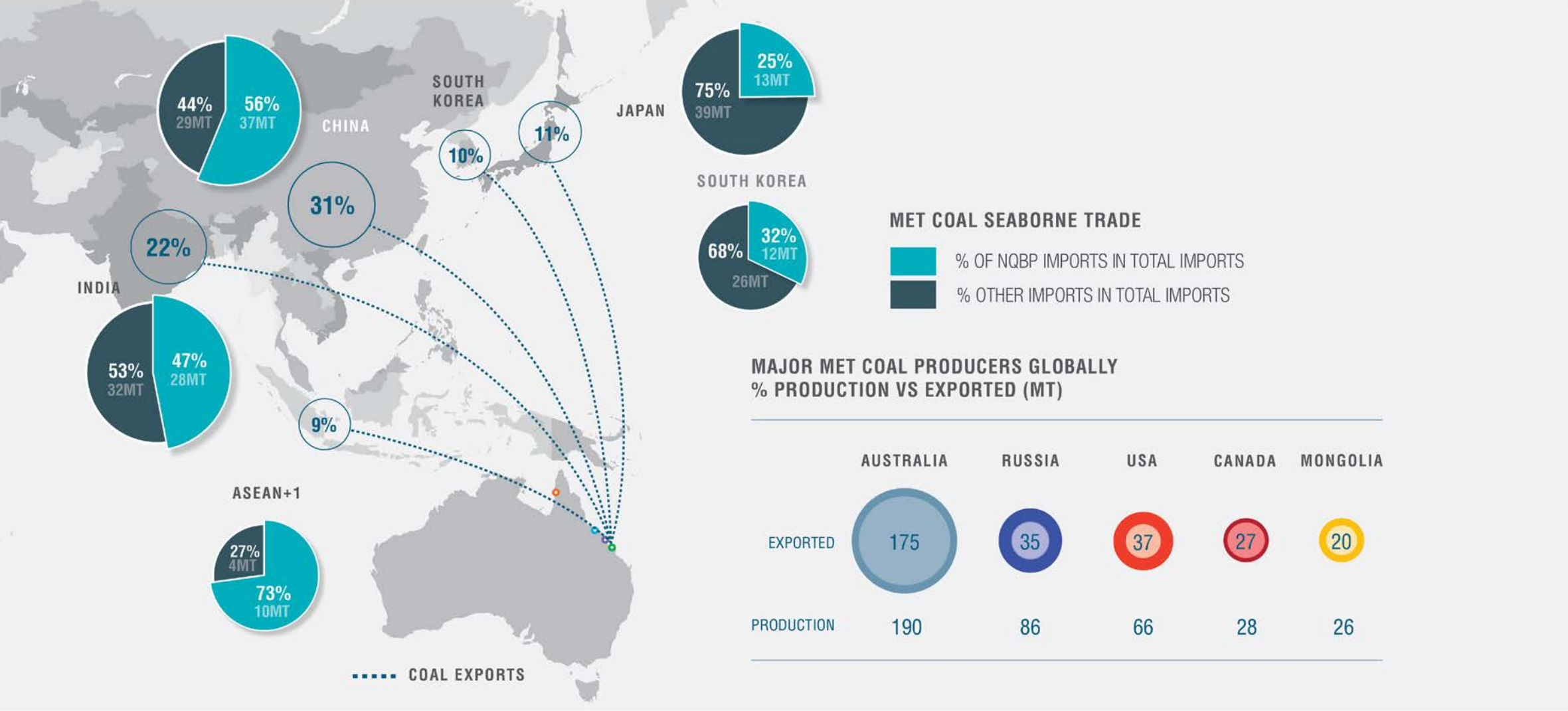
- *“To be open and frank (as much as possible) and free to discuss all matters raised.”*
- *“To keep us up to date with port activities and provide an opportunity for feedback and input from a community perspective.”*
- *“To be honest and transparent, listen to concerns or suggestions from community, be open to change, communicate respectfully and professionally, be a strong positive presence in community by giving back to community (supporting in person and well as monetary assistance), regularly reflect on relationships between NQBP and community to continue to strengthen and minimize complacency.”*

Mackay CRG Annual Evaluation Survey (weighted average)	2019	2017
Feel able to express your views freely	9.29 =	9.29
Feel information you are given is reliable/trustworthy	8.86 ▲	8.57
Feel like your opinion matters and is understood	8.86 ▲	8.29
Information given easy to understand	8.71 ▲	7.86
Have enough time to discuss and understand the issues	8.71 ▲	8.00
Have been given enough information on scope and purpose of CRG	8.57 ▲	8.00
Understand your role as a CRG member	8.57 =	8.57
Receive enough information to be able to discuss issues at hand	8.57 ▲	7.71
Feel like your participation in the CRG is meaningful	8.57 ▲	7.43
Feel more involved in your community as a result of your participation	8.57 ▲	7.86
Trust and respect for NQBP as port authority	8.43 ▼	8.86
Feel like your community is fully represented	8.43 ▲	6.86
Different views and values raised and discussed	8.43 ▼	9.00
NQBP responsive to your suggestions/feedback	8.43 =	8.43
Feel you are supported in distributing information to your community	8.29 ▲	7.86
Made aware of how decisions are made in relation to a project	7.86 ▲	7.57

