

PORT OF MACKAY COMMUNITY REFERENCE GROUP

CHAIR: NICOLAS FERTIN

12 NOVEMBER 2020



CRG AGENDA



- Welcome to Country
- House-keeping
- Apologies
- Conflict of interest
- Correspondence and questions
- Actions register
- NQBP updates
- General business

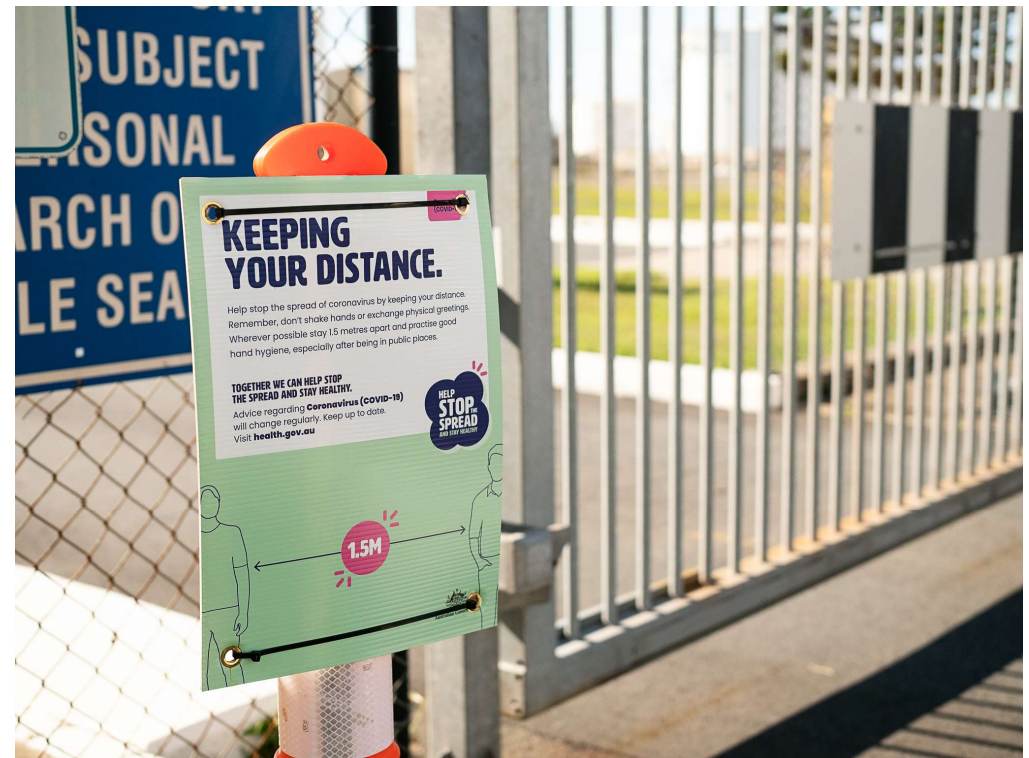
NQBP UPDATE

CEO Nicolas Fertin

COVID-19 AND NQBP



- The Emergency Management Team continues to monitor the situation closely.
- NQBP is prepared for potential changes and appropriate measures in line with Queensland Health advice.
- Employees have responded to the new ways of working, embracing new policies and practices to ensure the health and wellbeing of each other and the community.



HIGHLIGHTS 2019/20



Launched a new
**Vision,
Mission and
Strategy**



Developed a
**Reconciliation
Action Plan**



Launched a new
**Safety
Policy**



Completed vital
**marine pilot
training**
through the use of a virtual
ship simulator in Mackay



Welcomed a monthly
roll-on roll-off
service in the Port of Mackay



**Strong
financial
performance**
despite challenges of
COVID-19



Maintained essential
operations throughout the
COVID-19 pandemic

Recorded
a significant
improvement
in the



**engagement
levels**
of the workforce

Successfully completed
**maintenance
dredging**
at the Port of Weipa, adhering to
additional COVID-Safe measures



Received recertification of our
**Environmental
Management
System**



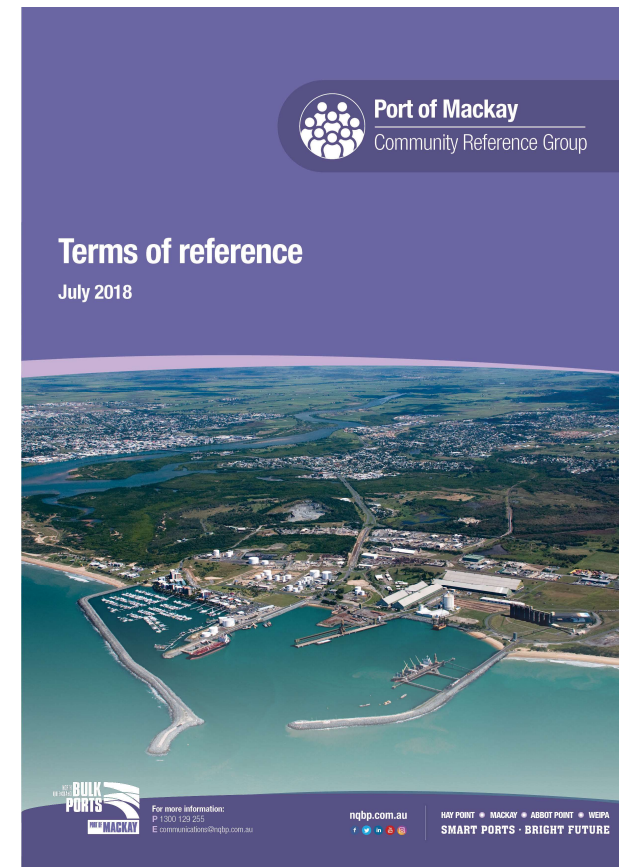
Committed to supporting our
port communities
throughout the COVID-19 pandemic



CRGS – TERMS OF REFERENCE FINALISED



- Overall, positive feedback on the Terms of References, particularly on comprehensiveness.
- There were only minor spelling/grammatical changes requested from Port of Mackay CRG members.
- Amendments made to CRG representation to include Yuwi Native Title Holders and Maritime Safety Queensland.
- Nomination period for 2021-24 term opens Monday 24 November 2020 and closes 5pm Friday 29 January 2021.
- Current members welcome to re-apply.



