

Port of Mackay

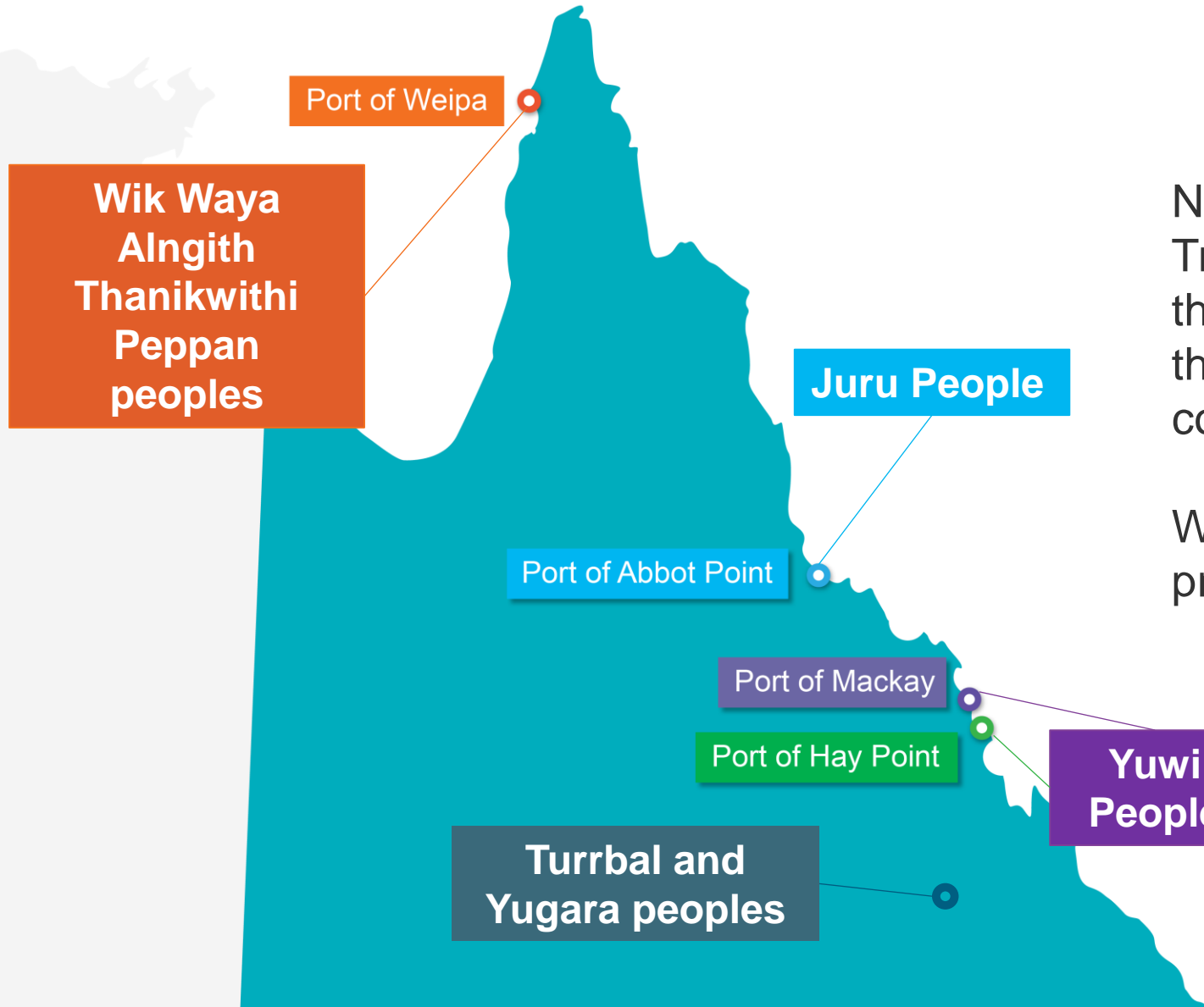
Community Reference Group meeting

Chair: Belinda Kenny

9 March 2023

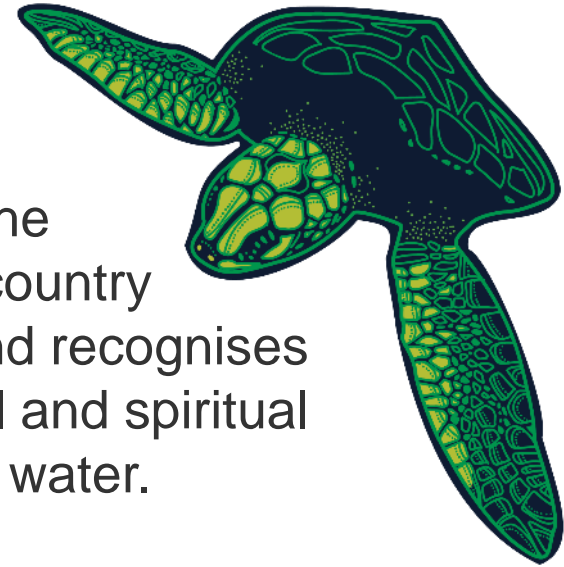


Acknowledgement of Country



NQBP acknowledges the Traditional Owners of country throughout Australia and recognises their continuing cultural and spiritual connection to land and water.

We pay respect to their Elders past, present and emerging.