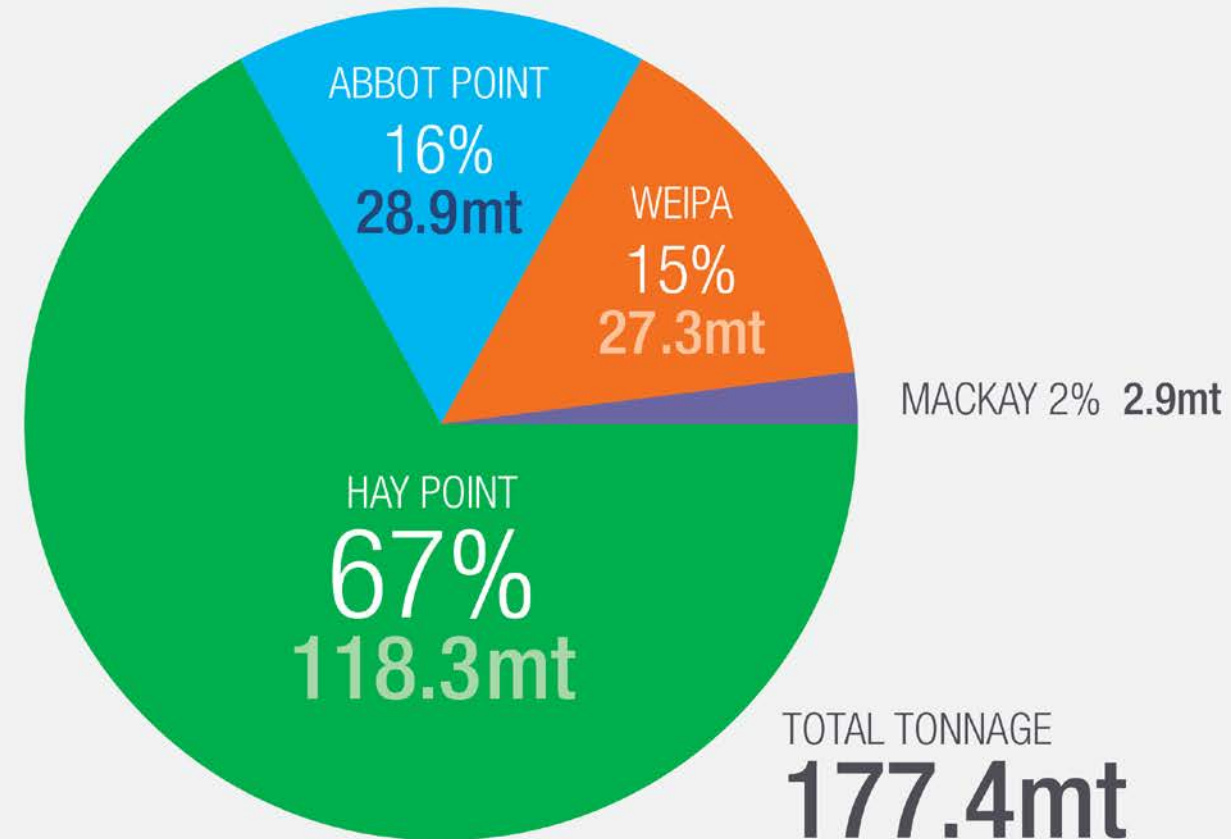
# NQBP TRADE AND MARINE OPERATIONS

## CRG Chair and NQBP CEO Nicolas Fertin

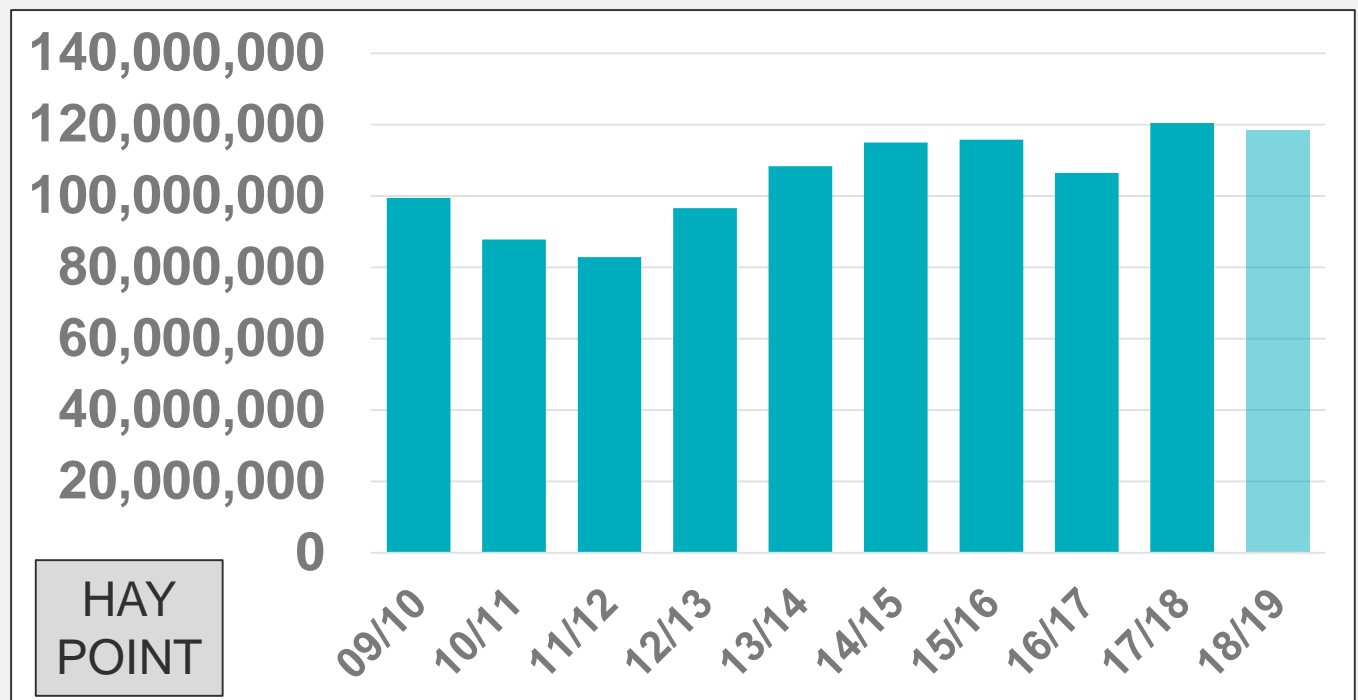