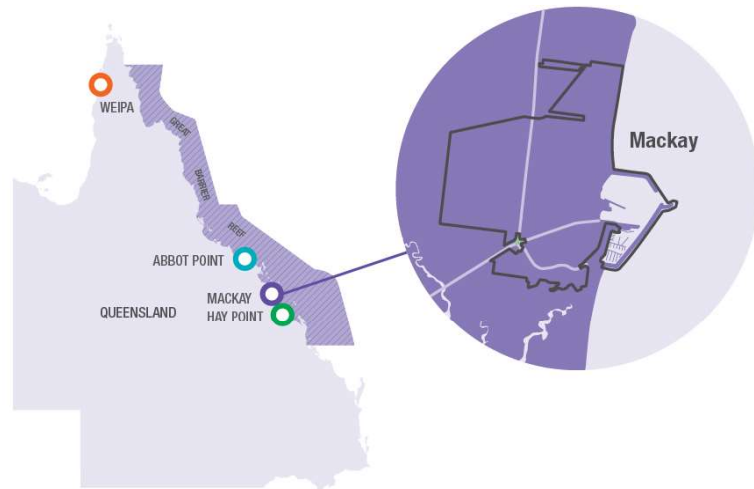
NQBP TRADE AND MARINE OPERATIONS

CEO Nicolas Fertin

PORT OF MACKAY



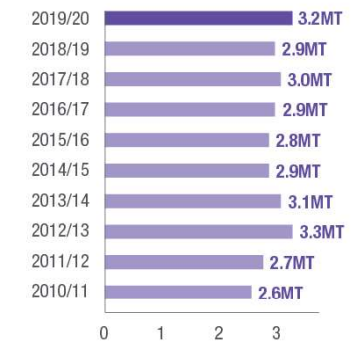
THE PORT OF MACKAY IS STRONGLY POSITIONED TO ACCOMMODATE THE SAFE AND EFFICIENT TRANSFER OF LARGE EQUIPMENT AND MATERIALS THROUGHOUT THE CENTRAL QUEENSLAND REGION AND REDUCE THE LOGISTICAL CHALLENGES ASSOCIATED WITH ROAD TRANSFERS.



SHIP VISITS (2010/11 – 2019/20)

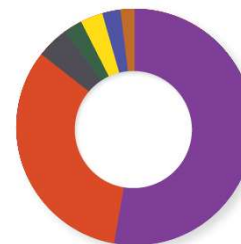


TRADE VOLUMES (2010/11 – 2019/20)



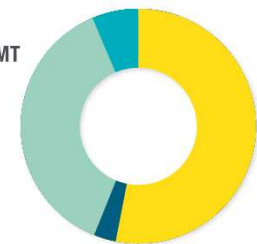
TRADE BY COMMODITY

- Fuel 1.68MT
- Sugar 1.05MT
- Magnetite 0.14MT
- Grain 0.08MT
- Break Bulk 0.10MT
- Other 0.08MT
- Fertiliser 0.05MT



TRADE BY INDUSTRY

- Energy 1.68MT
- Metallurgical 0.14MT
- Food 1.18MT
- Other 0.18MT



PORT OF HAY POINT



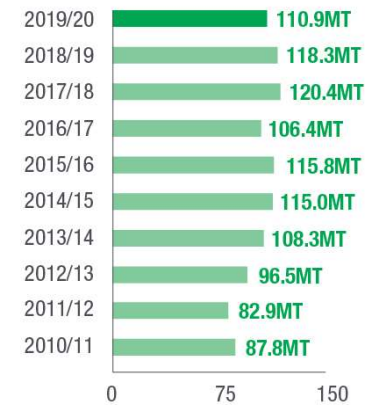
THE PORT OF HAY POINT IS ONE OF THE LARGEST COAL EXPORT PORTS IN THE WORLD, PRIMARILY EXPORTING METALLURGICAL COAL, A KEY RESOURCE IN THE STEEL-MAKING PROCESS.



SHIP VISITS (2010/11 – 2019/20)

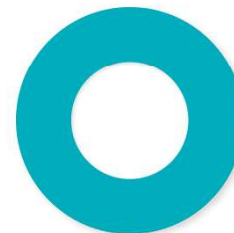


TRADE VOLUMES (2010/11 – 2019/20)