CRG agenda



1. Meeting Open
 1. Welcome / Acknowledgement of Country
 2. Housekeeping
 3. Apologies
2. Disclosure of interests
3. Correspondence, questions, and actions register
4. NQBP update
5. Trade update
6. Infrastructure update
7. Sustainability and environment update
8. Community update
9. General business
10. Next meeting
11. Meeting close

Disclosures of interest

CRG members must disclose if they:

- Are a member, partner, or an employee of NQBP
- Have some other specified interest relating to NQBP or their operations
- Have a financial or vested interest in a matter being considered by the CRG

Disclosures of interest

Name	Position	Declared Interest (Yes/No)	Nature and Extent of Interest	Date
Aaron Wood	Port industry representative	Yes	Employed by Smit Lamnalco Towage Australia Pty LTd (SLTA). SLTA are contractors to NQBP and hold the non-exclusive towage licence and pilot boat services contract for the Port of Mackay.	11/02/2022
Alison Jones	Recreational representative	Yes	Mackay Recreational Fishers Alliance, Finch Hatton Progress Assoc, Care Kitchen, Pioneer River Orchid & Plant Assoc, Slade Point Community Garden, Slade Point Bowls Club, Midge Point Fishing and Recreational Club, Australian Local Government Women's Assoc, Healthy Rivers to Reef, Local Buy Foundation.	19/01/2022
Edan Stolberg	Community representative	Yes	Subcontractor for Wave International who are on NQBP's engineering provider panel and Mackay Harbour resident.	07/02/2022
Elizabeth Warren	Community representative	Yes	Manager, Yamadi Aged Care, Associate Director MY105FM, Council Member Carlisle Christian College, Member of the South Sea Islander community – organiser of Brown Sugar Festival, Publicity Officer Qld Australian South Sea Island Council, Life Member Northern Suburbs JRL Club	28/01/2022
Jason Britton	Regional Harbour Master	Yes	MSQ Regional Harbour Master	07/10/2021
Wayne Tonga	Port industry representative	Yes	An employee of Daltug, tug operator at the Port of Hay Point.	24/06/2022
Katrina Dent	Environmental representative	Yes	Reef Catchments reports to a Board, and NQBP employee, Kevin Kane, is a director of the Reef Catchments Board. As CEO of Reef Catchments, I have a close working relationship with the directors on the Reef Catchments Board.	19/01/2022
Lindsay Richardson	Recreational representative	Yes	A Mackay Marina resident, boat and berth owner, body corporate member and member of VMR Mackay.	03/03/2022
Maree Sturdy	Business representative	Yes	Co-owner of Treadwell Tyre Service which provides a service to the Port of Mackay. Also a member of Mackay Chamber of Commerce.	16/06/2022

Disclosures of interest cont...

Name	Position	Declared Interest (Yes/No)	Nature and Extent of Interest	Date
Michael DePinto	Business representative	Yes	Business and property owner on Harbour Road. Member of the North Wall Board riders' group, user of North Wall Beach. Great Northern Clean-up organiser for Northern Breakwater and car park area.	18/01/2022
Neville Duncan	Community representative	Yes	A Mackay Harbour resident. Works for environmental rehabilitation and landscape business in Mackay.	08/02/2022
Neale Proctor	Community representative	Yes	Provides business development consultancy to OMA Group (ship agency and logistics company in West Africa). Provides consultancy on incident and claims handling to Melbourne based company that represents marine insurers Bayside Shipping.	21/01/2021
Patricia Corrie	Traditional Owner group representative - Yuwi	Yes	Traditional Owner of Yuwi land encompassing Port of Mackay and adjacent communities.	TBC
Cr Pauline Townsend	Councillor, Mackay Regional Council	Yes	Mackay Regional Council Councillor, Simply Sorted Business Solutions – business owner at Outer Harbour Office	08/03/2022
Rachael Haycock	Port Advisory Group representative	Yes	An employee of Viva Energy (a Port of Mackay tenant)	19/01/2022
Shane Hamilton	Community representative	Yes	An employee of G&S Engineering and Labor candidate for Dawson.	24/01/2022

Correspondence / Questions

- Nil

Actions Register

Mackay Community Reference Group Issues and Actions Register

As at 07-03-2023



Issue No	Description	Raised By	Date	Responsible Officer	Due by (CRG meeting)	Actions & Progress Notes	Status	Date Resolved
1	NQBP to distribute draft minutes of meeting for review.	CRG	13/10/22	Communications	March	Emailed to members.	Closed	27/10/22
2	NQBP to publish minutes on website and notify CRG members so they can share through their networks.	CRG	13/10/22	Communications	March	Emailed to members.	Closed	14/11/22
3	Request for additional agenda items to be sent four weeks prior to next meeting.	CRG	13/10/22	Communications	March	Emailed members.	Closed	07/02/22
4	Invite Department of Transport and Main Roads to discuss Ring Road stages at a later meeting.	CRG	7/11/18	Infrastructure	End 2023	DTMR have advised they will discuss once design for Stage 2 is complete. Tim to follow up with DTMR.		
5	NQBP to organise signage review in relation to Southern Breakwater (possible inclusion of wording to indicate the asset is primarily for protection of port).	CRG	4/09/19	Infrastructure	End 2023	Tim to discuss with Safety and Operations managers. A broader signage audit is underway.		
6	NQBP to look into signage of the strategic port land near the Marina boat ramp.	CRG	28/06/22	Communications	End 2023	Initial design concept created, progressing through internal feedback		
7	NQBP to look into signage asking for noise to be kept to a minimum and providing a number for the community to report noise complaints to.	CRG	13/10/22	Infrastructure	End 2023	To be considered as part of broader signage audit.		

