



# Port of Mackay CRG

11 November 2025

Chair: NQBP CEO Brendan Webb



# ACKNOWLEDGEMENT OF COUNTRY

North Queensland Bulk Ports Corporation acknowledges the Traditional Owners of Country throughout Australia and recognises their continuing cultural and spiritual connection to land and water. We pay respects to their Elders, past, and present.

# Agenda

1. Meeting Open
  - Welcome/Acknowledgement of Country
  - Agenda and Housekeeping
2. Welcome and Apologies
3. Conflict of interests
4. Actions Register
5. CEO update
6. Infrastructure and Operations update
7. Commercial and Maritime Services update
8. Environment update
9. Community update
10. General business
11. Next meeting
12. Meeting close



# Conflict of Interest

## CRG members should disclose if they:

- Are a member, partner, or an employee of NQBP
- Have some other specified interest relating to NQBP or their operations
- Have a financial or vested interest in a matter being considered by the CRG
- Have had a change in circumstance

# Conflict of Interest Register



Name	Position	Form received (Yes/No)	Nature and Extent of Interest	Date
Aaron Wood	Port Advisory Group representative	Yes	Employed by Smit Lamnalco Towage Australia Pty LTd (SLTA). SLTA are contractors to NQBP and hold the non-exclusive towage licence and pilot boat services contract for the Port of Mackay.	17/02/2025
Alison Jones	Recreational representative	Yes	No conflicts declared	14/02/2025
Edan Stolberg	Community representative	Yes	No conflicts declared	19/02/2025
Elizabeth Warren	Community representative	Yes	Manager Yamadi Aged and Community Care and affiliations with School Management Council, Carlisle Adventist College, QUASSIC, MY105 Radio	13/02/2025
Craig Longmuir	Regional Harbour Master	Yes	No conflicts declared	08/05/2025
Wayne Tonga	Port industry representative	Yes	Family connection to NQBP.	26/02/2025
Imogen Lindenberg	Environmental representative	Yes	No conflicts declared	12/02/2025
Wayne Mabin	Recreational representative	Yes	No conflicts declared	13/02/2025
Maree Sturdy	Business representative	Yes	Co-owner of Treadwell Tyre Service which provides a service to the Port of Mackay. Also a member of Mackay Chamber of Commerce, and Zonta Club of Mackay (previous NQBP Community Fund recipient).	13/02/2025

# Conflict of Interest Register



Name	Position	Form received (Yes/No)	Nature and Extent of Interest	Date
Michael DePinto	Business representative	Yes	No conflicts declared	13/02/2025
Neville Duncan	Community representative	Yes	No conflicts declared	13/02/2025
Roxanne Aprile	Community representative	Yes	Family connection to TMR Mackay office. High school teacher, conducts annual port tours to Ports of Mackay and Hay Point	12/02/2025
Bronwin Tonga	Traditional Owner group representative – Yuwi	No	Form not yet received	
Cr Ash-Lee Johnson	Councillor, Mackay Regional Council	Yes	Councillor for Mackay Regional Council	18/03/2025
Rod Moffat	Community representative	Yes	No conflicts declared	13/02/2025
Steve Fisher	Environmental representative	Yes	MDTW undertakes sea turtle conservation activities on beaches within the port limits. MDTW has received grants funding from NQBP in the past.	17/07/2025
Melanie Laas	Port industry representative	Yes	No conflicts declared	31/10/2025