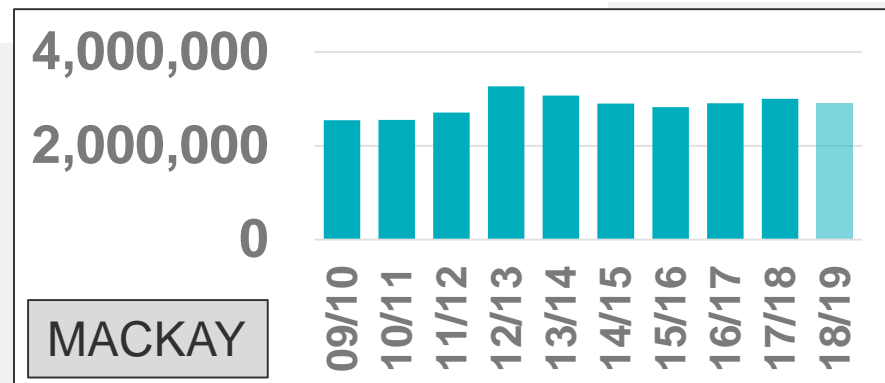
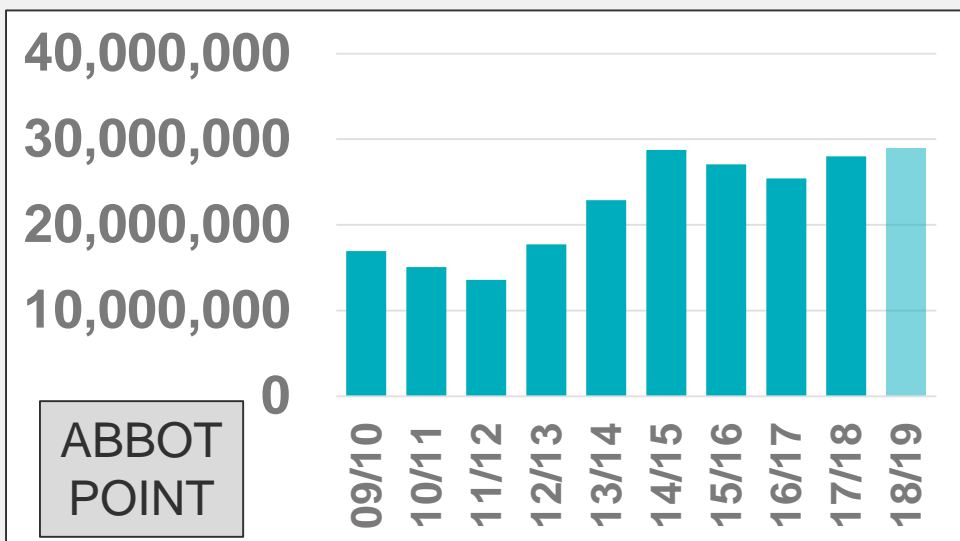
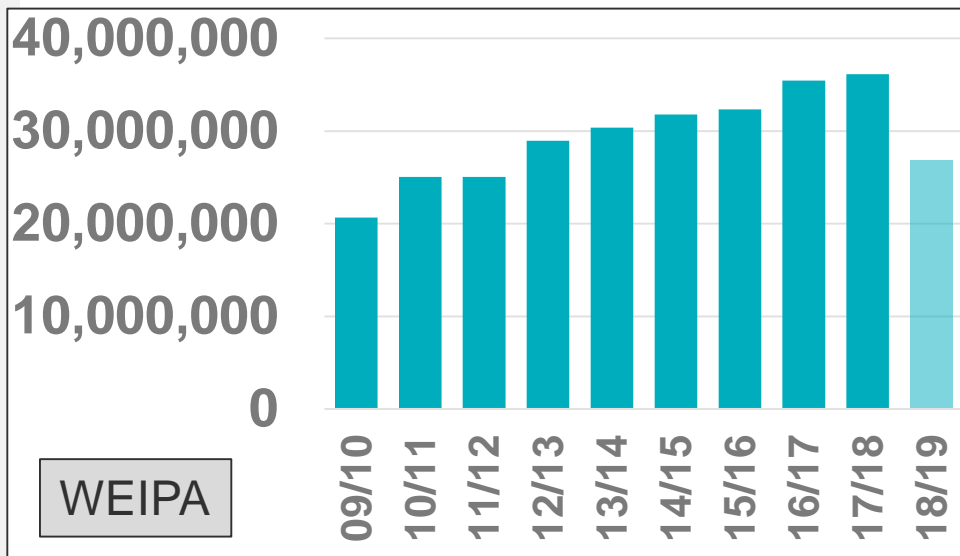
# Met coal seaborne trade