Actions Register

<u>Issue No</u>	Description	Raised By	Date	Responsible Officer	Due by (CRG meeting)	Actions & Progress Notes	Status	Date Resolved
8	NQBP to provide a report of speed monitoring camera data results to future CRG meeting.	CRG	13/10/22	Infrastructure	March	To be updated in March meeting.	Closed	9/03/23
9	NQBP to invite QPS to a future CRG meeting.	CRG	13/10/22	Infrastructure	End 2023			
10	NQBP to email CRG members with DTMR Master Planning link	CRG	13/10/22	Communications	March	Emailed to members	Closed	14/10/22
11	NQBP to present on safety stats at future meeting	CRG	13/10/22	Communications	End 2023	New Senior Manager Safety started at NQBP recently, invite to next meeting.		
12	NQBP to email CRG members Annual Report link	CRG	13/10/22	Communications	March	Emailed to members	Closed	14/10/22
13	NQBP to present on fire fighting and emergency response at future meeting	CRG	13/10/22	Communications	End 2023			
14	Follow up maintenance team on Southern Breakwater bins / cleaning schedule	CRG	13/10/22	Communications	March	NQBP completes inspections 3 times a week. JJ Richards empties bins twice a week (sometimes three).	Closed	04/03/23
15	NQBP to provide local buying overview at future meeting	CRG	13/10/22	Communications	End 2023			

NQBP UPDATE
Belinda Kenny
NQBP A/CEO and CRG Chair

Vision

To be global leaders
in sustainable
facilitation
of port trade.

Our Values



Integrity



Respect



Excellence



Unity

Mission

To manage safe and efficient
ports that connect regional
Queensland to the world by
balancing the needs of iconic
natural environments,
communities, stakeholders
and port users.

Strategic Themes



Planning for
Evolving &
Transitioning
Industries



Embrace
Existing &
New
Businesses



Collaborating
to Enhance
Reputation



Enhancing
Employee
Engagement &
Efficiency

Frontier Unity response



Priority port master planning

- Department of Transport and Main Roads (TMR) is leading priority port master planning for North Queensland ports of Hay Point/Mackay and Abbot Point - working closely with NQBP, local governments, and other key stakeholders
- Public consultation: 17 Oct 2022 – 20 Jan 2023
- TMR reviewing and considering content of submissions
- After all views raised through consultation process have been considered, draft master plan will be updated for finalisation
- For more information, visit TMR website – www.tmr.qld.gov.au

Priority Port Master Planning process. Source: TMR

Figure 5 — Priority port master planning process



Supporting local jobs

NQBP welcomed two (2) horticultural apprentices and one (1) trainee in Feb 2023.

- Apprentices to gain Cert II in Parks and Gardens
- Trainee to gain Cert II in Horticulture
- First time offered

Recent recruitment

- Marine Pilot – 30 Jan
- Graduate Engineer – 13 Feb
- Manager Maritime Services – 27 Feb



NQBP's new horticultural recruits - Seumus Andrews, Amber Winbank, and Zoey Tonga, with NQBP Acting CEO Belinda Kenny at the Port of Mackay.

NQBP TRADE UPDATE

Darren Brownsey

General Manager Commercial

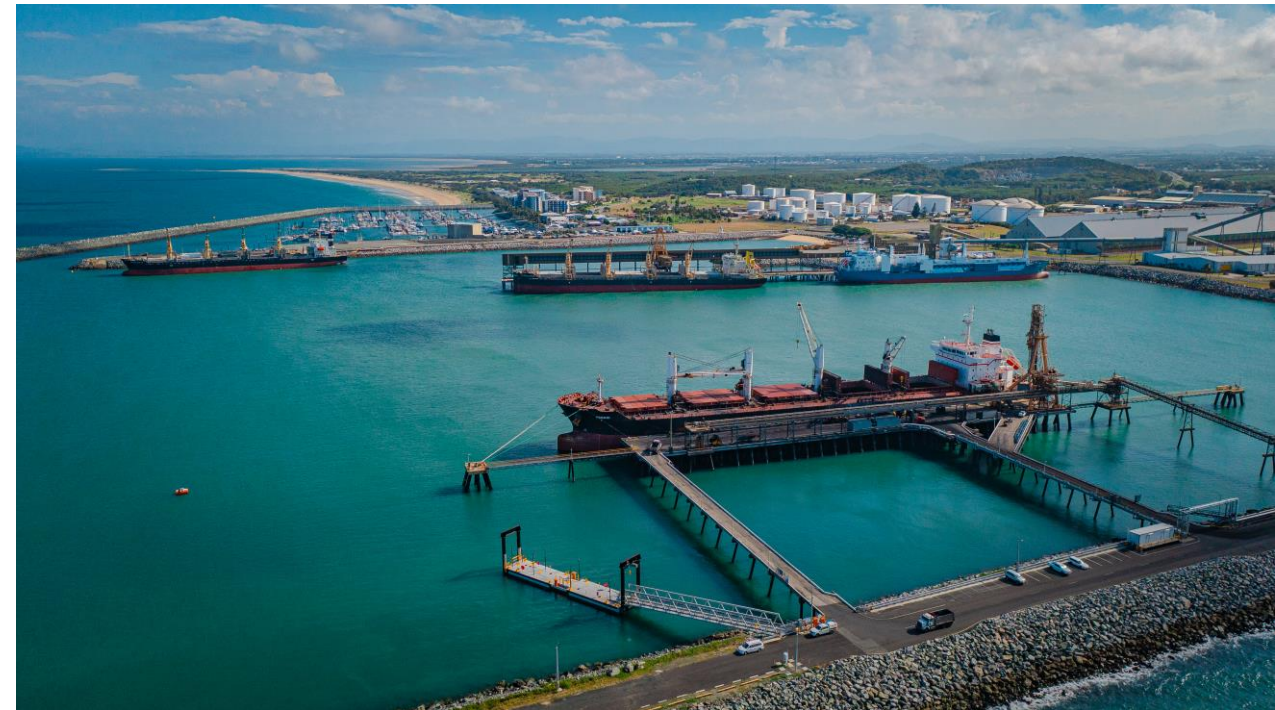
Port of Mackay - Total throughput 2,070,495 (financial year to date)

January 2023

- Stronger performance than expected in January, handling a total of 292,562t of cargo - a 13% increase year on year
- Grain has had a good season with throughput up significantly

Port of Hay Point

- January 2023 throughput was ~7Mt – 19% below budget for the month
- Cyclone Ellie caused major disruptions to coal supply chains.
- Market intel suggests demand for Australian coal may increase with recent easing of China's informal ban but not at volumes seen before trade dispute.