# Actions Register



## Mackay Community Reference Group Issues and Actions Register

As at 5 November 2025

Action No	Description	Raised By	Date	Responsible NQBP department	Due by (CRG meeting)	Actions & Progress Notes	Status	Date Resolved
1	NQBP to distribute draft minutes of meeting for review.	CRG	17/07/25	Communications	November 2025	Email sent to CRG members	Closed	04/08/25
2	NQBP to publish minutes on website and notify CRG members so they can share through their networks.	CRG	17/07/25	Communications	November 2025	Email sent to CRG members	Closed	22/08/25
3	Request for additional agenda items to be sent four weeks prior to next meeting.	CRG	17/07/25	Communications	November 2025	Email sent to CRG members	Closed	17/10/25
4	NQBP to review our speed signage on the Breakwater.	CRG	18/11/24	Infrastructure	November 2025	Being addressed as part of overall review	Ongoing	
5	NQBP to follow up outstanding Conflict of Interest forms	CRG	13/03/25	Communications	November 2025	Updated form received	Closed	31/10/25
6	NQBP to present on how the breakwater structures are managed	CRG	13/03/25	Communications	November 2025	To be addressed in meeting – Slide 14		
7	NQBP to share community survey results at November meeting	CRG	17/07/25	Communications	November 2025	To be addressed in meeting – Slide 25		
8	NQBP to send Mackay Police Station direct number to CRG members.	CRG	17/07/25	Communications	November 2025	Email sent to CRG members	Closed	22/07/25
9	NQBP to send Mobile Police Beat website link to CRG members.	CRG	17/07/25	Communications	November 2025	Email sent to CRG members	Closed	22/07/25
10	Send Bowen Wharf newsletter to CRG members	CRG	17/07/25	Communications	November 2025	Email sent to CRG members	Closed	22/07/25

# CEO update



# Our Chair and Directors



Queensland Government appointments:

- **Grant Gilfillan** | Chair  
First appointed 01/10/2025 | Term of office 31/05/2029
- **Melinda Hashimoto**  
First appointed 02/10/2025 | Term of office 31/05/2029
- **Lachlan Millar**  
First appointed 02/10/2025 | Term of office 31/05/2029
- **Kelly Newton**  
First appointed 02/10/2025 | Term of office 31/05/2029
- **Monica McKendry** | BBus (Acct) CA GAICD  
First Appointed 01/10/2020 | Term of office 30/09/2027



# Infrastructure and Operations

- North Wall recreational area
- Southern Breakwater



# North Wall recreational area



*NQBP and CRG members at the recent official opening for the North Wall recreational area*