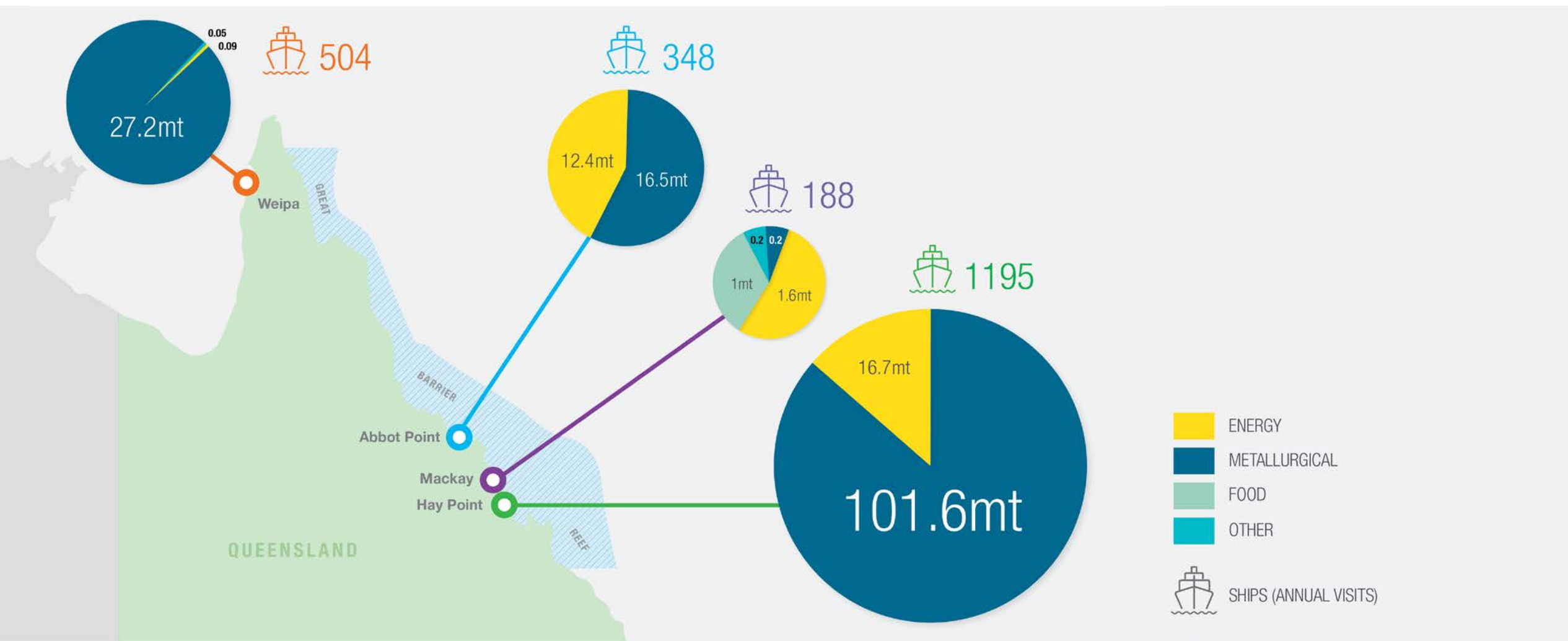
## Trade throughput – 2018/19



# Trade throughput



# Trade throughput by industry



# Mackay Big Lift video



# NQBP PROJECTS

General Manager Infrastructure and Land Operations

Tim Lewis

# Edmund Casey extension update

## Milestone 1 –announcement

- Project signage
- 2 video updates
- Print advertising
- Letterbox drops
- TMP in place Wednesday 23 October
- Two public enquiries

## Milestone 2 – mid-project

- Preparing project update (approx. early December)

## Construction Progress

- Site establishment and earthworks - complete
- Grading and levelling – nearly complete
- Installation of water pipeline – in progress
- Placement of pavement layers – commencing soon





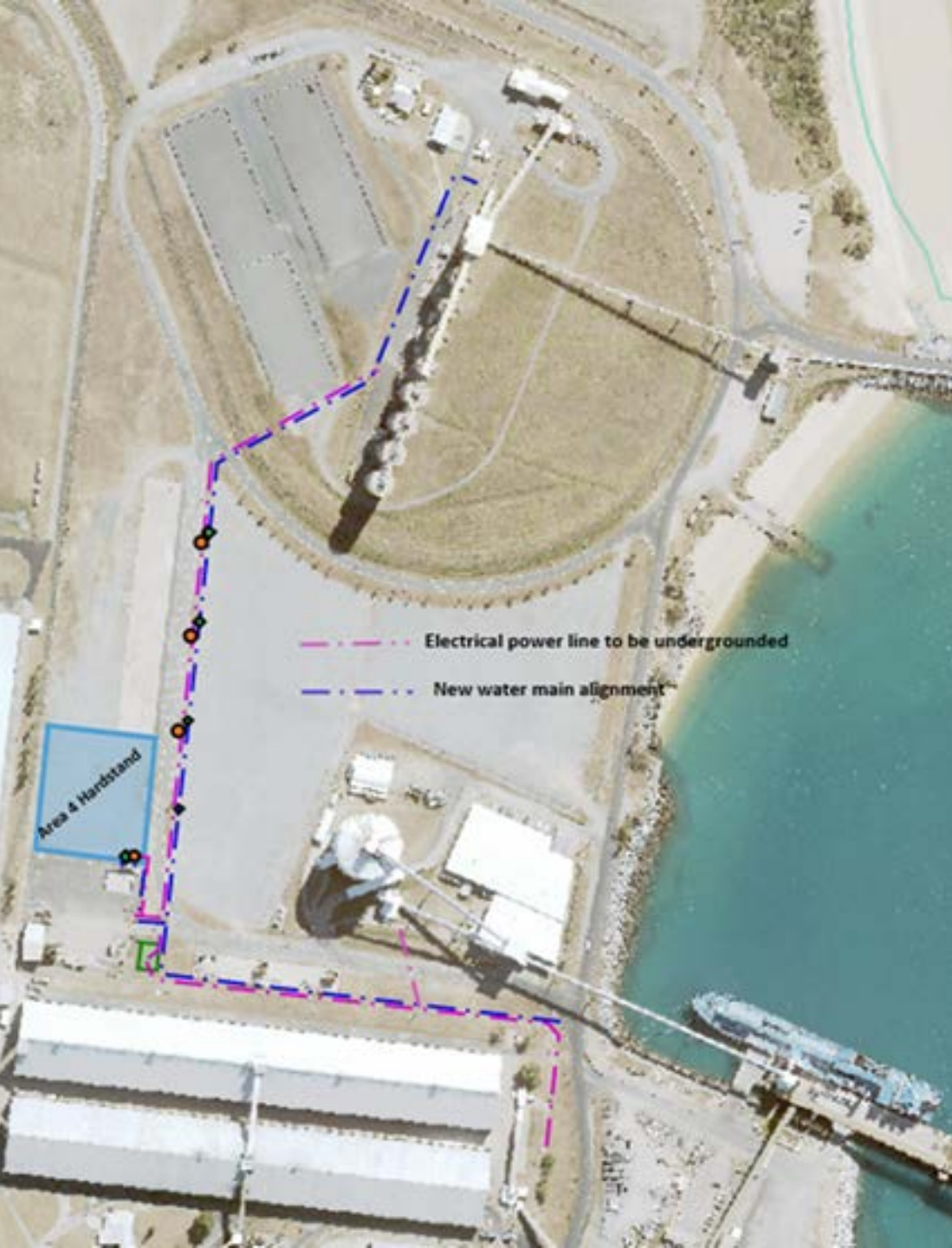
# Edmund Casey Drive extension Project launch

## North Wall CCTV Project

- The surf camera is operational and currently takes continual still photos
- Working on live streaming of the surf cam to website
- When fully operational it will be optimised to focus on the best area to view the beach in both High and Low tides



