

Mackay Community Reference Group Meeting Minutes

5.30pm Wednesday 4 September 2019

Chair:

NQBP CEO Nicolas Fertin

Attendees:

<p>Community Representatives Charlie Camilleri Neville Duncan Edan Stolberg</p> <p>Aboriginal Party Representative Deb Netuschil</p> <p>Recreational Group Representative Alison Jones</p> <p>Business Representative N/A</p>	<p>Port Industry Representative Viva Energy – Dave Mann</p> <p>Mackay Regional Council Representative N/A</p> <p>NQBP Representatives Amanda Blines Tim Lewis Emilie Power</p> <p>Guests Hossein Saadai (NQBP) Rachael Haycock (Viva Energy)</p>
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Apologies:

Community Representatives: Di Hatfield, Jack McDougall, Elizabeth Warren, Michael DePinto

Port Industry Representative: Justin Durant

Mackay Regional Council Representative: Justin Englert

NQBP representative: Kevin Kane

Item	Discussion	Action
1. Meeting open and apologies	<ul style="list-style-type: none"> • Community Reference Group members were welcomed by NQBP CEO and Chair Nicolas Fertin. • A Welcome to Country was delivered by Yuwibara traditional descendant Deb Netuschil. • Chair acknowledged apologies received from Di Hatfield, Justin Durant, Justin Englert and Kev Kane. • Welcome to guests Rachael Haycock (Viva Energy) and Hossein Saadai (NQBP). <p>No conflicts of interest declared.</p>	
2. CRG Correspondence, Questions and Actions Register	<p>CRG Correspondence and questions received:</p> <ul style="list-style-type: none"> • No new correspondence or questions received. <p>Actions register update:</p> <ul style="list-style-type: none"> • Almost all actions from the last meeting have been completed. 	<p>Open items remaining:</p> <ul style="list-style-type: none"> • NQBP to consider art project for Southern Breakwater • NQBP to consider marking length of breakwater for public exercise
3. NQBP Overview	<p>Presented by Chair Nicolas Fertin</p> <p><i>Stakeholder perception survey</i></p> <ul style="list-style-type: none"> • Nicolas presented the results of the stakeholder perception survey that was conducted by Kantar on behalf of NQBP in June 2019. • Results show that NQBP's reputation with stakeholders across all four ports is above Australian average of 46 (NQBP rated 62). • Results show that NQBP's reputation with residents across all four ports is also above Australian average of 46 (NQBP rated 69). • There were identified areas of improvement with certain groups and NQBP will be putting in action plans to address. • The improvements include how we promote our environmental stewardship to the residents across all four ports. 	

	<p>CRG membership renewal</p> <ul style="list-style-type: none"> Nicolas outlined to the group that the current term for the CRG has now expired. Nicolas thanked the group for their contribution and proposed that the current CRG membership be extended for another 12 months. NQBP will look at making some minor amendments to the terms of reference for the CRG and these will be sent to members for their consideration before the next meeting. CRG members will also receive a feedback survey for the last 12 months. Nicolas also proposed that any vacant positions be re-advertised. <p>Outcome: There were no objections to extending the current CRG membership for another 12 months. Date for the next meeting was locked in for Wednesday 6 November, with following dates to be confirmed in 2020 (February, June, September).</p>	<ul style="list-style-type: none"> ACTION - NQBP to send suggested changes to the terms of reference be sent to the CRG members before next meeting. ACTION - NQBP to send feedback survey to CRG members.
4. NQBP Operations	<p>Presented by General Manager Trade and Operations Brendan Webb</p> <p>Trade throughput overview</p> <ul style="list-style-type: none"> Brendan presented information on NQBP's trade by commodity and industry for each of the four ports. Brendan also presented how NQBP's ports are connected with the rest of the world. 	
5. NQBP Projects	<p>Presented by Project Manager Hossein Saadai</p> <p>Edmund Casey extension update</p> <ul style="list-style-type: none"> Update on Edmund Casey extension project provided to the CRG members. Contract award is imminent. Contractor is Queensland based. Majority of subcontractors and suppliers are Mackay based. Construction is expected to commence late September, starting from Spiller Avenue side. Completion is expected by early 2020. Full communications plan has been developed and will be rolled out over the next few months. Communication materials already distributed include PortLife letter letterbox dropped to all Slade Point residents and in Daily Mercury. 	<ul style="list-style-type: none"> ACTION – NQBP to follow up invite with DTMR to discuss Ring Road project. ACTION – NQBP to invite CRG members to a meeting to discuss TMP. ACTION – NQBP to consider installation of a new sign at the Southern