# North Wall beach clean up



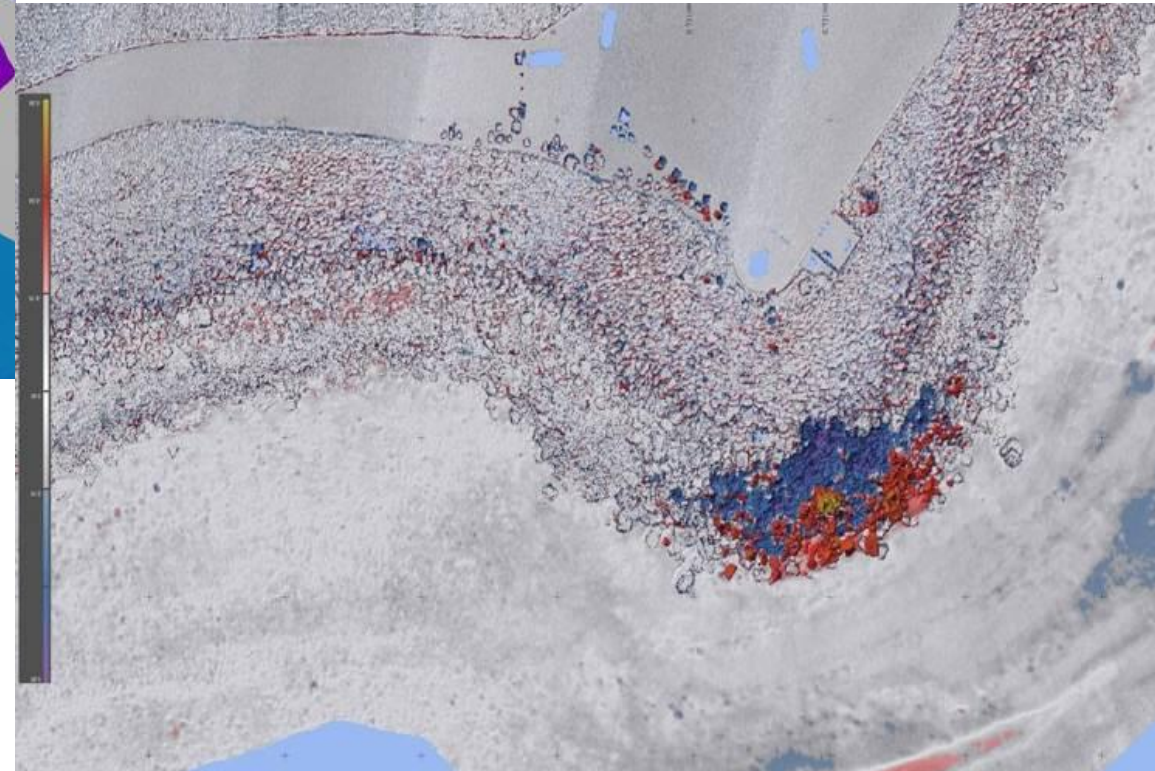
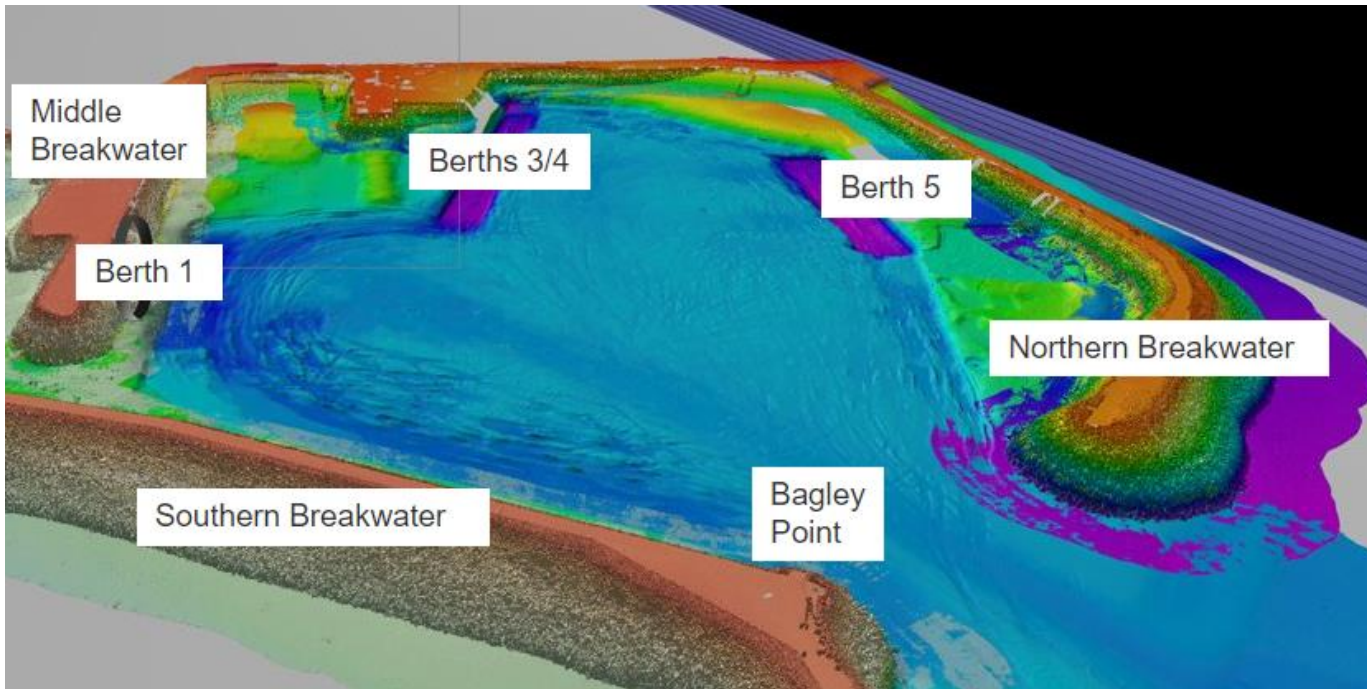
*NQBP, MRC and community members at the recent Great Barrier Reef clean up at North Wall.*