*North Wall Surf Camera*



## George Bell Drive services improvement works

- Replacement of existing water mains and the undergrounding of the overhead powerlines
- By undergrounding the overhead power lines the project intends to eliminate the height constraint to the movement of high equipment and cargo to Area 5 and 6
- The electrical and water services will be put into a common service corridor
- Project is in the final stage of procurement
- It is planned to be awarded in November with an expected completion by early February 2020

## Stage 1 - Area 4 hardstand and washdown facility

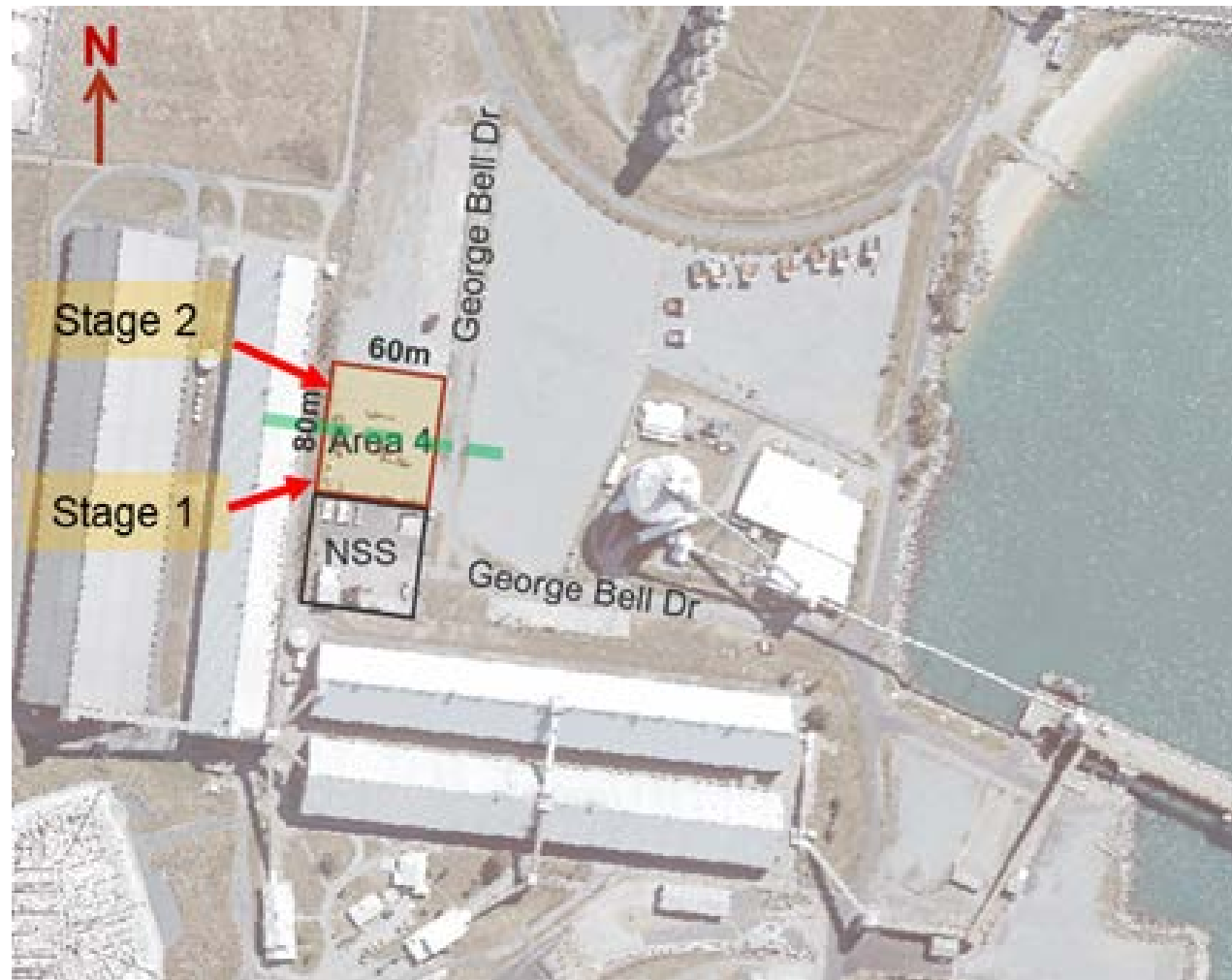
\$1.5 million project providing a large laydown and washdown facility for storage and washing of imported goods subject to biosecurity controls

Includes:

- 1600 m<sup>2</sup> concrete laydown area
- 800 m<sup>2</sup> washdown area

Meet requirements of current trade and support future growth in the mining and agriculture machinery market

Shadforth, NQBP contractor started works early October 2019, expected completion early 2020