 See [NQBP website](https://www.nqbp.com.au) for latest trade results and general port information.

Cruise ships

NQBP is taking part in a working group to attract cruise ships to the Port of Mackay

Mackay Isaac Tourism is leading the working group

- Site visit conducted at the Port of Mackay with Mackay Tourism, MSQ and NQBP in late 2022.
- Port of Mackay is able to cater to cruise ships.
- First meeting with broader stakeholders held in late February 2023.
- Aim: Assess feasibility of cruise ships for the Mackay Region and if feasible create a long-term strategy.



Senior Manager Maintenance and Port Operations Tim Henderson presents to the group. 17

NQBP INFRASTRUCTURE UPDATE

Tim Lewis

General Manager Infrastructure

Middle Breakwater common user pipeline support replacement

Status: Tender award imminent.

- Relocation of fuel, ethanol and water pipe infrastructure.
- Provides greater resilience against storm and cyclone exposure.
- Unlocks area to the West of Wharf 1 for future development.
- Completion expected by end of FY23.
- Budget: ~\$7 million.



Existing alignment of fuel lines and services.

Wharf 5 electrical upgrade

Status: Tenders close 22 March

- Replacement and upgrade of electrical infrastructure supplying Wharf 5.
- Includes new cabling, cable trays, switches.
- Inclusion of switchboard room fire monitoring system.
- Completion by mid-FY24.
- Budget: ~\$700,000.



Consumer mains cable ladder behind the switchboard room

Old Mulherin Park

- NQBP has taken back management of Old Mulherin Park from Mackay Regional Council.
- This includes:
 - Regular maintenance
 - Emergency repairs
 - Community concerns
 - Community event approval
- For bookings and maintenance requests email MulherinPark@nqbp.com.au
- For after-hour emergencies call Port Operations on 4955 8147.



NQBP's Seamus Andrews takes on maintenance duties at Old Mulherin Park.

Port Binnli / Mackay Marina nib wall

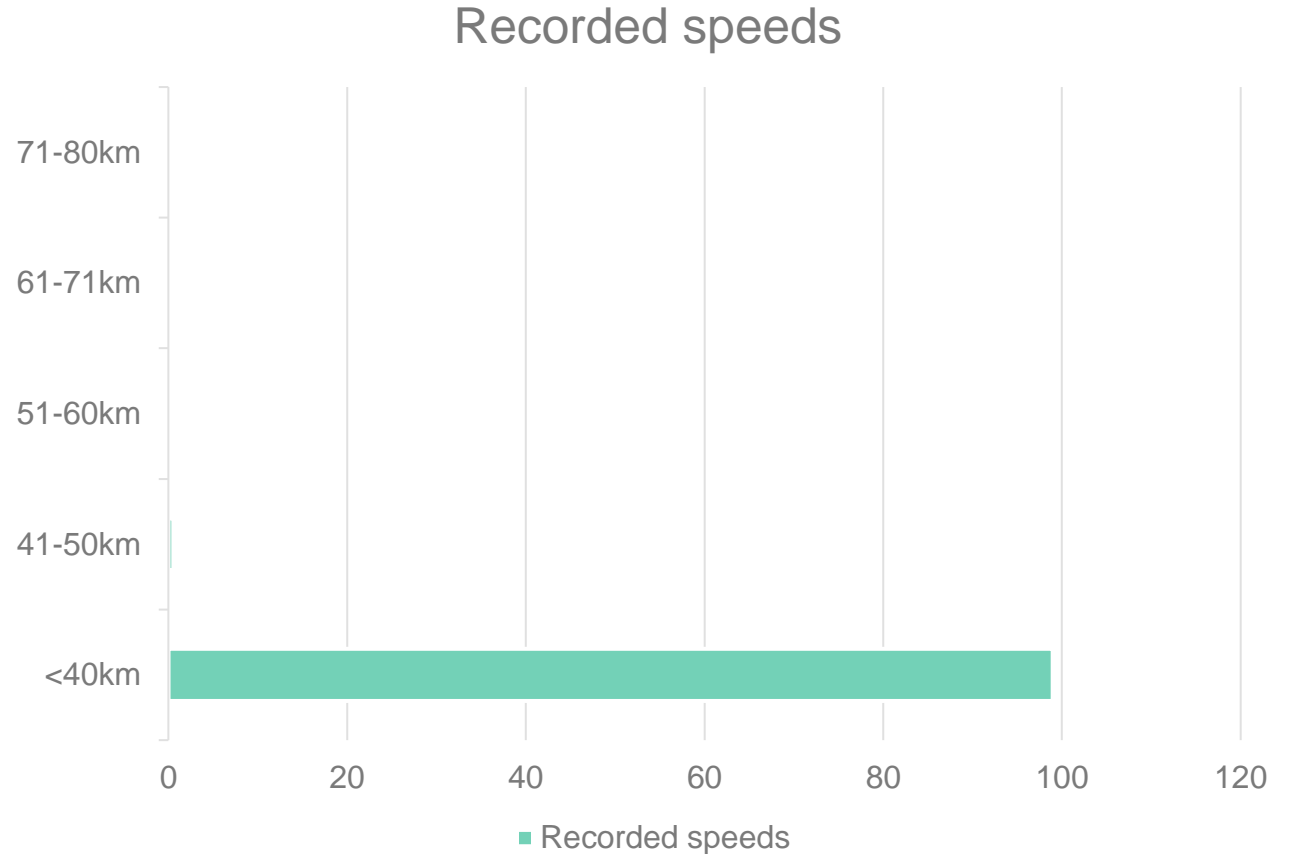
- NQBP has given control of the Southern Breakwater to Port Binnli and Halls Contracting.
- Construction started early March.
- Works to take several months.
- Disruption to public access.
- Community events (e.g. Marina Run) to go ahead as normal.
- Mackay Marina handling communication and public enquiries.