# Southern Breakwater – (Master list)



Stage	Activity	Investment (~)	Study / Review / Action	Outcome	Date
1	Speed Activated signs installed	\$5k	Complete	Complete	December 2023
2	Noise Monitoring Study	\$45k	Complete	Complete	June 2024
3	Road Safety Audit	\$20k	Complete	Complete	October 2024
4	Installation of AI Traffic Monitoring Cameras	\$110k	In progress - tender out to market		~March 2026
5	Traffic Engineering Options Analysis Assessment	\$120k	Complete	Complete	April 2025
6	Southern Breakwater Detailed Design	\$300k	In progress		December 2025
7	Southern Breakwater Safety Upgrade Construction	TBC	Not yet progressed		2026
6	Complaints review	\$15k	In progress		Ongoing
7	Key stakeholder engagement	\$15k	In progress		Ongoing
8	Automated Cantilever Gate Procurement & Installation	\$100k	In progress		Early 2026
9	Permanent VMS Board Installation	\$60k	In progress		Early 2026
10	Marina footpath realignment works	\$500k	In progress – contractor selected, finalising approvals		Early 2026
Total		~\$1.30M			

# Breakwater management



# Commercial and Maritime Services

- Container trade



# Future growth

Our focus is on investing in our operations and infrastructure to grow current trade and unlock future growth.