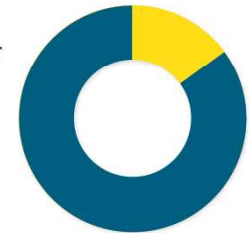
TRADE BY COMMODITY

● Coal 110.86MT

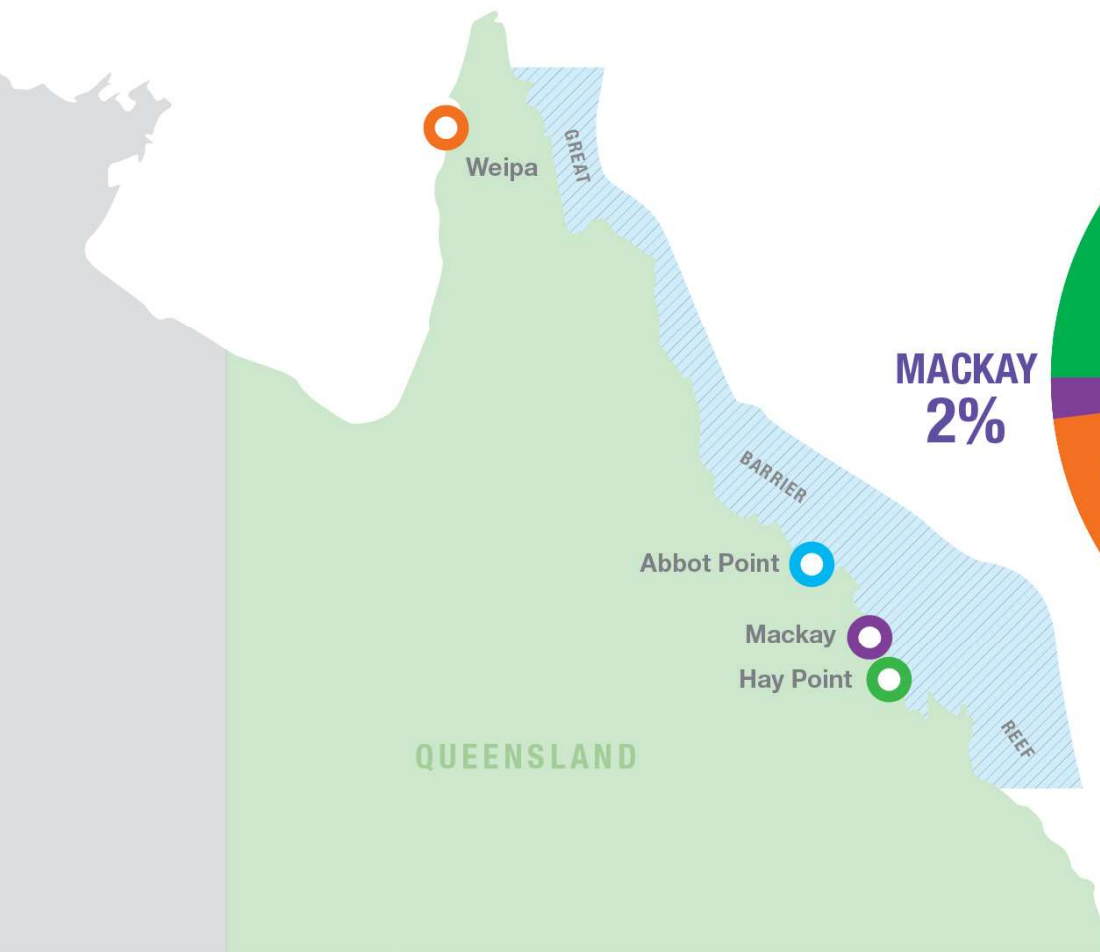


TRADE BY INDUSTRY

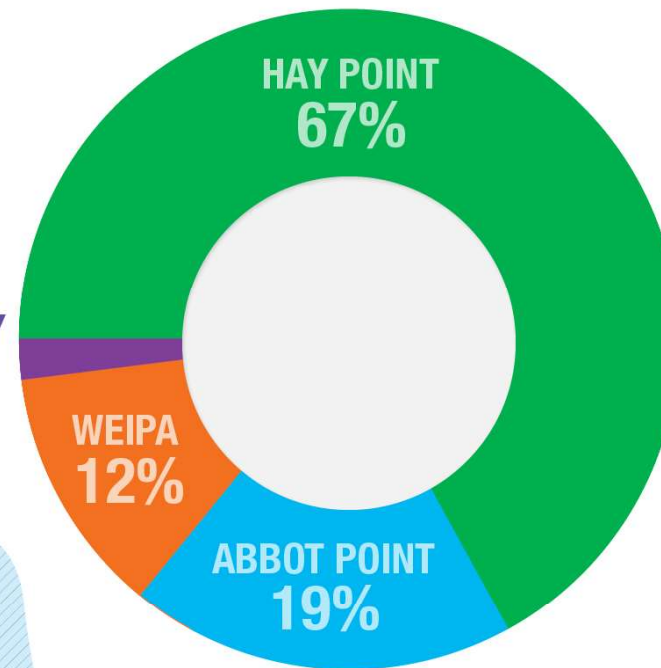
● Energy 16.82MT
● Metallurgical 94.04MT