First truckload of rock unloaded for the construction of the Mackay Marina nib wall.

Southern Breakwater update

- Speed Monitoring Awareness cameras installed on Southern Breakwater.
- Jan and Feb 2023 data shows **99% of movements are under speed limit (98.98%)**.
- Total of 46,518 movements recorded (incoming and outgoing).
 - 46,046 under 40km/hr
 - 283 between 41-60km/hr
 - 4 between 61-80km/hr
- 3 out of 4 instances over 61km recorded between 7.30pm and 10.30pm.
- Encourage community members to continue to report incidents to Policelink 131 444.



NQBP SUSTAINABILITY AND ENVIRONMENT UPDATE

Kevin Kane

A/Senior Manager Sustainability & Environment

2023 Environment interns

- Two JCU Bachelor of Marine Science students recently gained real-world experience at NQBP's Hay Point, Mackay and Abbot Point ports
- Opportunity offered to future marine scientists each year through partnership with JCU and TropWATER Centre
- Keep an eye out on NQBP Facebook and LinkedIn pages over coming weeks for full stories



(Above) JCU Bachelor of Marine Science student and NQBP intern Jordan Wells with NQBP Senior Environmental Advisor Nicola Stokes at Hay Point Coal Terminal.

Seagrass restoration

- JCU TropWATER scientists, NQBP, and Ports North leading one of Australia's most promising seagrass restoration projects
- To research ways to restore key tropical seagrass species and design tool for coastal managers to rapidly restore seagrass meadows in high-priority areas
- Four-year project
- Also funded by Federal Government Australian Research Council



(Above) A JCU TropWATER scientist examining seagrass offshore from the North Queensland coast.

Sand mining / replenishment

- Sand mining occurs on Reserve Tenures that exist on NQBP's Strategic Port Land (SPL).
- Three (3) operators holding sand extraction permits in the Northern Reserve in addition to NQBP.
- Department of Agriculture and Fisheries (DAF) issue the permits to extract and sell the sand.
- Department of Environment and Science (DES) regulate the activity.
- Historical agreement of 'like for like' replacement of sand from Northern Reserve to North Wall carpark dune.
- NQBP seeking further advice from DES, review of approvals, aerial mapping and science to confirm tangible results and future action.



The carpark sand dune at North Wall beach.

Beach clean ups / debris

- Significant debris at North Wall Beach and Harbour Beach.
- Due to severe weather events.
- MSQ responsible for removal of 'flotsam'.
- Mackay Regional Council responsible for all other debris and management of beach (Unallocated State Land).
- NQBP has worked with MSQ and Roadtek to remove unnatural debris from Harbour Beach.
- North Wall - Meeting with Mackay Turtle Watch – no further debris removal required.
- Harbour Beach – NQBP attempted to coordinate a response with Mackay Surf Life Saving Club, however, Council will not approve/support.



(Above) NQBP employees Amber Winbank, Riley Mackay and Zoey Tonga dispose of collected debris from Harbour Beach.

NQBP COMMUNITY UPDATE

Emilie Power

Community & Stakeholder Advisor

2022 CRG feedback survey

Background and objective

Gauge effectiveness of CRG following one-year term and identify opportunities for improvement

6 surveys
completed out of 17
members (non-
NQBP)

4.67 average (out of 5)
for operation of CRG

Feedback

“I value the opportunity to be involved and receive important information on issues of mutual interest.”

“I love to hear the support for local community projects and sponsorships.”

“I value the detailed consideration of community issues and concerns.”

“The openness of what is being done, the great website and constant Facebook posts... it is very good.”

“The organisation is very community-minded.”

“Perhaps further consideration of local business opportunities.”