## FOCUS FOR FUTURE TRADE



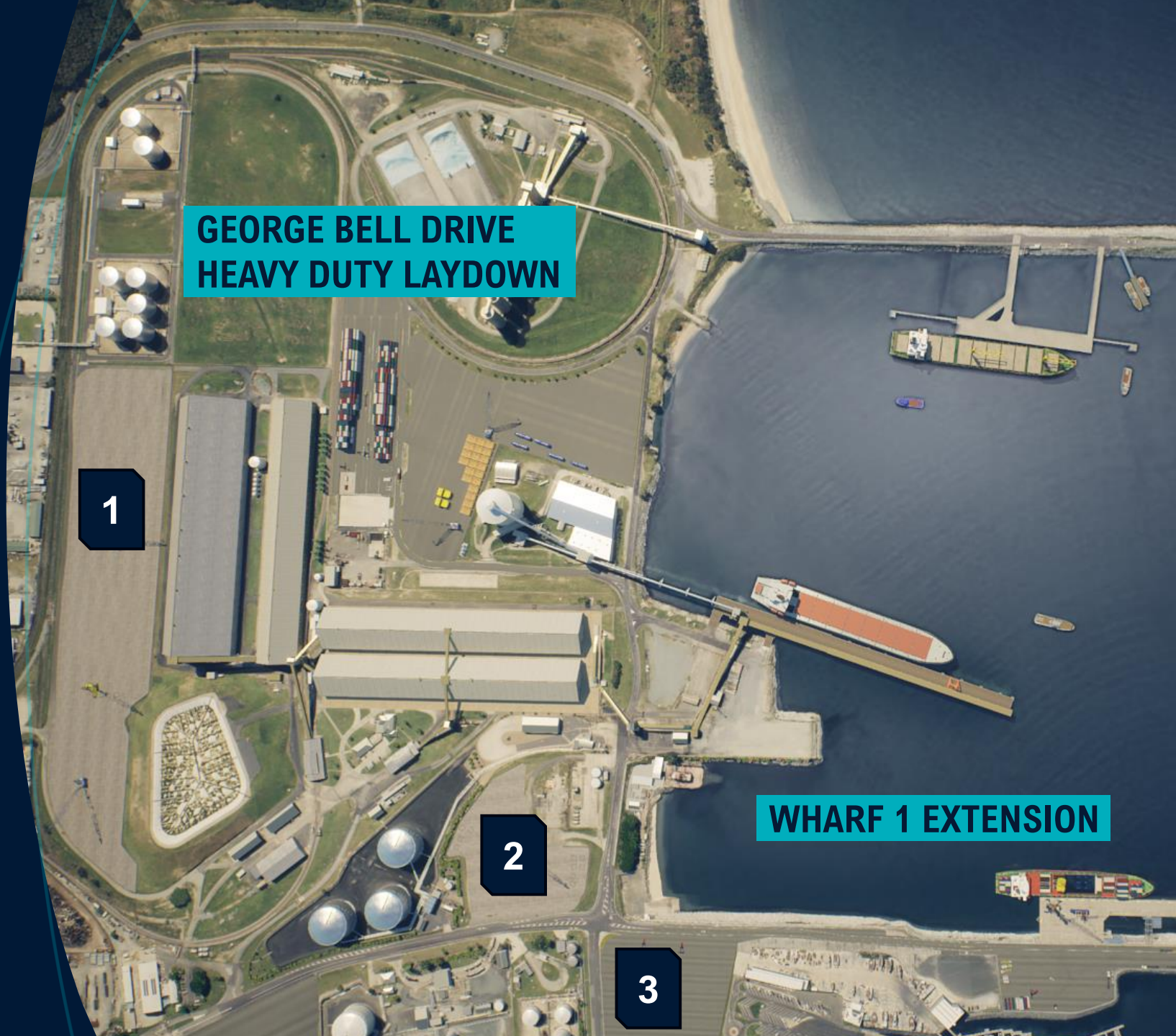
Containerised  
cargo



Sustainable Fuels  
and Future Energy



Oversize and/or  
overmass  
(OSOM) cargo



GEORGE BELL DRIVE  
HEAVY DUTY LAYDOWN

1

2

3

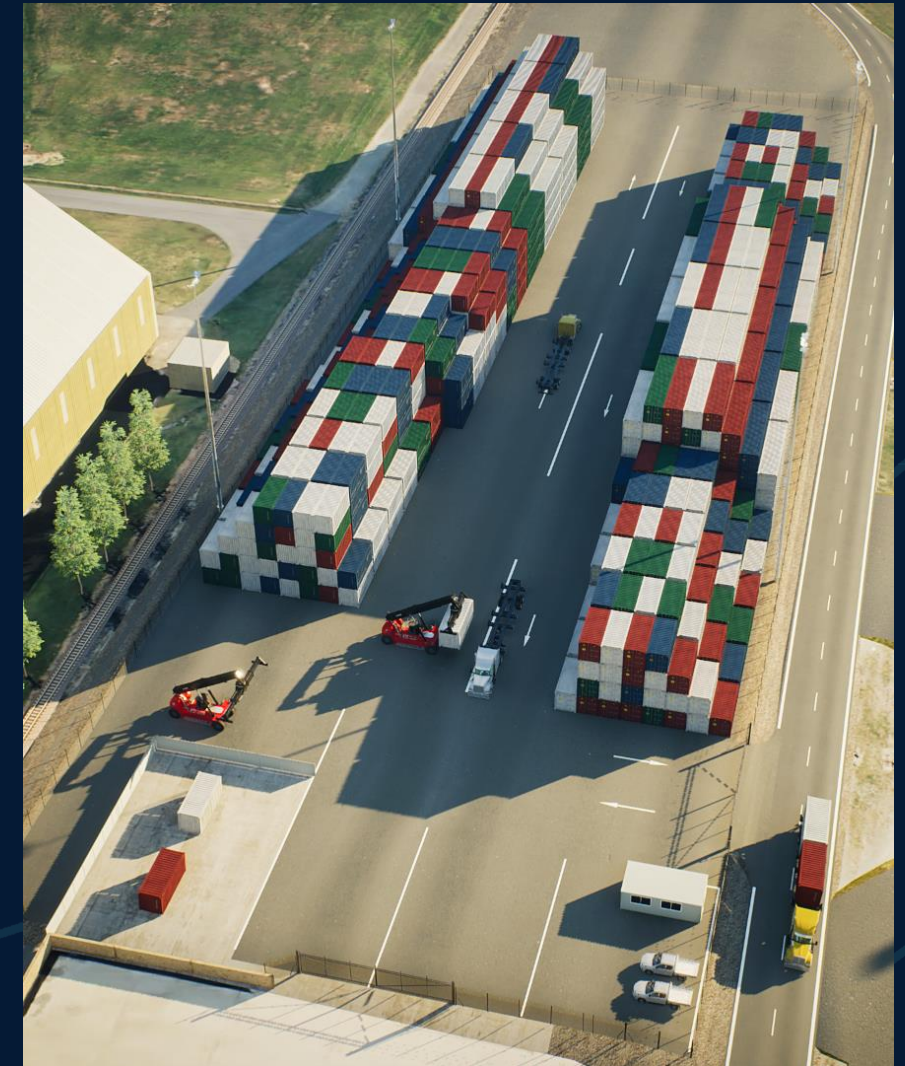