THROUGHPUT - BY PORT



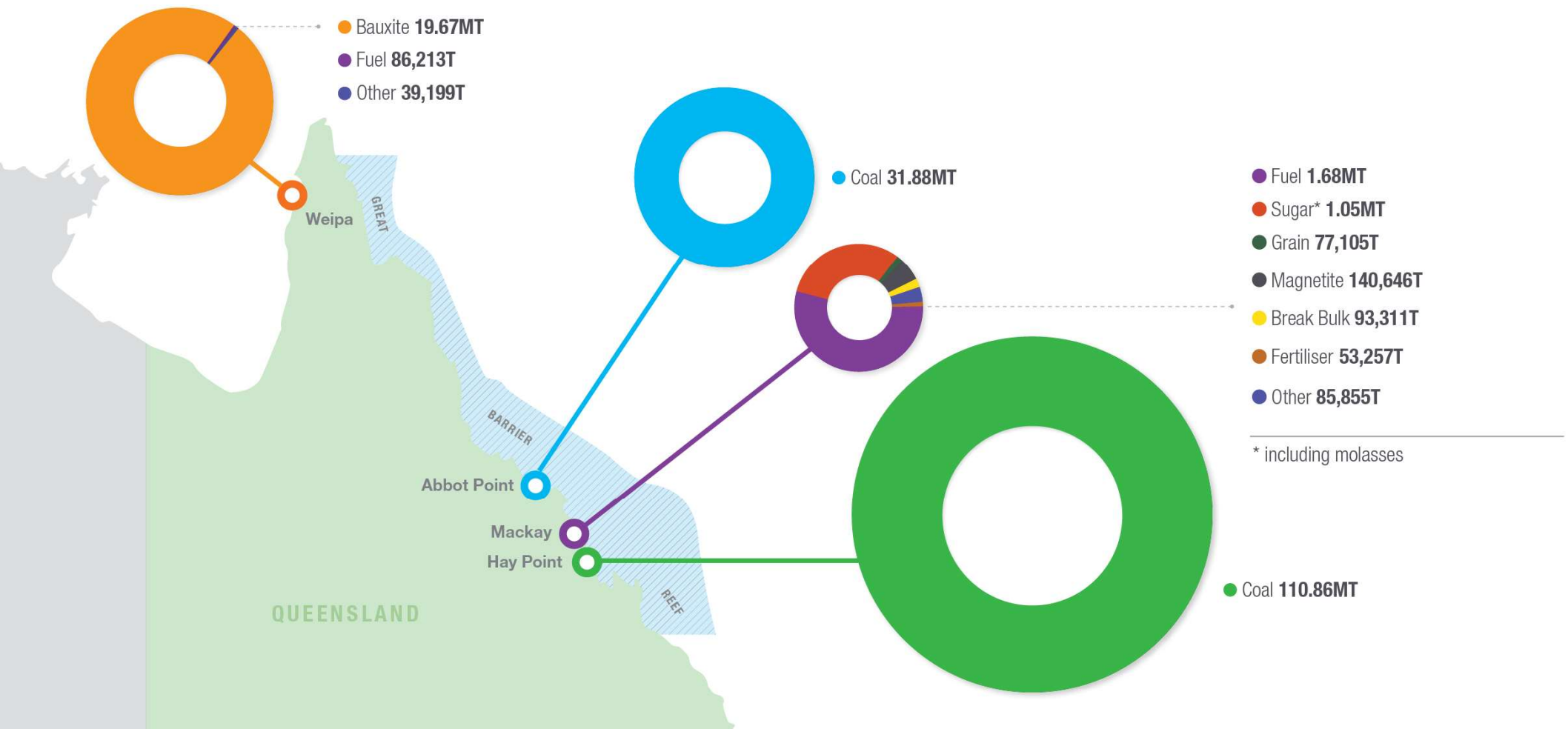
**MACKAY
2%**



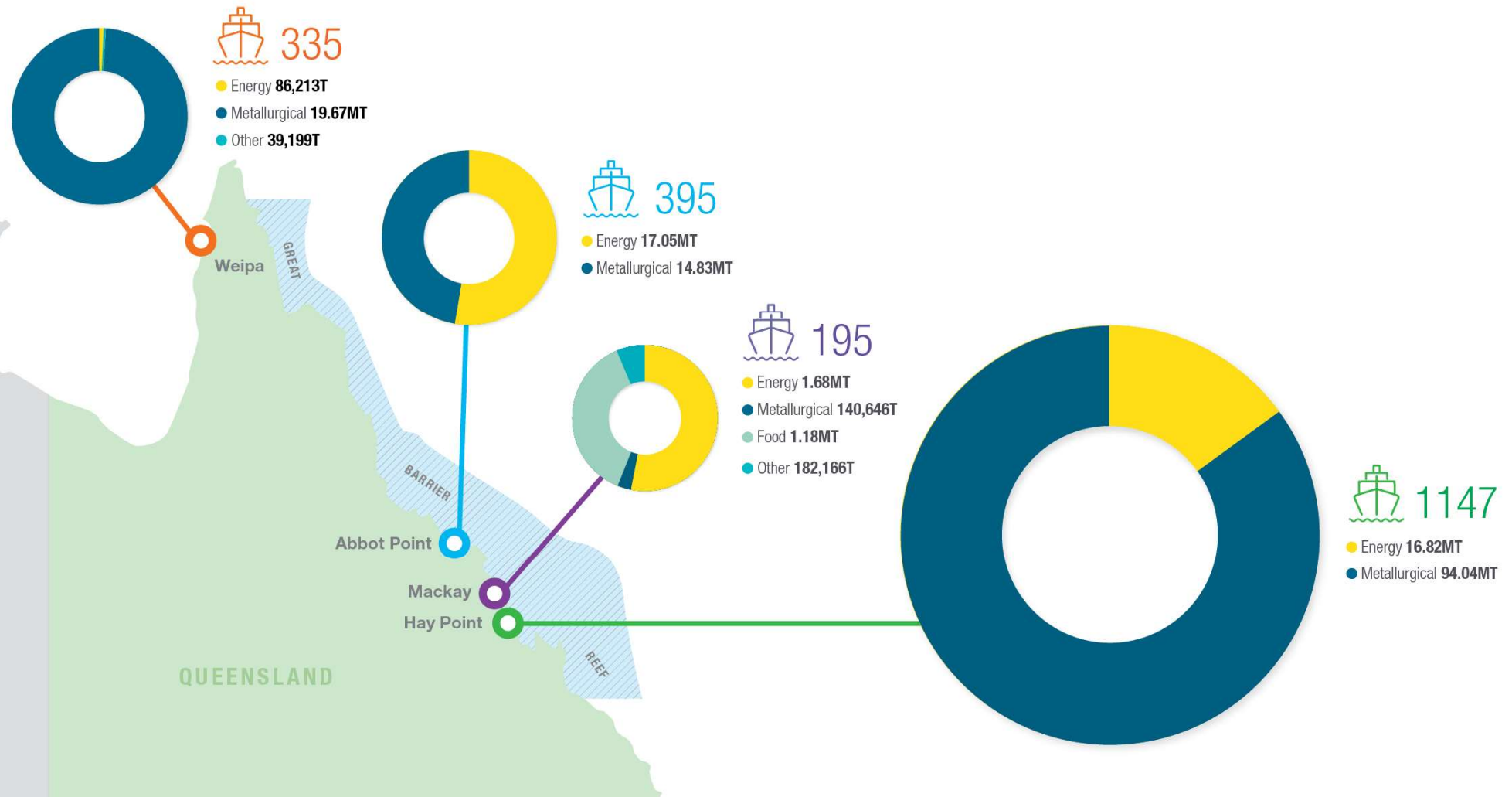
- Mackay **3.18MT**
- Weipa **19.79MT**
- Abbot Point **31.88MT**
- Hay Point **110.86MT**