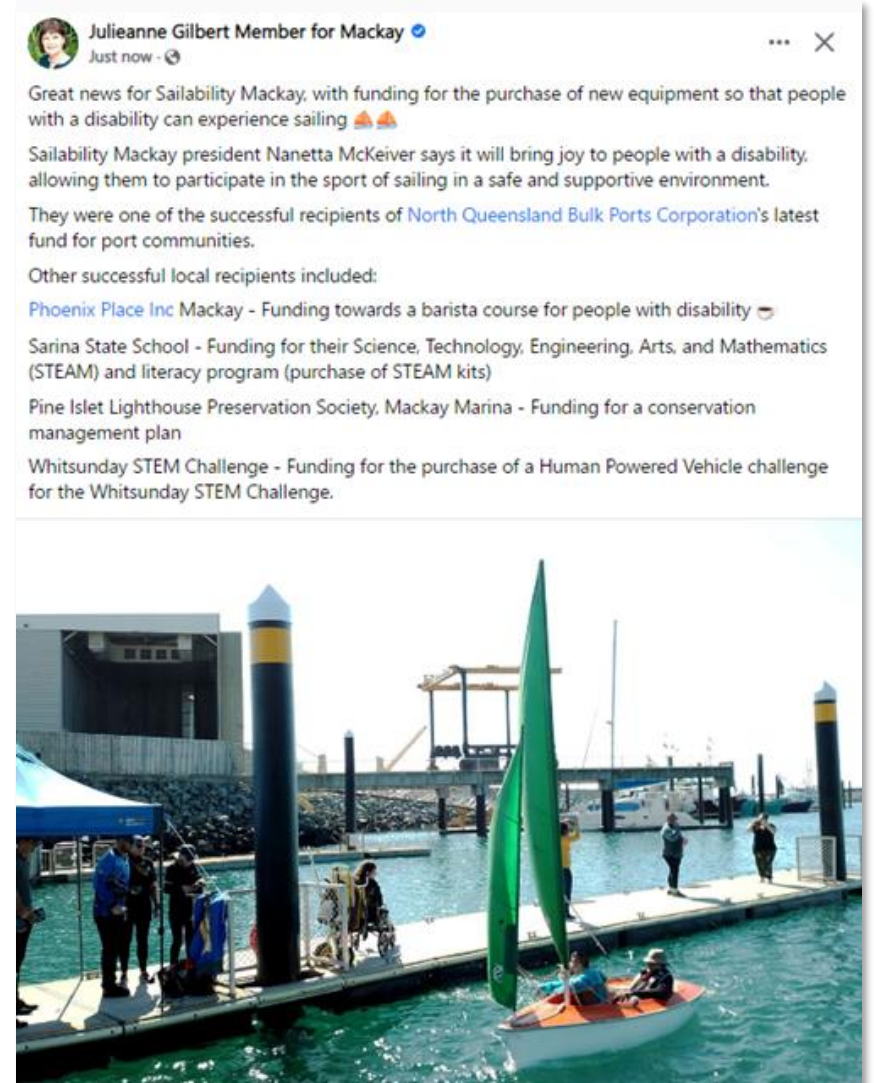
“Include brief intros by each member at start of meetings.”

“An outline of the port’s commercial strategy for existing and new business would be great.”

NQBP Community Fund

- Great response to inaugural year – 56 applications received
- 9 initiatives supported including:
 - Pine Islet Lighthouse Preservation Society
 - Phoenix Place Inc
 - Sailability Mackay Inc
 - Whitsunday STEM Challenge (Mackay)
- Expected to deliver tangible benefits across NQBP port communities
- Strong alignment with NQBP's values of Excellence, Unity, Respect, and Integrity
- **2023-24 Community Fund to open April/May**

Member for Mackay Julieanne Gilbert acknowledged the Mackay and Hay Point 2022-23 NQBP Community Fund recipients on her Facebook page (right) – a great endorsement of our community support.



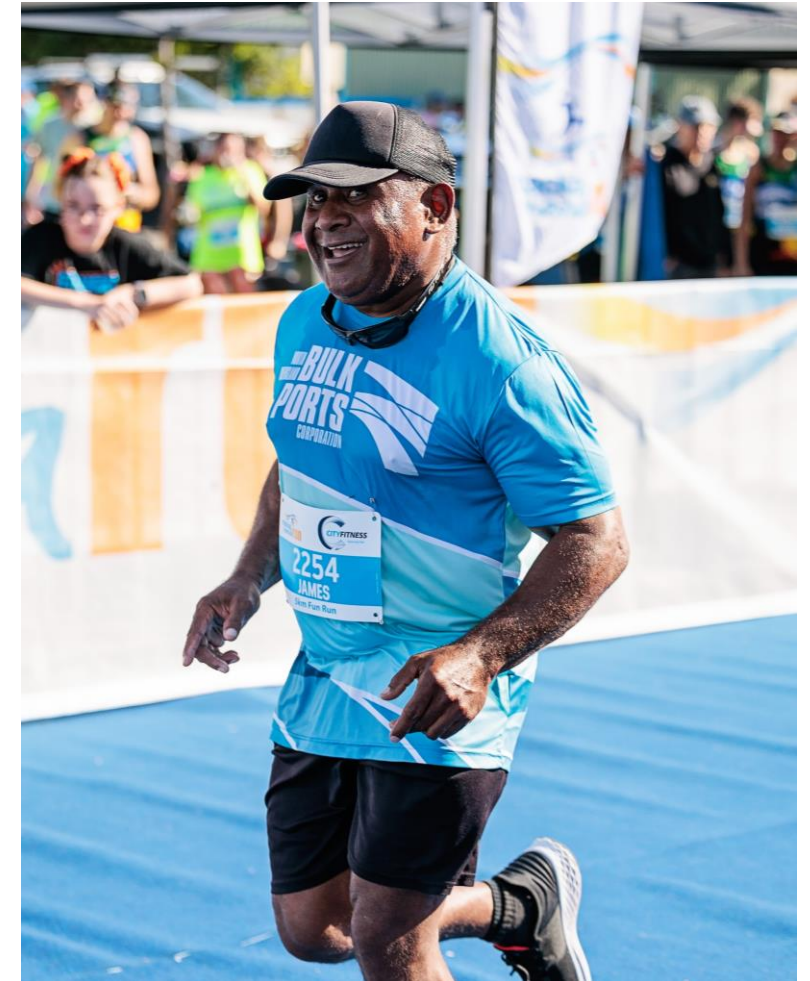
NQBP corporate sponsorships – Mackay

NQBP Corporate sponsorships and donations are direct partnerships that support:

- corporate objectives including strategic themes and key projects
- emergent community issues, and
- targeted initiatives aligned to key stakeholder interests

2022-23 (FYTD) partnerships for Mackay:

- ✓ Resource Industry Network 2023 corporate partnership
- ✓ June 2023 – Mackay Marina Run



NQBP's James "Jumbo" Miller takes part in the 2022 Mackay Marina Run.