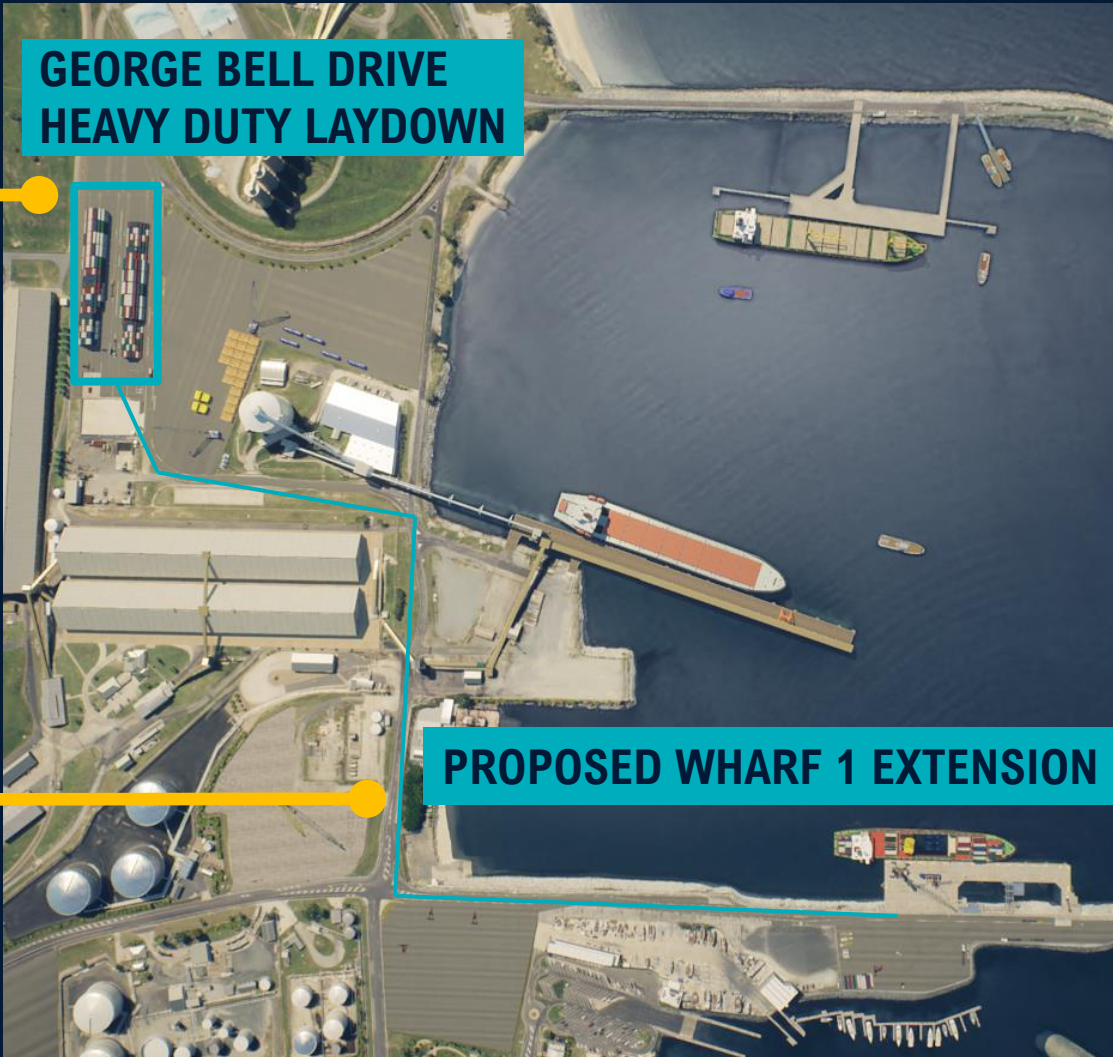
WHARF 1 EXTENSION

# George Bell Heavy Duty Laydown Area



Strategic location and layout optimised for flexible import and export deliveries.

Seamless integration of quay-to-yard transfers via ITVs to ensure efficiency and reliability.