TOTAL TONNAGE
165.71MT

THROUGHPUT - BY COMMODITY



THROUGHPUT - BY INDUSTRY



TRADE PERFORMANCE



- August - Port of Mackay successfully handled the shipment of BMA's dismantled Hay Point Coal Terminal trestle and conveyor - more than 300 containers weighing 6,000 tonnes.
- September - \$17M in projects announced for Mackay and Hay Point:

Mackay

- A new tug berth facility
- Upgrades to Wharves 1 and 4
- Revetment stabilisation works
- Maintenance dredging

Hay Point

- Refurbishment of Hay Point administration building that houses Vessel Traffic Services.
- October – Port of Mackay facilitated the delivery of 10 new Caterpillar trucks for Hastings Deering (pictured right), which were transported from Texas via Hoegh Autoliners.

Trade figures (as at 10 Nov):

- Port of Hay Point – 31.17Mt
- Port of Mackay - 1.04Mt
- Port of Abbot Point – 9.81Mt
- Port of Weipa – 5.64Mt



NQBP PROJECTS AND LAND OPERATIONS
General Manager Infrastructure and Land Operations
Tim Lewis
Emergency Manager
Anthony Lee

EMERGENCY MANAGEMENT

Fire management

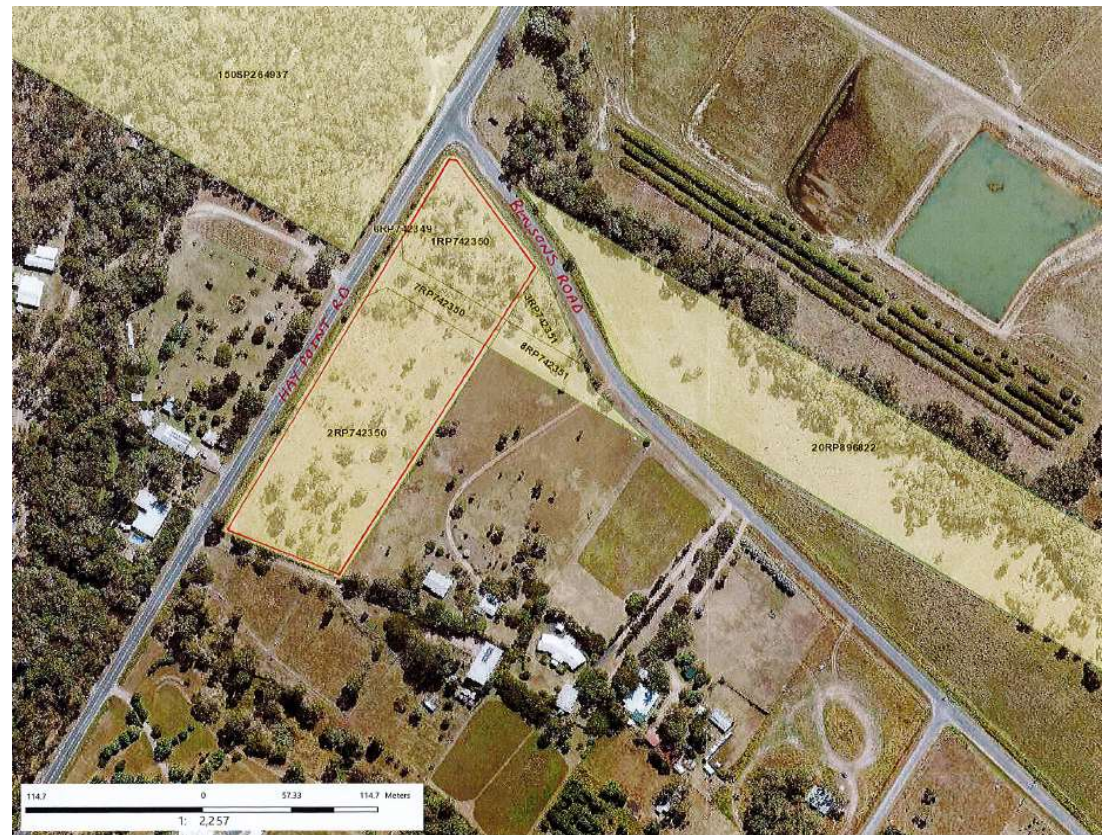
- Bushfire management plan in force.

