

## Mackay Community Reference Group Meeting Minutes

5.15pm Thursday 7 November 2024 – Volunteer Marine Rescue Base

### Chair:

Chair NQBP Chief Executive Officer, Brendan Webb

### Attendees:

<p><b>Community representatives</b> Neville Duncan Edan Stolberg Neale Proctor</p> <p><b>Yuwi Native Title Holder representative</b> N/A</p> <p><b>Recreational Group representative</b> Lindsay Richardson</p> <p><b>Business representatives</b> Michael DePinto</p> <p><b>Environmental representative</b> N/A</p>	<p><b>Port Industry/PAG representatives</b> Rachael Haycock – Viva Energy Aaron Wood– Smit Lamnalco</p> <p><b>Mackay Regional Council representative</b> N/A</p> <p><b>NQBP representatives</b> Brendan Webb Darren Brownsey Simon Nash Emilie Power Nick McDougall</p> <p><b>MSQ representative</b> N/A</p> <p><b>Guests</b> Pauline Harris - Stella Maris Seafarers Centre Mackay Cr Ash-Lee Johnson Mackay Regional Council</p>
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**Apologies:** Elizabeth Warren, Tim Lewis, Kev Kane, Jason Sweetman, Wayne Tonga – Daltugs, Patricia Corrie, Shane Hamilton, Alison Jones, Maree Sturdy, Katrina Dent, Steve Fisher.

Item	Discussion	Action
1. Meeting open and apologies	<ul style="list-style-type: none"> <li>• Meeting opened at 5.12pm</li> <li>• Community Reference Group members were welcomed by Chair NQBP Chief Executive Officer, Brendan Webb.</li> <li>• Acknowledgement Country to open the meeting.</li> <li>• Guests welcomed – Pauline Harris and Cr Ash-Lee Johnson Mackay Regional Council</li> <li>• Apologies recorded from Elizabeth Warren, Tim Lewis, Kev Kane, Jason Sweetman, Wayne Tonga, Patricia Corrie, Shane Hamilton, Alison Jones, Maree Sturdy, Katrina Dent and Steve Fisher.</li> </ul>	
2. Disclosures of interest	<ul style="list-style-type: none"> <li>• All members have disclosed their interests.</li> <li>• The register was presented, giving members the opportunity to manage appropriately.</li> </ul>	
3. CRG Correspondence, Questions and Actions Register	<p>Actions register update:</p> <ul style="list-style-type: none"> <li>• Some actions still outstanding but all are in various stages of progression. Will remain on register until completed. Refer to Actions Items Register for further details.</li> <li>• Action 7, 8, 9,10, 11 will be addressed in tonight’s presentation.</li> <li>• Actions 4, and 6, related to DTMR, Simon Nash provided a verbal update.</li> </ul>	
4. NQBP update	<p><b>Presented by Chair and NQBP CEO Brendan Webb</b></p> <ul style="list-style-type: none"> <li>• Pauline Harris - Centre Manager, Stella Maris Seafarers Centre Mackay provided an update on their Christmas appeal and an overview of the work of Stella Maris Seafarers Centre.</li> <li>• Updates provides on: <ul style="list-style-type: none"> <li>○ NQBP Indigenous Program</li> <li>○ Port of Mackay new corporate office</li> </ul> </li> </ul>	

	<p><b>North Wall improvement project</b></p> <ul style="list-style-type: none"> <li>• North Wall final design has been completed.</li> <li>• Thank you to those who provided their feedback. We also received 60 submissions through our online survey.</li> <li>• We have increased the car parking numbers and provided an overflow area.</li> <li>• We will proceed with an anti-vandal style amenities block. Previously we had discussed a stage approached to the installation of the amenities block, however we need to build the underlying infrastructure at the same time as the rest of the park – water, electricity etc so staging isn't appropriate.</li> <li>• We must consider what we can give back to the overall community in terms of accessibility and liveability, we have to believe the majority of the community will use the area appropriately.</li> <li>• While we know some community and CRG members would prefer there are no toilets, we have to consider all the feedback. All of this feedback, both for and against the toilets has added extra layers into our design – additional security, signage, curfews on toilets.</li> </ul> <p><i>Question: What was the results on the toilet block from community survey?</i>  Answer: The results from the community survey showed that the toilet block was the second most requested improvement after the sealed car park. However, there were some concerns raised on the security and safety aspect after hours. NQBP has taken this into consideration in the design. A curfew will be installed so there will be no after hours use, and other security measures will be implemented.</p> <p><i>Question: How will NQBP address any issues of illegal and nomadic camping?</i>  Answer: Unlike local Councils, NQBP Authorised Officers have the power to move people on that are on Port Land under <i>Transport Infrastructure Act</i>.</p> <p><i>Question: Is NQBP planning on handing over North Wall to Mackay Regional Council once it is complete?</i>  Answer: No, NQBP will continue to maintain North Wall the same way we do with Old Mulheren Park. There are no plans to transfer the management.</p>	
<p>5. NQBP trade update</p>	<p><b>Presented by General Manager Commercial and Maritime Services - Darren Brownsey</b></p> <p><b>Trade update</b></p>	

Our ports economic contribution to Gross State Product (GSP) accounts for 44% of total GSP contribution from all Queensland ports.