# Sale of NQBP airport land



- NQBP intends to sell two non-strategic parcels of land (legacy from previous airport ownership).
- The land was originally part of Leprechaun Park/Brothers Football Club.
- NQBP honoured a previous commitment to the Mackay Regional Council and made a \$1 million contribution towards the relocation of the sporting fields in 2014.
- Multiple offers have been received, with strong interest in the land given its proximity to key Mackay commercial precincts. Best and final submissions are now being sought.



# Environment

- JCU partnership
- Shoreline Erosion Management Plan



# Reef partners: Science and ports in action

The world's leading  
university and port  
partnership, advancing  
marine science while  
training the next generation.



Seagrass



Coral



Water quality



Research



Education  
and outreach



# Shoreline Erosion Management Plan



Stage	Activity	Status	Due Date
1	<b>Establishing SEMP baseline</b> <ul style="list-style-type: none"><li>• Site investigations</li><li>• Stakeholder engagement</li><li>• Data review and assessment</li></ul>	Complete	July 2024
2	<b>Coastal process assessment</b> <ul style="list-style-type: none"><li>• Vulnerability and at-risk assets</li><li>• Shoreline condition and historical changes</li></ul>	Complete	August 2024
3	<b>Options analysis</b> <ul style="list-style-type: none"><li>• Preliminary options assessment</li><li>• Additional modelling of options</li></ul>	Complete	June 2025
4	<b>Finalise SEMP</b> <ul style="list-style-type: none"><li>• Stakeholder workshop (August)</li><li>• Draft final SEMP</li><li>• Draft implementation plan</li><li>• <b>Next steps:</b> review draft SEMP, meet with DETSI, additional stakeholder workshop.</li></ul>	In progress	December 2025

# Community

- Community survey
- Sponsorships and donations
- Community Fund
- CRG feedback survey



# NQBP Community Survey



## What did we do?

Phone survey of 600 Mackay local government area residents over May and June.



## Why did we do it?

- Understand current community perceptions of NQBP in Mackay and identify ways to strengthen our social licence to operate.
- Set benchmarks to track future engagement and communication performance.



## What we asked

- Community awareness of NQBP, Mackay and Hay Point ports, and their usage.
- Perceptions of port importance and community priorities.
- Awareness of initiatives, concerns, and preferred communication channels.

# Community survey results



Unaided Awareness<sup>1</sup> of NQBP



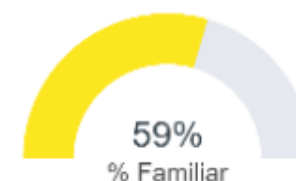
Aided Awareness<sup>2</sup> of NQBP



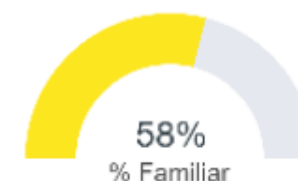
Knowledge of NQBP and Its Operations



Familiar with Port of Mackay



Familiar with Port of Hay Point



## Importance of Ports to Local Economy and Frequency of Using Port Facilities / Areas

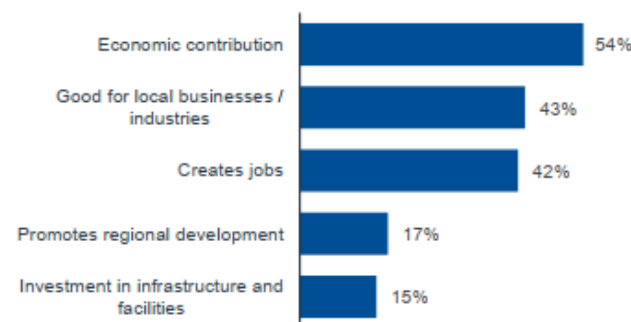
Importance of Port of Mackay to the Local Economy



Importance of Port of Hay Point to the Local Economy

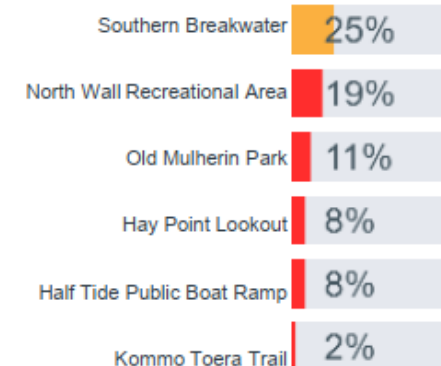


Reasons Ports are Important



Frequency of Using the Ports

(% Use 'Always' or 'Frequently')