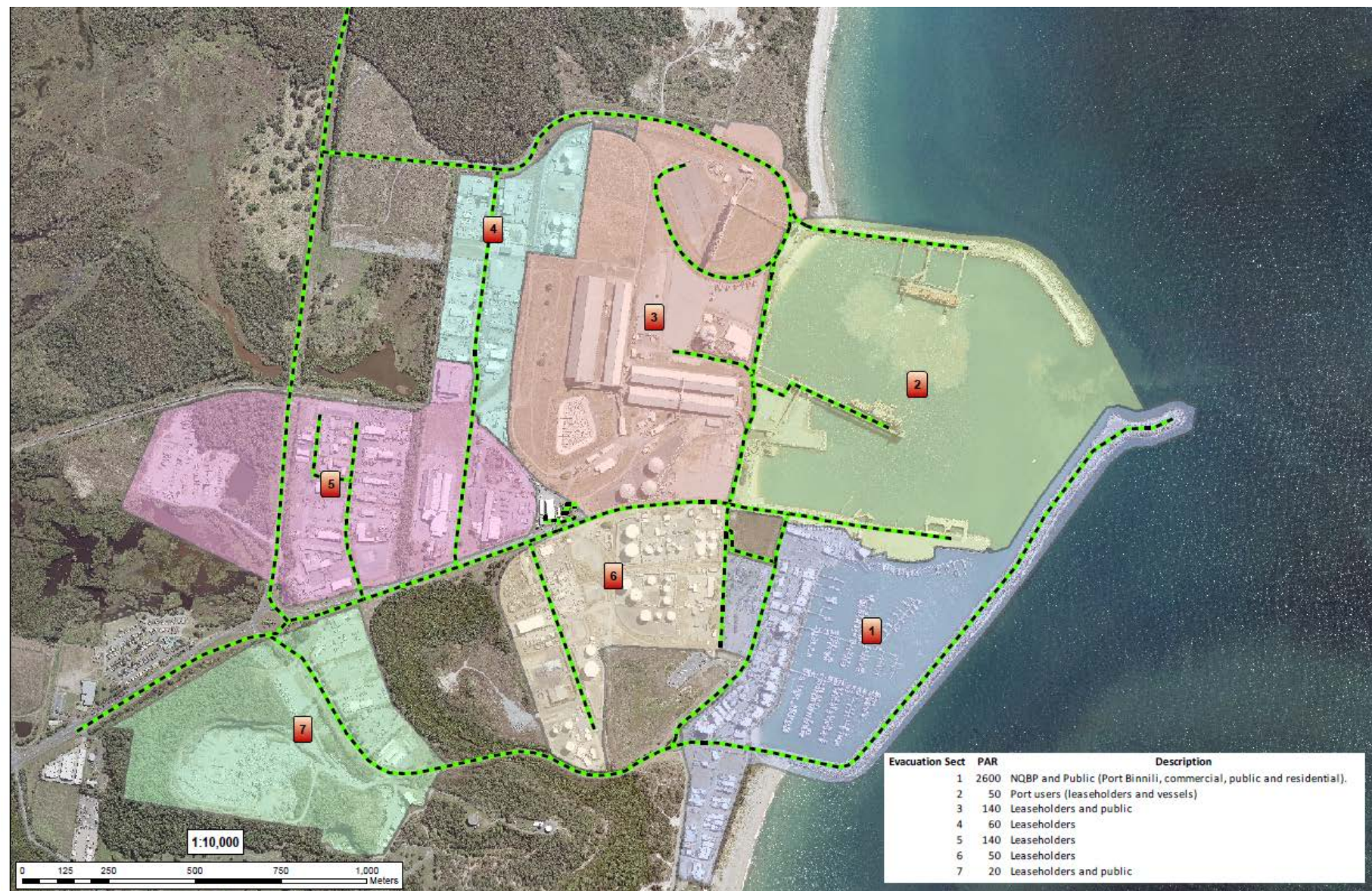


# EMERGENCY MANAGEMENT

Emergency Manager  
Anthony Lee

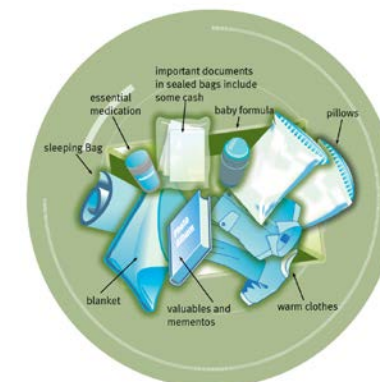
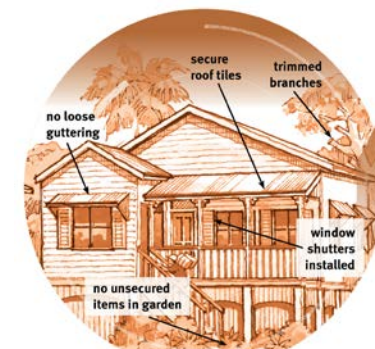
# Current emergency management operations

- Draft Bushfire Management sub plan completed
- Fire mitigation works to commence along Spiller Avenue to reduce grass along fence line
- Site Bulletin – Bushfire Preparedness, sent to all stakeholders
- Site Bulletin – Storm Season Preparedness to be sent out in November



## Be prepared - pre impact – impact – post impact

- Have an emergency plan both work and home
- Evacuation plan
- Emergency Kit – medications, important documentation, cash
- Secure your home
- Situational awareness and understanding
- Secure worksite i.e. loose items
- Mindful of surroundings when carrying out business i.e. hot works etc
- Fire mitigation strategies, work and home



# ENVIRONMENTAL UPDATE

Director Environment

Kevin Kane

## Whitsunday water quality monitoring

- NQBP recently initiated a joint partnership between Whitsunday tourism operators, James Cook University and Reef Catchments
- The research team has successfully secured a grant from the Great Barrier Reef Foundation to establish a marine water quality monitoring and training program in the Whitsundays