Stella Maris Seafarers Centre



- New 22-seater bus purchased for Stella Maris Seafarers Centre thanks to support from NQBP, DBCT, BMA and other port stakeholders
- Centre provides transport and support services to seafarers visiting ports of Mackay and Hay Point
- Over 2,000 crew movements for 2022-23 FYTD

(Above) Stella Maris Centre Manager Pauline Harris (left) with NQBP's A/CEO Belinda Kenny with the new addition to the Stella Maris bus fleet.

NQBP in the community

MAR

- 8 International Women's Day – NQBP participation
- 9 Mackay CRG meeting

APR

- 25 ANZAC Day Dawn Service at Half Tide Beach Memorial Park – NQBP participation/attendance

MAY

- 21 Cruisin' the Coast Fun Run, Sarina Beach – NQBP sponsorship and participation

JUNE

- 4 Mackay Marina Run



NQBP employees, Louise Brough, Lisa Burns, and Paul Crack (pictured right) ran a combined 25km in the 2022 Cruisin' the Coast to help raise funds for the Sarina Surf Life Saving Club.

Media report

Marine science scholarship makes a splash

15 Nov 2022

Port of Mackay's Wharf Five ready for strong future

17 Nov 2022

Seagrass restoration spans two oceans

2 Dec 2022

Master planning consultation underway

13 Dec 2022

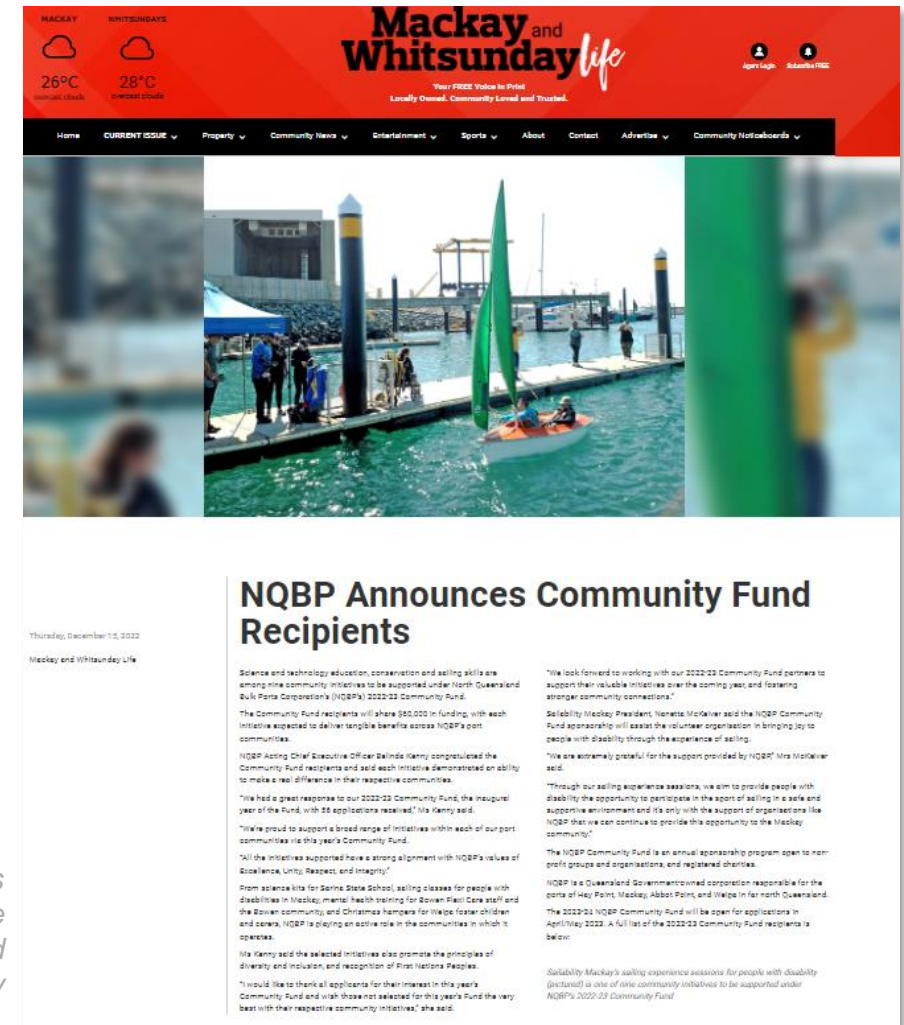
NQBP announces Community Fund recipients