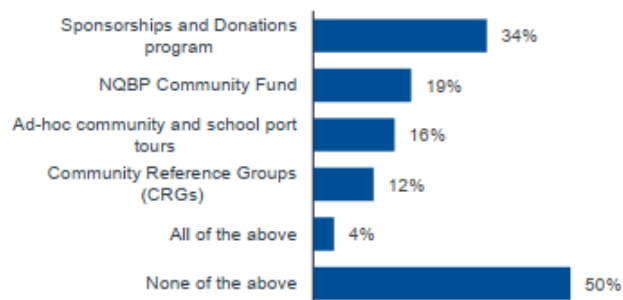


# Community survey results



## Awareness of Community Initiatives or Programs, Top Priorities and Support for NQBP's Involvement in Community Initiatives

### Awareness of Community Initiatives or Programs



### Should NQBP Undertake Community Initiatives Along with Primary Port Operations



### Top Five (5) Most Important Priorities

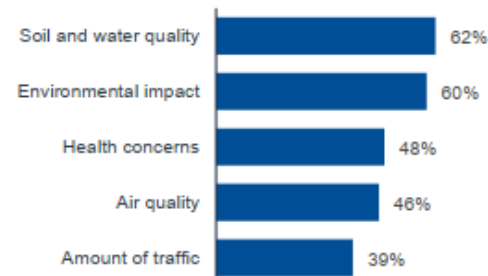


## Support for Initiatives and Community Concerns

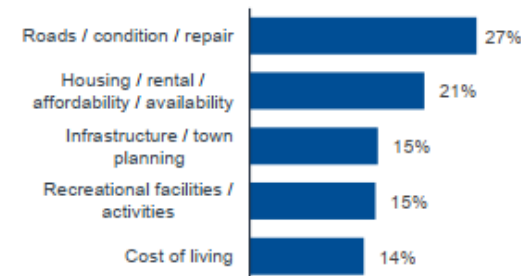
### Level of Concern with Impacts of Port Activities



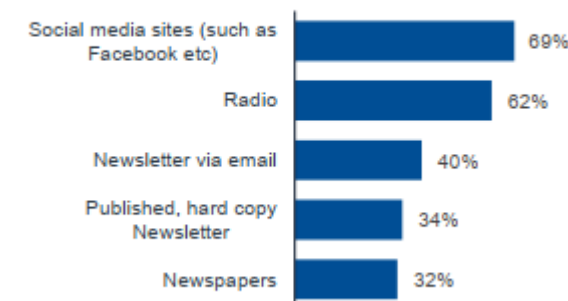
### Top Five (5) Concerns Related to Port Activities



### Top (5) Issues for the Region



### Preference for Information Sources



# Sponsorships and donations

Recent successful applications / events:

- 2025 Mackay Marina Run
- 2025 Pioneer Maritime Club Golf Day
- 2025 Mackay Mayor's Charity Ball
- 2025 Mackay NAIDOC Family Fun Day
- 2025 Gold Coast to Mackay Yacht Race
- 2025 Mackay Triathlon Festival
- Stella Maris 2025 Christmas Care Package Program

*NQBP supported the recent  
Mackay Triathlon Festival.*



# Community Fund update

- Over **70** applications received for FY 25-26.
- Increase of 30% on previous years.
- Non-profit groups & organisations across NQBP's four ports.
- Supports projects, initiatives, and events that align with NQBP's strategic themes and values.
- Aims to identify partnerships that also embrace diversity and inclusion.
- Announcement of successful applicants – late November 2025.
- Thank you for helping us promote this within our port communities!



*NQBP sponsored Mackay Surf Lifesaving Club through last year's Community Fund.*

# CRG feedback survey

- We review the CRGs on an annual basis and identify opportunities for improvement.
- November 2025 meeting is the last meeting of 2025.
- Surveys will be sent to CRG members after this meeting in preparation for our meetings in 2026.
- Feedback can be used to improve content and effectiveness of the meeting, as well the future Terms of Reference.





# General Business



# Next meeting

- Wednesday 4 March 2026
- Please provide agenda items to Emilie





# THANK YOU