*Heart Reef in the Whitsundays (Source: Great Barrier Reef Foundation).*

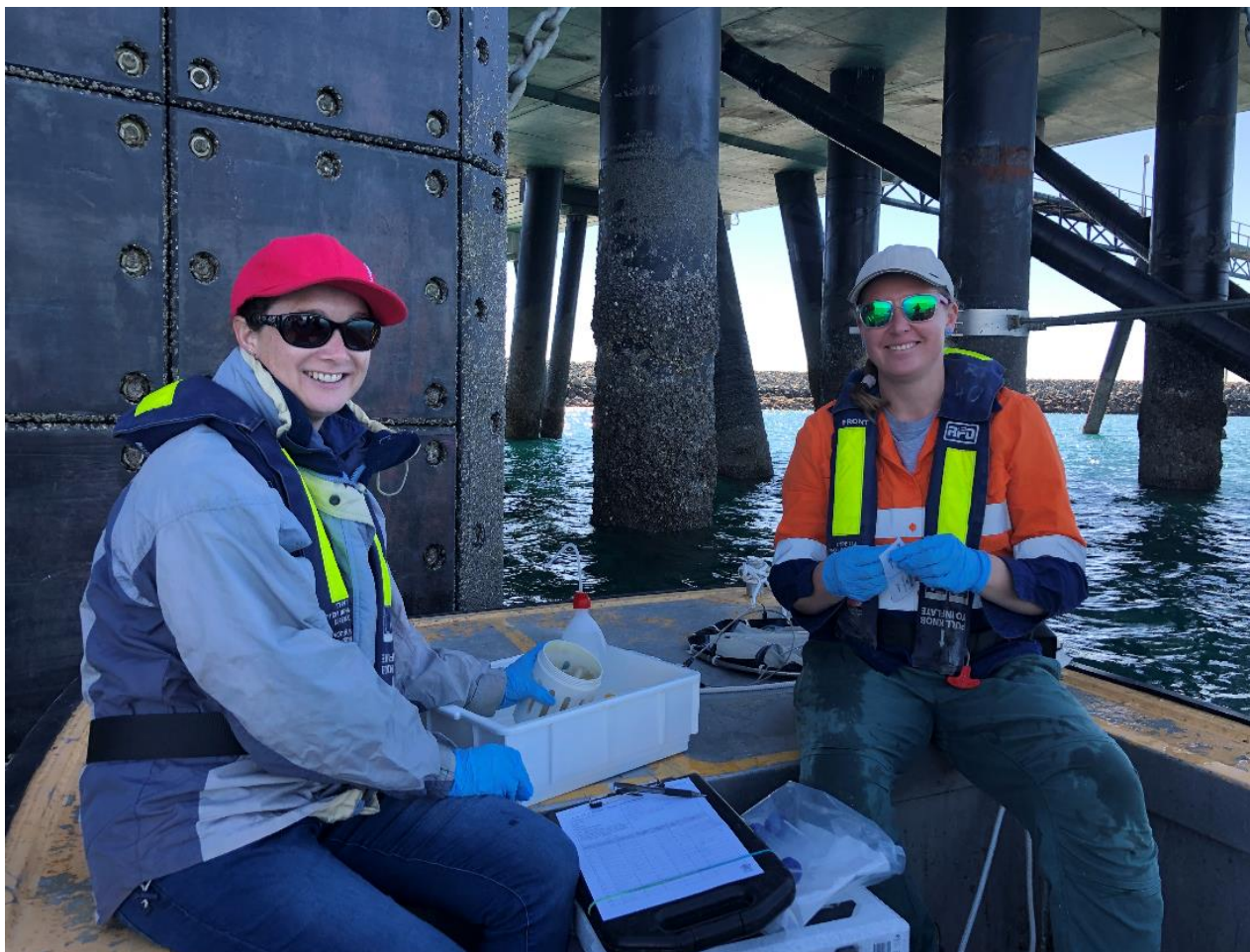
# Blue carbon mapping

- Blue carbon is the term for carbon captured by the world's ocean and coastal ecosystems
- NQBP has engaged James Cook University and Deakin University to evaluate how much carbon is stored in the marine plants in our ports and identify areas that could be enhanced to increase the amount of CO<sub>2</sub> absorbed from the atmosphere
- Initial estimates suggest CO<sub>2</sub> captured in seagrass across our ports is around 11 million tonnes



*Seagrass monitoring (top right); Port of Weipa (right).*

## Marine Pest Surveillance pilot program

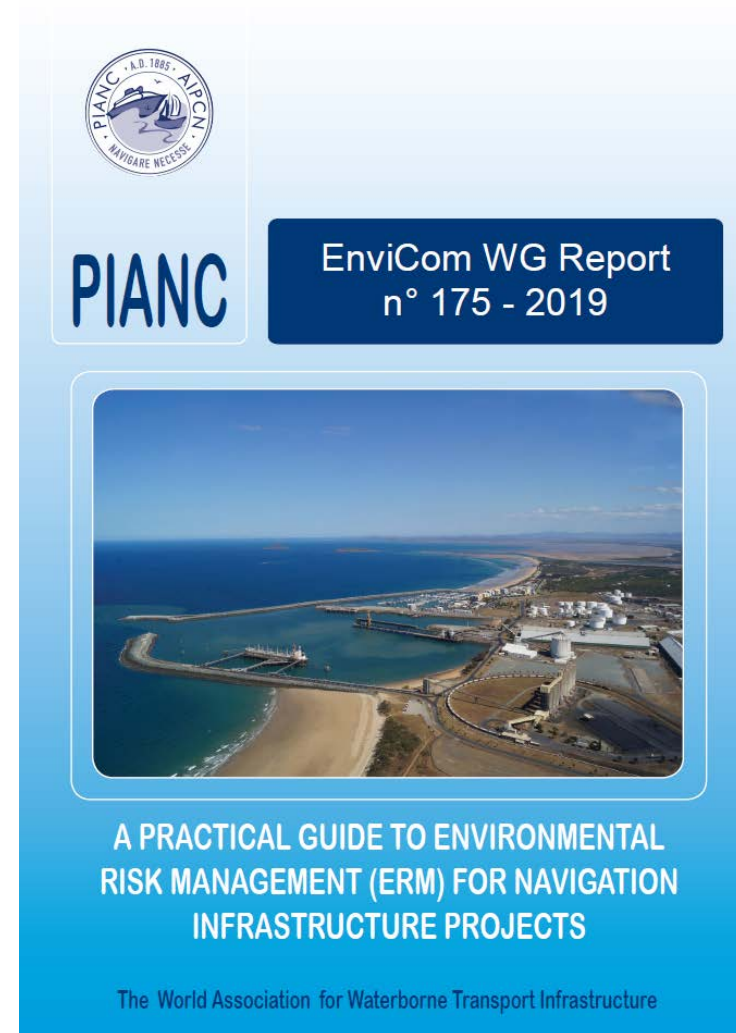


- NQBP is working with the Department of Agriculture and Fisheries on Pilot biosecurity surveillance program at Port of Mackay to focus on early detection of marine pests
- Threat to seaport operations, fisheries resources, the economy, the environment, and our ability to use and enjoy local marine and coastal areas
- Checks throughout the seasons through plankton tows, settlement arrays and beach inspections
- Call Biosecurity Queensland on 13 25 23 if you spot a pest plant or animal

Find out more: <https://www.qld.gov.au/environment/coasts-waterways/marine-pests>

## International environmental risk guideline

- Since 2017, NQBP has participated in an international working group convened by the Environmental Commission for the World Association of Waterborne Transport Infrastructure
- The 2019 *Practical Guide to Environmental Risk Management (ERM) for Navigation Infrastructure Projects* was recently published, which features the working group's findings and recommendations



# COMMUNITY UPDATE

## Senior Advisor Community Relations

### Amanda Blines

BUSINESS

## Super sized shipment creates a port buzz



The Pauwgracht brought 230 metric tonnes of cargo spanning nearly 50 m in length to the Port of Mackay. Picture: Contributed

POLITICS

## New trial to net exotic pests at port



PESTS: early warning detection system placed at Port of Mackay.