Cyclone preparedness

- October – December – NQBP is preparing ports/sites for cyclone season, with reminders also provided to staff via internal communications.



Disaster management

- October – Disaster Coordination Centre training conducted at NQBP.
- Early November – Discussion exercise 'Fire Flash' conducted at NQBP.




The NQBP lot, at corner of Bensons and Hay Point Road, identified for a controlled burn.


SEASONAL OUTLOOK




Increased risk of flooding
for the east and north




Slightly above average
tropical cyclone risk




Normal bushfire potential
in most States



Normal risk of heatwaves



Normal risk of
severe thunderstorms



BE PREPARED FOR EMERGENCIES

Be prepared

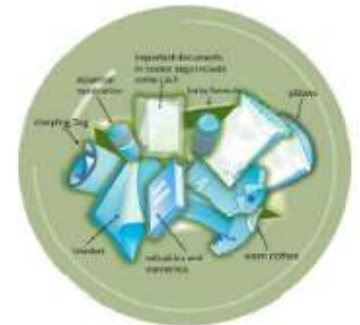
Pre impact – impact – post impact

Items you should have:

- An emergency plan (at work and home)
- An evacuation plan
- An emergency kit – i.e. medications, important documentation, cash.

Things you should do:

- Secure your home (loose items).
- Be aware of the situation and understand the risks.
- Be mindful of surroundings when carrying out jobs at home/work - i.e. hot works, etc.
- Develop fire mitigation strategies.





New Tug Berth

Western Revetment

Wharf Four Deck Upgrade

Maintenance dredging

Wharf One Extension

MAJOR WORKS UPDATE



Wharf 1

- Contract awarded to Davbridge Constructions, setting up site office this week. Works imminent.

Wharf 4

- Contract awarded to V2R Projects/ Works underway. Existing access bridge to be demolished this week.

Western Revetment

- Contract awarded to MGN Civil. Works underway.

Tug Berth

- Tender for design and construction advertised, closes 27 November.

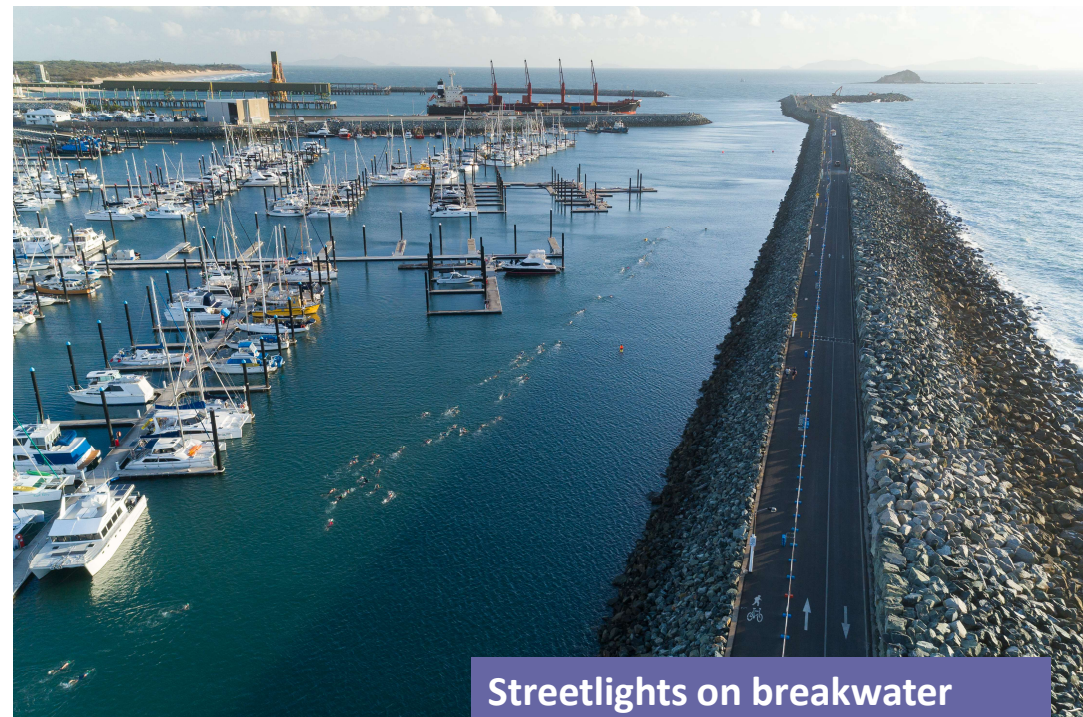


L-R: Davbridge Constructions Jim Downes and Alex Graff with NQBP's Anoop Pillai and Hossein Saadai at the Port of Mackay's Wharf 1.

UPCOMING MINOR WORKS



Water reservoir demolition



Streetlights on breakwater

ENVIRONMENT AND INDIGENOUS ENGAGEMENT

**Director Environment, Kevin Kane and
Senior Manager Sustainability and Environment, Simona Trimarchi**

JCU PARTNERSHIP



- Partnership extended in October and will introduce the use of advanced technologies – i.e. remote camera systems, artificial intelligence, remote operated vehicles, and improved sensors and data loggers.
- Scholarships are now offered for undergraduate and postgraduate marine science students to work on science relevant to the port industry.
- We are continuing our intern program with 13 applicants for the most recent round of expressions.
- NQBP Environment team provided virtual lecture to JCU marine science students in October as part of an ongoing lecture program.



NQBP CEO, Nicolas Fertin, speaks at the partnership extension announcement.