	<ul style="list-style-type: none"> • Traffic Management Plan (TMP) is currently under development. <p>Question – Will B-doubles be able to travel on the new road? Response – <i>Yes, it will be rated for Type 1 road trains.</i></p> <p>Question – Will the new road link up with the Stage 2 Ring Road? Response – <i>No, the roads won't join up.</i></p> <p>Question – Will you change the traffic management inside the Port? Response – <i>Discussions with the Port Advisory Group (tenants) are underway.</i></p> <p>Question – Will there be turning slip lanes? Response – <i>Yes, there will be slip lanes to turn right and left from Slade Point Road into Edmund Casey Drive.</i></p> <p>Question – How long with the roadworks impact Slade Point Road traffic? Response – <i>It is currently anticipated that the works will be located at the Slade Point/Edmund Casey Drive extension T-intersection for around 6-8 weeks. We will know more when the TMP is completed, however we are hoping to keep the existing two lanes of traffic, with no road closures during the works. The road is being widened during this project which will help minimise disruption.</i></p> <p>Question – When will we start to see the works from Slade Point Road? Response – <i>To be confirmed, however possibly late October/early November for visibility at Slade Point Road.</i></p> <p>Question – Will there be night works? Response – <i>No, it is not anticipated that there will be any night works.</i></p> <p>Presented by General Manager Engineering and Development Tim Lewis <i>Potential fishing platforms meeting update</i></p> <ul style="list-style-type: none"> • Tim presented a summary of the potential fishing platforms meeting that was held in June. 	Breakwater.
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	<ul style="list-style-type: none"> • The objective of the meeting was for NQBP to gain an understanding of the CRG members thoughts and preferences on a potential fishing platform in the Mackay Harbour should the potential ever arise for a project to proceed. • The summary of meeting was that ideally the CRG would prefer fishing platforms that: <ul style="list-style-type: none"> • Are family friendly • Are easy to access for everyone • Are close to car parking/facilities • Are located between areas B and C, or along area D (refer to map in presentation) • Are either a stepped access or a fixed or floating pontoon <p>Question – Will NQBP provide a definitive answer on if they are building a fishing platform? Response – <i>NQBP would consider a project in the future if the opportunity presented itself in line with other developments that would provide mutually beneficial outcomes to NQBP and the community.</i></p> <p>Question – Noting the issues NQBP currently faces with the use of the Southern Breakwater, would it be worthwhile installing a sign the Southern Breakwater that promotes it as industrial infrastructure that while is generally open to public, will be closed to the public for community events, during bad weather etc? Port Security could then refer to this signage when they have issues with closing the breakwater. Response – <i>NQBP will consider this suggestion.</i></p> <p>Comment – The VMS signs that NQBP install when there are breakwater closures for events work well and are appreciated.</p>	
<p>6. Environmental update</p>	<p>Presented by Chair Nicolas Fertin</p> <p><i>BHERT Awards</i></p> <ul style="list-style-type: none"> • One of North Queensland Bulk Ports’ (NQBP) longest running environmental partnerships took out a national award last week, recognising the effort for the right balance between commercial activities and stewardship of the Great Barrier Reef World Heritage Area. • NQBP and James Cook University (JCU) won the Outstanding Collaboration for 	<ul style="list-style-type: none"> • ACTION – NQBP to present information on Whitsundays water quality monitoring in the future.

	<p>National Benefit category at the 2019 BHERT* awards, which celebrate leading university and business collaborations.</p> <ul style="list-style-type: none"> We are extremely proud that the integrated marine monitoring program which was developed with JCU's Centre for Tropical Water and Aquatic Ecosystem Research (TropWATER) was recognised among 155 applicants by a panel of leaders from Universities across Australia. 	
<p>7. Community update</p>	<p>Presented by Senior Advisor Community Relations Amanda Blines</p> <p><i>Port 80th celebrations wrap up</i></p> <ul style="list-style-type: none"> Objective 1 – Maximise public awareness of and support for NQBP and the value the ports, provide the Mackay and wider communities by successfully delivering a Community Open Day type event attended by at least 2,000 people. Results - More than 3,000 people attended, around 250 undertook port tours, and media coverage generated more than 30 items with a reach of more than 100,000. Objective 2 - Engage stakeholders and current employees and their families through an internal celebration event. Results - More than 270 employees and stakeholders attended. Objective 3 - Engage with key external stakeholders through the Community Open Day type event. Result - Engaged with QSL to deliver port tours and Mackay Sugar provided samples for gift bags and Navy Cadets, Maritime Safety Qld, Volunteer Marine Rescue, Sugar Australia, Crane Logistics, Sarina Sugar Shed and Beaconsfield Mens Shed provided displays. Overall – extremely happy with the outcome of the Port 80th. <p>Comment – The recreation of the 1939 reopening of the event with the old-fashioned games and entertainment were really great.</p> <p><i>Media report – looking ahead</i></p> <ul style="list-style-type: none"> Heavy lift ship movement in September Edmund Casey Drive extension Groundwater detailed site investigation update 	

	<p>Community engagement</p> <ul style="list-style-type: none"> List of sponsorships and events between July and September were presented. Recent events on the Southern Breakwater – NQBP Mackay Road Runners Magic Mile (18 Aug), Variety Bash launch (28 Aug) and the Oceania Masters Athletics Championships 10km Road Walk (1 Sept). 	
8. General Business	<p>Alison Jones - Mackay Recreational Fishers Alliance is holding a kids free fishing competition with TackleWorld on 15 September.</p> <p>Question – Where the CCTV project is up to? Response – <i>Tim Lewis advised that the cameras are in the final stages of commission. NQBP will advise the CRG members when the camera at North Wall is live.</i></p> <p>Question –With Council putting in a walkway along Ron Searle Drive will NQBP consider building a lookout at Mt Bassett? Response –<i>Mt Bassett is on NQBP’s radar.</i></p> <p>Meeting closed 7.20pm.</p>	<ul style="list-style-type: none"> ACTION – NQBP to advise CRG members when the CCTV camera at North Wall is live.
9. Proposed next meeting dates	Next Meeting scheduled for Wednesday 6 November 2019	