Update on Port of Hay Point and Port of Mackay trade statistics provided.

#### **Enable future trade and services**

- NQBP to invest in three laydown areas for large project cargo to enable future trade opportunities.
- Development of green field 14-hectare site to enable laydown and future industrial developments
- 2 hectares hardstand for container and break-bulk cargo storage
- 1.7-hectare hardstand for heavy cargo

#### **Logistics survey**

- NQBP is investing in infrastructure within its footprint at the Port of Mackay to attract a liner container shipping line to enhance logistics efficiency and support the resource sector
- NQBP is undertaking a logistics survey to gather vital information in the Mackay Isaac Whitsunday region about:
  - container volumes
  - import and export activities
  - supply chain practice.

#### **Energy Transition Feasibility Study**

- NQBP and RIN to investigate a potential model for transitioning port operations and tenancies to renewable energy via a solar microgrid.

#### **Cruise ships**

- Mackay Isaac Tourism (MIT) continues to lead a cruise ship working group for the Port of Mackay.
- Mackay Isaac Tourism has launched its cruise ship strategy with support from NQBP.
- NQBP hosted a tour of the Port of Mackay several cruise operators to highlight the benefits of using the port as the cruise ship destination.

<p>6. NQBP infrastructure update /</p>	<p><b>Presented by Simon Nash, Senior Manager Asset Services</b></p> <p><b>Port projects</b></p> <ul style="list-style-type: none"> <li>• Breakbulk laydown area fencing - Site reserved for future renewable energy infrastructure imports through Mackay.</li> <li>• Middle Breakwater common user pipeline support replacement - Works progressing</li> </ul> <p><b>Port Land Use Plans update</b></p> <ul style="list-style-type: none"> <li>• There will be two rounds of community consultation as part of the Land Use Plan development, one during the development of Statement of Proposals, and another on the Draft Land Use Plan.</li> <li>• NQBP is currently preparing the Statement of Proposal documents and will seek public comment in 2025.</li> <li>• The whole process is expected to take around two years to complete (final Land Use Plans expected in 2026).</li> </ul> <p><b>Southern Breakwater update</b></p> <ul style="list-style-type: none"> <li>• NQBP continues to collect data to support a full public safety, amenity and access review.</li> <li>• Progress has been made with the noise monitoring study and road safety audit now complete. Both are under review, but high-level results of the noise monitoring will be shared in this meeting.</li> <li>• The tender process for the AI traffic monitoring is underway, hoping to award soon.</li> <li>• The tender process for the Traffic Engineering Assessment is also underway and we are hoping to award soon.</li> <li>• The Traffic Engineering Assessment will review the existing configuration for vehicles/pedestrians and provide future recommendations (also takes information from the Road Safety Audit).</li> <li>• We are regularly monitoring and responding to any complaints.</li> <li>• We have also begun engagement with Mackay Regional Council, Port Binnli and the owner of the Breakwater Bar and Restaurant to discuss the current access arrangements to the breakwater.</li> <li>• We are looking to replace the existing gate with an automatic gate which can be controlled by Port Operations remotely. However, the new gate will need to encroach on land owned</li> </ul>	
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	<p>and managed by Mackay Regional Council so we are working through these designs and approvals with them.</p> <ul style="list-style-type: none"> <li>• We have also been made aware by the owner of the Breakwater Bar and Restaurant that the existing Marina esplanade footpath is on his land, and he would like this relocated outside of his property boundary.</li> <li>• To do this, NQBP is also engaging with Mackay Regional Council and Port Binnli on the below proposed works: <ul style="list-style-type: none"> <li>○ Realignment of the footpath along the foreshore with a revetment wall</li> <li>○ Realignment/upgrade of existing footpaths</li> <li>○ Installation of electronic noticeboards</li> <li>○ Installation of a remotely controlled automatic gate</li> <li>○ Landscaping amendments/upgrades</li> <li>○ Roadworks including crossing markings and removal of trip hazards</li> </ul> </li> <li>• Current plan is to have these works designed and completed by mid-2025.</li> </ul> <p><b>Port Security CCTV project</b></p> <ul style="list-style-type: none"> <li>• \$1M CCTV upgrade project for Ports of Mackay, Hay Point and Abbot Point.