14 Dec 2022

Careers to bloom at NQBP

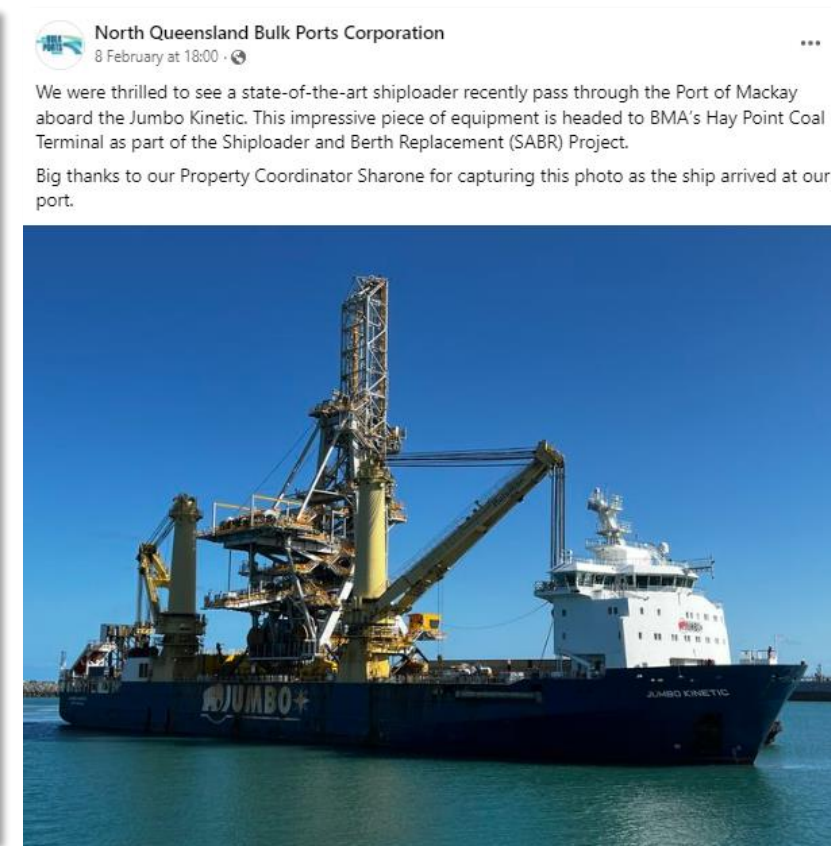
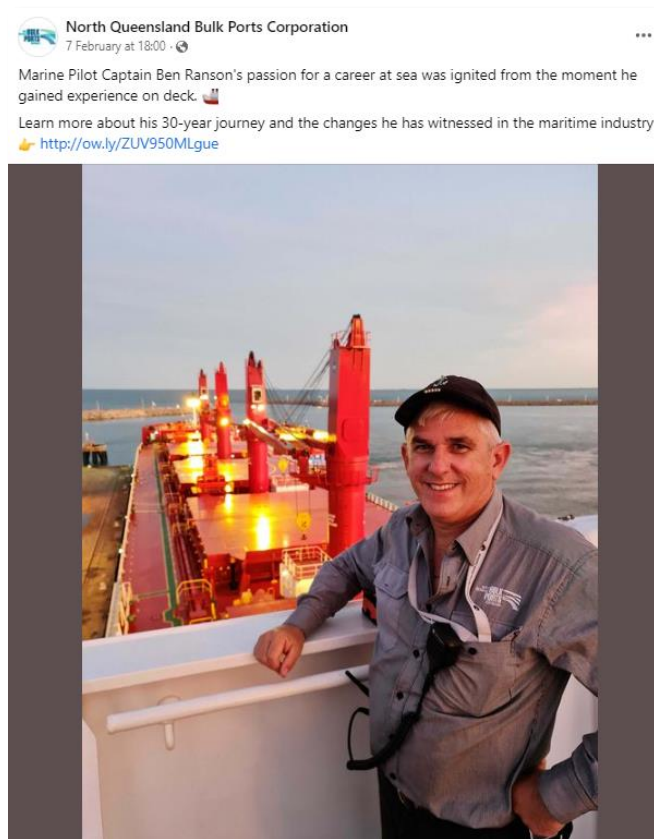
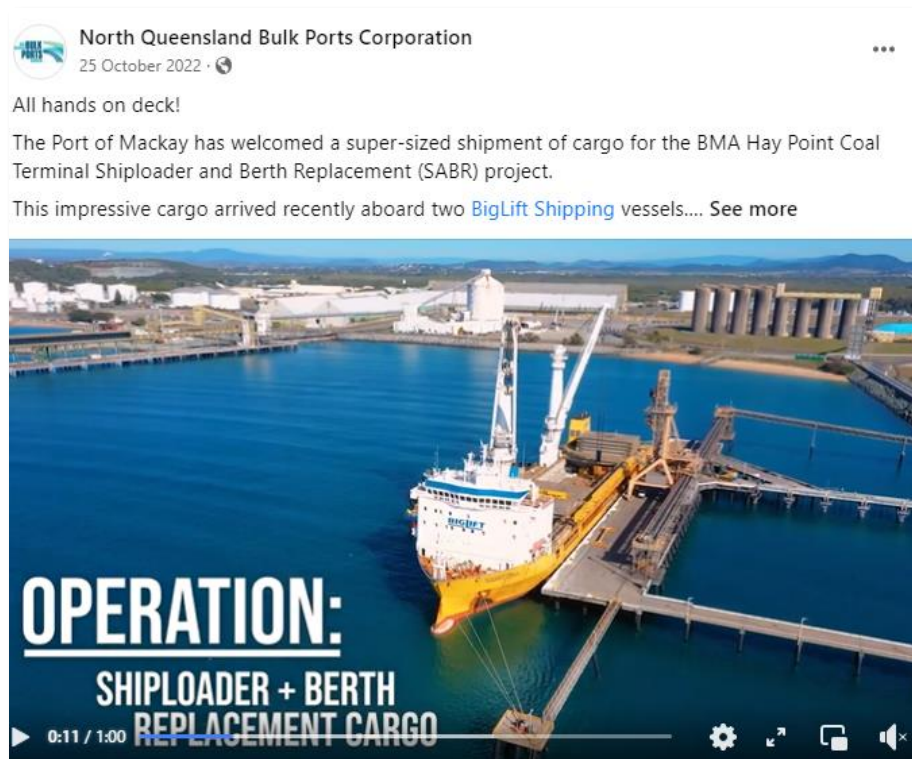
10 Feb 2023

Coverage of NQBP's announcement regarding the 2022-23 Community Fund recipients included Mackay and Whitsunday Life (right).



Media report cont...

A sample of NQBP's social media posts relating to the Port of Mackay (Oct 2022 – Mar 2023):



GENERAL BUSINESS

Future CRG topics and meeting dates

What topics would you like to hear more/less of?

- Corporate strategy
- Trade and operations
- Engineering and development (projects/maintenance)
- Environmental monitoring
- Communications

Next meeting – Thursday 13 July 2023