# Media report

## STRONG FINANCIAL RESULT FOR NORTH QUEENSLAND BULK PORTS

Posted by Dale Crisp | 4th October, 2019



Port of Hay Point. Photo: NQBP

THE 2018-19 financial year delivered a financial result for North Queensland Bulk Ports as the corporation focused on environmental stewardship, safety and community, and trade development.

Daily Cargo News 4 October 2019

## Mining heavyweights hit the high seas



Industry Queensland 9 October 2019

## Edmund Casey media coverage

- Media launched held on Friday 11 October onsite.
- Local newspaper and tv station in attendance.
- Interviewees: NQBP CEO Nicolas Fertin, Member for Mackay Julianne Gilbert, Shadforth Project Manager Leo Copelin.

# Vital link to port on way

NICK WRIGHT

CONSTRUCTION is under way on a second access road to the Port of Mackay, and stakeholders are confident it will bring significant economic benefits to the region.

The \$29 million North Queensland Bulk Ports project was officially launched yesterday.

It will extend Edmund Casey Drive to Slade Point Road and widen the latter.

NQBP chief executive officer Nicolas Fertin said the development of Mackay in the past 80 years had proven that the more infrastructure that was developed the more opportunities became available to businesses in and coming to the region.

"We are convinced the Port of Mackay will continue to develop, and we need this second access road to be built as soon as possible to facilitate the future expansion of the port.

"We're confident the building of this road will allow for the development of the port land on the south and north side of the port and bring new tenants and expansion of the economy and more jobs.

The contract for the project has gone to Queensland-based company Shadforth, which will aim to ensure the jobs go to Mackay residents.

Project manager Leo Copelin said a core group in the project management team would not be local, but all required jobs such as labouring and operating would be sourced from the region.

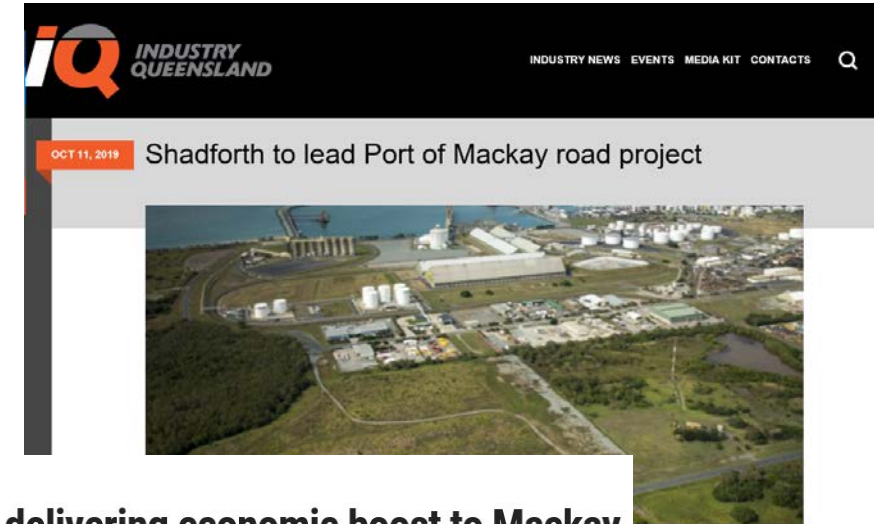
It was music to Julianne Gilbert's ears.

"Our great local contractors here are always looking for locals because local firms want to have that continuity of staff," the Mackay MP said.

"They will do their best to draw on our local sources so we can get as many of our mature age people and young people into work."

Mrs Gilbert said the access road construction would be part of the roll-out of Mackay Ring Road.

While Slade Point Rd will experience some traffic limitations, NQBP has begun engagement with residents and will continue to do so until the project's expected completion in early 2020.



NEWS

## New port access delivering economic boost to Mackay



NQBP CEO Nicolas Fertin, Member for Mackay Julianne Gilbert and Shadforth project manager Leo Copelin at the launch of the Mackay Port access road construction today.

## Edmund Casey media coverage

- 8 mentions in the media over 2 days
- Mix of online industry publications and local media outlets
- Potential reach of 28,500 people



*Above: Seven Local News – Coverage starts at 1.06 minutes.*

# NQBP in the community



## OCTOBER

- 5-7 Sarina Ute Muster
- 8 Alligator Creek Learn to Swim Program
- 11 Resource Industry Network Briefing
- 12-13 Bowen Indigenous Rugby League
- 13-20 Napranum AFL Cluster Carnival
- 24 Big Ship Lift at the Port of Mackay
- 24-27 Mapoon 8HB Brothers Rugby Carnival
- 25-27 Magpies United – Indigenous Football Carnival
- 28-30 Holy Spirit – Formula 1 in Schools
- 30 Sarina High School 55<sup>th</sup> Presentation Evening

## NOVEMBER

- 1 Resource Industry Network Briefing
- 2-3 Sail Bowen Regatta
- 9 Hoegh Tracer Stakeholder Mackay Port Tours
- Nov/Dec Stella Maris Shoe Box Appeal
- 17 Dec Artspace Summer Holiday-
- 25 Jan NQBP Art for all Ages Program

# GENERAL BUSINESS

## Proposed future Port of Mackay CRG topics and meeting dates

What topics would you like to hear more/less of:

- Corporate strategy
- Trade and operations
- Engineering and development  
(projects/maintenance)
- Environmental monitoring
- External Affairs

WEDNESDAY 5 FEBRUARY 2020

## NQBP MACKAY MARINA OFFICE

Level 1 & 2 Waterfront Place

Mackay Marina

## CHAIR

NICOLAS FERTIN

[communications@nqbp.com.au](mailto:communications@nqbp.com.au)

07 4969 0700

NORTH QUEENSLAND BULK PORTS

P 1300 129 255 E [info@nqbp.com.au](mailto:info@nqbp.com.au)



[nqbp.com.au](http://nqbp.com.au)