</li> <li>• Works estimated to get underway in early 2025.</li> <li>• Includes installation/replacement of CCTV in public areas such as Southern Breakwater and Mt Bassett.</li> <li>• May require short-term closures during works.</li> <li>• CCTV cameras will provide us with better quality imagery including number plate recognition.</li> </ul> <p><i>Question: Why did NQBP increase the speed limits on the Southern Breakwater?</i>  Answer: NQBP representatives were not aware of any increase to speed limits on the Southern Breakwater. It was noted that not all the speed signs are on NQBP land. The Road Safety Audit has highlighted that there are inconsistent speed signs and the Traffic Engineering Assessment will provide recommendations for further changes.</p> <p><i>Question: Will there be seating along the new footpath at the Marina esplanade beach?</i>  Answer: There aren't currently any plans on seating, however the planed revetment wall will be stepped down to the beach.</p>	<p>ACTION: NQBP to review our speed signage on the Breakwater.</p>
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<p><b>7. NQBP Sustainability Environment Update</b></p>	<p><b>Presented by Simon Nash, Senior Manager Asset Services</b></p> <p><b>Southern Breakwater noise monitoring</b></p> <ul style="list-style-type: none"> <li>• Kevin Kane, Senior Manager Sustainability and Environment was an apology. Kev had provided a high-level update to Simon to deliver at the meeting.</li> <li>• NQBP conducted noise monitoring of ambient environmental noise, particularly traffic use on the Southern Breakwater.</li> <li>• Monitoring period: 1 March to 23 May 2024 (83 days)</li> <li>• Locations: NQBP – Office balcony, Marina Apartment residence balcony, Marina berth, Wharf one.</li> <li>• 2470 hours of data collected, 47% of data excluded due to unsuitable weather conditions (i.e. wind and rain events). Leaving 1161 hours of data analysed.</li> <li>• The main contributor to noise exceedance levels was music on the weekends.</li> <li>• Vehicle noise, while present, was a relatively low contributor to the exceedances.</li> <li>• However, the notable vehicle noise spikes lasted around three minutes on average, and 12 minutes at maximum when they did occur.</li> <li>• We will continue to interrogate this data further to help us determine the appropriate next steps in respect to the long-term planning and management of the breakwater.</li> <li>• We will be looking to minimise the noise exceedances through improving access control and monitoring of the breakwater.</li> <li>• As mentioned, we are investing in a new automatic gate system, new and upgraded CCTV and AI traffic monitoring which will allow us to have real-time data and allow for proactive management of activities that could contribute to noise issues.</li> <li>• These technologies will enable swift action and help to maintain compliance with environmental standards while improving community relations.</li> </ul> <p><b>Shoreline erosion management</b></p> <ul style="list-style-type: none"> <li>• The draft coastal processes report has been completed, as has the preliminary options assessment. These are now under review. NQBP will come back to the key stakeholders to organise another workshop once these reviews have been completed.</li> </ul>	
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8. Community update	<p><b>Presented by Senior Advisor Community Relationship Emilie Power</b></p> <p><b>NQBP Sponsorships and Donations Program</b></p> <ul style="list-style-type: none"> <li>• Over 50 applications received in 2024.</li> <li>• Increase of funds from previous years (From \$60k to \$100k).</li> <li>• 14 initiatives were selected across all four Ports.</li> <li>• Announcement of successful applicants – early December 2024.</li> </ul> <p><b>CRG 2024 feedback survey</b></p> <ul style="list-style-type: none"> <li>• November 2024 meeting is the last meeting of the current term.</li> <li>• Surveys will be sent to CRG members after this meeting in preparation for our new term in 2025.</li> </ul> <p><b>CRG review and recruitment</b></p> <ul style="list-style-type: none"> <li>• As per the CRG Terms of Reference (TOR), NQBP has conducted an annual review of the TOR.</li> <li>• Changes include: <ul style="list-style-type: none"> <li>• Reinstatement of \$5,000 sponsorships fund for CRG</li> </ul> </li> <li>• Recruitment campaign for new CRG term will be organised in late 2024.</li> <li>• All existing CRG members can reapply.</li> </ul>	ACTION: Send CRG end of year survey
9. General Business	Meeting closed 7.25pm.	
10. Next meeting date	<b>Next meeting is Thursday 13 March 2025</b>	