RECONCILIATION ACTION PLAN



- We are proud to launch our first Reconciliation Action Plan (RAP), demonstrating our commitment to reconciliation within Australia.
- The RAP outlines the practical actions that will drive our contribution to reconciliation both internally and in the communities in which we operate.



**Always Was,
Always Will Be.**

8-15 NOV 2020



NQB CEO Nicolas Fertin with RAP designer Aboriginal artist Casey Coolwell.

CORAL DASHBOARD



- NQBP has monitored coral within the Great Barrier Reef World Heritage Area with JCU since 2006.
- This program spans across six inshore islands and researchers dive and record coral health over an area stretching 6km each year.
- NQBP's new coral dashboard will be published to its website before the end of 2020.
- New Water Quality Dashboard now being developed.
- Annual reports are also available on the NQBP website.

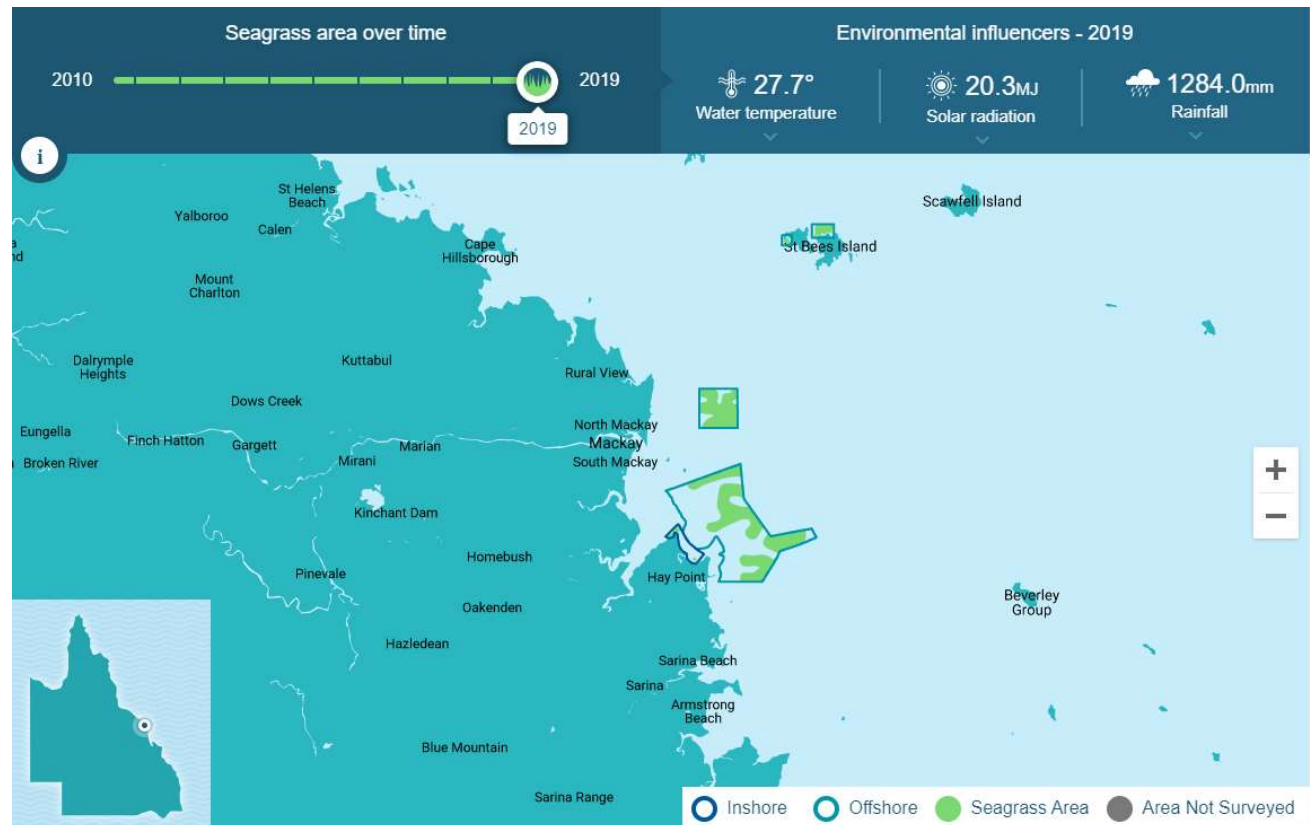


A coral specialist doing a survey at one of NQBP's ports.

SEAGRASS REPORT



- The 2019 annual seagrass monitoring data is now available on the NQBP website.
- Inshore seagrass remains sparse, but where it is present it is very dense.
- Offshore seagrass coverage is above 30% (up from 10% on the previous year) and at the highest density we have seen in the last 10 years.
- The full 2019 report is available on the NQBP website.



The extent of seagrass presence within NQBP's monitoring areas in 2019.

MACKAY MAINTENANCE DREDGING



- NQBP will undertake maintenance dredging at the Port of Mackay in early December 2020.
- Delayed due to vessel availability.
- Dredging will take up to fourteen days.
- NQBP has the State and Commonwealth maintenance dredging permits for the Port of Mackay.
- Communications and engagement plan will be rolled out with support from Volunteer Marine Rescue and Mackay Marina.



TSHD Brisbane will visit Mackay to undertake maintenance dredging.

COMMUNITY UPDATE

Senior Advisor Community Relations

Amanda Blines

MEDIA REPORT



Project media coverage

- Media event held 5 September 2020 -
 - Port of Mackay to get \$17M upgrade, Australia's Mining Monthly
 - Port of Mackay gets \$17 million upgrade, North Queensland Register
 - Infrastructure overhaul for Port of Mackay, Infrastructure Queensland
 - Works program to increase diversified cargo at Mackay, Daily Cargo News
 - Port of Mackay's \$17m shot in arm for local jobs, - The Daily Mercury, National Tribune and Mirage News

Port of Mackay gets \$17 million upgrade

Jessica Johnston

7 Sep 2020, 10:35 a.m.

News



Transport Minister Mark Bailey, Mackay MP Julieanne Gilbert and NQBP general manager infrastructure and land development Tim Lewis at the Port of Mackay.

MEDIA REPORT



Trade media coverage

- BMA ships Hay Point conveyors from Port of Mackay, Australia's Mining Monthly, 27 August 2020.
- Containers on the move at Mackay Port, Daily Cargo News, 25 August 2020.

CONTAINERS ON THE MOVE AT MACKAY PORT [WITH VIDEO]

Posted by Paula Wallace | 25th August, 2020



Image: Port of I

MEDIA REPORT



Environmental media coverage

- Protecting our national treasures, Daily Cargo News, September 2020.
- JCU-NQBP new five-year partnership



DCN's Paula Wallace talks to several port and terminal operators about their efforts to protect Australian waters from pollutants and monitor the impacts of their operations

SEP 25, 2020

Partnership extended to safeguard marine health



MEDIA REPORT



Alligator Creek State School Water Safety Community Partnership

- Ports step up for water safety community partnership, Daily Cargo News, 19 August 2020.
- Swimming support boost at Alligator Creek, Daily Mercury, 27 August 2020.

PORTS STEP UP FOR WATER SAFETY COMMUNITY PARTNERSHIP

Posted by Paula Wallace | 19th August, 2020



During their water safety lessons are students (front L - R) Stephen, Mikayla, Chaguer, Cameron and Anna, with (back L - R) Principal Pamela Connor and HQBP's Lynette van Driel.

SWIMMING SUPPORT BOOST AT ALLIGATOR CREEK

ALLIGATOR Creek State School has been given a \$6800 leg up to help deliver its annual Learn-to-Swim program.

North Queensland Bulk Ports Corporation CEO Nicolas Fertin said the partnership with the school would provide students with affordable access to critically important water safety and swimming lessons that children in more urban areas had closer at hand.

"Alligator Creek State School is part of our port community, so we appreciate this opportunity to build on our strong connection to the school and its families," Mr Fertin said.

"This year we've increased our contribution to significantly reduce the cost to the school and parents."



Generic image of children swimming at Carle's newest pool at Cherrybrook in Sydney.

CRG ANNUAL EVALUATION SURVEY



Background and objective

Gauge effectiveness of Community Reference Group following one-year term and identify opportunities for improvement.

7 surveys
completed out of 11
members (2020)

7 surveys
completed in 2019

Member expectations of NQBP

- “Inform on issues that may impact the local community and environment. To have input into these issues to achieve win-win outcomes.”
- Provide information on Port activities and proposed developments so can communicate effectively with residents. Listen to reasonable concerns or suggestions members raise that can be of assistance to both parties. I believe this occurs and have always found the meetings an effective sounding board with all members treated with respect and their opinions heard.”
- “I believe my expectations are being met and I’m proud to be a member of the CRG. My only expectations of NQBP is to continue to maintain our recreational areas so our public can continue to enjoy our facilities, whilst continuing to meet our environmental obligations.”

SURVEY RESULTS – 2019 VS 2020



Mackay CRG Annual Evaluation Survey (weighted average)	2020	2019
Feel able to express your views freely	9.71 ▲	9.29
Feel information you are given is reliable/trustworthy	9.86 ▲	8.86
Feel like your opinion matters and is understood	8.86 =	8.86
Information given easy to understand	9.29 ▲	8.71
Have enough time to discuss and understand the issues	9.14 ▲	8.71
Have been given enough information on scope and purpose of CRG	9.29 ▲	8.57
Understand your role as a CRG member	9.43 ▲	8.57
Receive enough information to be able to discuss issues at hand	9.29 ▲	8.57
Feel like your participation in the CRG is meaningful	9.00 ▲	8.57
Feel more involved in your community as a result of your participation	9.00 ▲	8.57
Trust and respect for NQBP as port authority	9.86 ▲	8.43
Feel like your community is fully represented	8.29 ▼	8.43
Different views and values raised and discussed	9.71 ▲	8.43
NQBP responsive to your suggestions/feedback	9.14 ▲	8.43
Feel you are supported in distributing information to your community	9.43 ▲	8.29
Made aware of how decisions are made in relation to a project	9.00 ▲	7.86

SPONSORSHIP AND DONATIONS



Recent sponsorships and donations include:

- Stella Maris seafarers care packages
- Ronald McDonald Family Room
- Nude Lunch
- Great Northern Beaches Clean Up
- Mackay Community Foundation
- Mackay Tourism Visitors Guide

10,000 steps

- Project is progressing. Ongoing discussions with Mackay Regional Council for joint opportunities.
- Estimated delivery – January 2021.
- Opportunity for CRG members to be involved in announcement.



Participants in the Great Northern Beach Clean Up, North Wall Beach.

GENERAL BUSINESS

FUTURE CRG TOPICS AND MEETING DATES



- What topics would you like to hear more/less of?
 - Corporate strategy
 - Trade and operations
 - Engineering and development (projects/maintenance)
 - Environmental monitoring
 - Communications

Next meeting - 11 March 2021

NQBP MACKAY
MARINA OFFICE

Level 1 & 2 Waterfront Place
Mackay Marina

CHAIR
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